

Jürgen M. Pelikan, Florian Röthlin, Kristin Ganahl Ludwig Boltzmann Institute Health Promotion Research Vienna Austria

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LBIHPR: A-1020 Vienna, Untere Donaustraße 47, Austria | office@lbihpr.lbg.ac.at | www.lbihpr.lbg.ac.at | +43 1 2121493 -10 | FAX - 50



















Summary & Conclusions 1

The HLS-EU consortium (2009-2012)

- 1. developed based on existing models & definitions an expanded and integrated
 - 1. conceptual & generic *model* &
 - 2. definition for comprehensive HL in general populations (Sorensen et al 2012)
- 2. developed to measure this comprehensive concept an *instrument*
 - based on a 3 x 4 (health domains x literacy (information processing stages)) matrix
 - 2. containing 47 standardized questions, to be answered by a Likert scale of 4 categories
 - using a subjective self-assessment approach (in the tradition of e.g. Chew (2004)) to measure the fit of personal competencies to situational demands for concrete health relevant tasks (in the tradition e.g. of HALS) (Sorensen et al 2013)
- 3. collected in 2011 *data* with this instrument and a set of further indicators for co-variates of HL (HLS-EU-Q86)
 - in 8 member states of the EU (Austria, Bulgaria, Germany, Greece, Ireland, Netherlands, Poland, Spain) for multi-stage clustered probability samples of N=1000 for residing EU citizens aged 15+
 - 2. by CAPI or PAPI personal interview methodology.
- 4. constructed and validated, based on the 47 items, one general and 19 different more specific HL *indices* following the HLS-EU matrix, and defined 4 *levels* for the 8 main indices



Summary & Conclusions 2

The HLS-EU consortium (2009-2012)

- 5. analyzed data, showing as main *results*
 - that limited HL is not just a problem of minorities, but of nearly every second citizen
 - 2. that there is a moderate social gradient for HL
 - 3. that HL is related differently with relevant health status & health behavior *consequences*
 - 4. And, that there is considerable *variation* between countries concerning *distributions* and *associations* of HL (HLS-EU Consortium 2012, WHO 2013)
- 6. constructed and validated short scales with better psychometric properties, but more limited conceptual representation
 - a short (HLS-EU-Q16) scale and
 - a short-short (HLS-EU-Q6) scale.

In the meantime these instruments have been used in further HL studies

- in the 8 original countries (e.g. Austria, Germany, Netherlands) and
- in other European countries (e.g. Belgium, Denmark, Israel, Portugal, Sweden, Switzerland)
- in Asian countries (e.g. Indonesia, Kazakhstan, Laos, Malaysia, Myanmar, Pakistan, Taiwan, Vietnam).

The HLS-EU Consortium is trying to institutionalize, supported by EC and WHO

- joint regular monitoring of population HL and
- joint further *development* of the HLS-EU *instruments*



1. THE CONCEPT & DEFINITION OF HL



1.1 Following Don Nutbeam (2008) – HL is an evolving concept

Evolving in different discourses

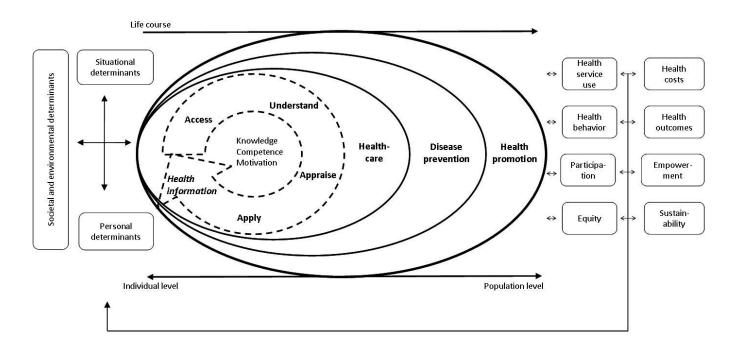
- 1. Literacy & (health) education
- 2. Improvement of health care
- 3. Determinant, mediator, moderator of inequalities in health
- 4. Empowerment of citizens for healthy living
- 5. Monitoring of population HL for health policy planning and evaluation

But with some common trends

- 1. Broadening of meaning of "health" & of "literacy" towards a comprehensive concept of HL
- 2. Differentiation & specialization of the concept of HL
 - 1. For different competences (e.g. numeracy or mental HL)
 - 2. For different specific roles (e.g. patient, consumer, citizen) & tasks
 - 3. In different stages of life cycle (e.g. children, adolescents
 - 4. In relation to specific illnesses / diseases
- 3. Attention to the two sides of the HL coin: personal competences / situational conditions
- 4. In at least four dominant research areas / questions
 - 1. **Distribution** of levels of HL in specific populations & identification of vulnerable **sub-populations** at **risk**
 - 2. Social gradient of HL in different populations
 - 3. Health relevant consequences of HL
 - 4. Diagnosis of specific deficits of / demands for HL for developing evidence based interventions to improve HL
- The HLS-Eu study intended to contribute to the first three research questions in relation to general populations with a comprehensive understanding of HL



1.2 The HLS-EU *comprehensive* concept & definition of HL integrates existing Models and Definitions of HL (Sorensen et al. 2012)



<u>"Health literacy</u> is linked to <u>literacy</u> and encompasses people's knowledge, motivation and competences to <u>access, understand, appraise, and apply health information</u> in order to <u>make judgments</u> and <u>take</u> <u>decisions</u> in <u>everyday life</u> concerning <u>healthcare</u>, <u>disease prevention and health promotion</u> to maintain or improve quality of life during the life course."

Based on literature review of 12 conceptual models and 17 definitions

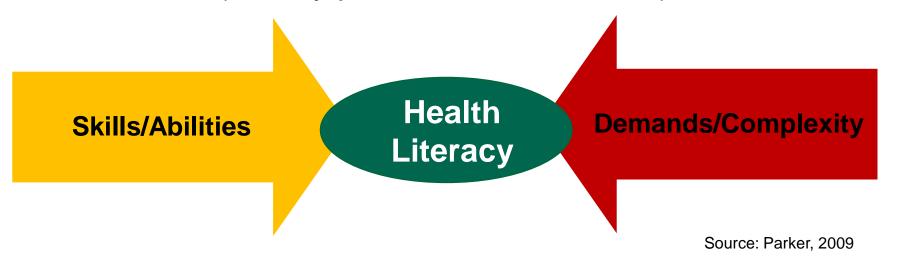


1.3 The most important expansions of the HL concept can be demonstrated using the matrix for operationalizing the HLS-EU definition (Sorensen et a. 2012) & its relation to other concepts

Health literacy	Access/obtain information relevant to health	<u>Understand</u> information relevant to health	Process / appraise information relevant to health	Apply / use information relevant to health	Involved tasks & roles		
interacy	(navigation)						
Health care (Disease care)	1) Ability to access information on medical or clinical issues	2) Ability to understand medical information and derive meaning	3) Ability to interpret and evaluate medical information	4) Ability to make informed decisions on medical issues	Sick or patient role		
Disease prevention	5) Ability to access information on risk factors for health	6) Ability to understand information on risk factors and derive meaning	7) Ability to interpret and evaluate information on risk factors for health	8) Ability to make informed decisions on risk factors for health	All other roles like worker, consumer etc.		
Health promotion/ health protection	9) Ability to update oneself on determinants of health in the social and physical environment	10) Ability to understand information on determinants of health in the social and physical environment an derive meaning	11) Ability to interpret and evaluate information on health determinants in the social and physical environment	12) Ability to make a informed decisions on health determinants in the social and physical environment	All other roles + citizen		
Nutbeam (2000) typology	Interactive HL	Functional HL	Critical HL	Critical HL	All types for all tasks & roles		



1.4 HL is a *Relational* Concept which allows for different types of measurement (& entry points for interventions)



Skills/Abilities X Demands/Complexity = Health Literacy

Health Literacy Equation: Source: Brach 2013

Consequences for measurement - three approaches:

- Measuring individual skills / abilities by tests E.g.: REALM, TOFHLA, NVS
- Measuring perceived difficulty of health relevant tasks (= fit skills /demands)
 E.g.: HALS, HLS-CH, HLS-EU, HLQ
- Measuring situational/contextual demands / complexity
 E.g.: Readability forms, CAHPS, AHRQ Pharmacy HL Assessment Tool



2. INSTRUMENTS FOR MEASURING HL



HLS-EU Sub-index Find

Information (2012)

2.1 Existing general instruments for measuring HL in English language (using i.a. Haun et al. 2014)

HEALTH LITERACY	Access/obtain / Find INFORMATION RELEVANT TO HEALTH	Understand information relevant to Health	Appraise/ <u>Judge</u> /Evaluat e information Relevant to Health	Apply/Use Information Relevant to Health	
HEALTH CARE		Functional HL Tests in Health Care (Word Recognition, Pronunciation, numeracy): REALM (1991), WRAT (1993), TOFHLA (1995), MART (1997), FHLT (2009), METER (2010), HLTS (2010) Screening Items: SILS (2006), BRIEF (2008) Proxies: SOS Mnemon (2009), DAHL (2008) (proxy-based on TOFHLA)			Health LiTT (2011) HLS-EU Sub-index Health Care(2012) HLQ (2013) (9 Scales) HeLMS (2013),
DISEASE PREVENTION	HC-FHI (2012) DP-FHI (2012)	HC-UHI(2012) (Reading and comprehension of a nutrition label) NVS (2005) DP-UHI (2012)	HC-JHI (2012) DP-JHI (2012)	HC-AHI (2012) DP-AHI (2012)	HLS-EU Sub-index Disease Prevention (2012)
HEALTH PROMOTION	HP-FHI (2012) HALS (2004)	NAAL (HL-Scale) (2006) HP-UHI (2012)	HP-JHI (2012)		HLS-EU Sub-index Health Promotion (2012)

HLS-EU Sub-index

Judge Information

(2012)

HLS-EU Sub-index Understand

Information(2012)

HLS-14 (CCHL) (2008/2013), HLSI

(2010), AAHLS

(2013)

HLS-EU Sub-index Apply

Information (2012)

Pelikan, Jürgen, 2014, Measuring comprehensive health literacy in general populations, HARC, Bethesda /Maryland, Nov. 4th



2.2 Differentiation & specialization of specific HL instruments

For specific (sub-)competences (e.g. numeracy, e-health or mental HL)

3 Items Numeracy Test (1997), Numeracy Scale (2001), Medical Data Interpretation Test (2005), Subjective Numeracy Scale (2007), General Health Numeracy Test (2013), Nutrition Literacy Assessment Instrument (2013)

For different specific roles (e.g. consumer, citizen) & tasks

Nutrition Literacy Scale (NLS) (2007); Food Label Literacy for Applied Nutrition Knowledge Questionnaire (2012),

In different stages of life cycle (e.g. children, adolescents)

Parental Health Literacy Activities Test (PHLAT) (2010), Instrument for Measuring Health Literacy for Canadian High School Students (2010)

In relation to specific illnesses

Literacy Assessment for Diabetes (LAD) (2001), Asthma Numeracy Questionnaire (ANQ) (2006), Test of Functional Health Literacy in Dentistry (TOFHLA iD) (2007), Diabetes HL (Ishikawa, 2008), Brief Estimate of Health Knowledge and Action HIV (BEHKA-HIV) (2010), High Blood Pressure Health Literacy Scale (HBP-HL)(2012), Cancer Message Literacy Tests (CMLT)(2012), Chinese Health Literacy Scale for Chronic Care (CHLCC)(2013), Chinese Health Literacy Scale for Diabetes (CHLSD) (2013)

Population or language-specific

Spanish Health Literacy Test (SAHLS) (2006), Hebrew health literacy test (HHLT) (2007), Korean Health Literacy Scale (KHLS) (2009), Taiwan Health Literacy Scale (THLS) (2010), Mandarin Health Literacy Scale (MHLS) (2011), HLS-14 (HL Instrument for Japanese Adults) (2013), Swiss Health Literacy Survey (HLS-CH) (2012),



2.3 How was HL measured in the HLS-EU-Q47? –

- 1 Design and format of items
- As standardized
 - □ (better comparability!, but probably more tiresome?, response-set?)
- questions
 - □ (more simple & direct to answer for respondents)
- of assumed/experienced simplicity or difficulty
- of specific, concrete health relevant tasks / situations
 - □ (following tradition of HALS / NALS, Chew (2008); more direct to answer for respondents; better for planning of interventions)
- for every cell of the conceptual HL matrix
 - □ (3-5 items selected by expert consensus)
- to be answered by a Likert scale of just 4 simple categories
 - (no neutral position, easier for translation, easier for (telefon) interviews, easier for dichotomization in analysis)
- This standardized modular format easily can be used for developing & adding further specific items (e.g. for specific vulnerable groups, like migrants in Austria, or relevant national/regional items), which on the level of items can be compared to the core items, and specific indices be build, but better not to be included into the standard indices /scales, when international comparisons are planned.



2.4 How was HL measured in the HLS-EU-Q47? – 2 Selected examples of questions

Format of questions

"On a scale from very easy to very difficult, how easy would you say it is to …. "very easy" - "fairly easy" - "fairly difficult" - "very difficult", (don't know)

Five examples

Health care

- understand, what your doctor says to you?
- 12. ... judge if the information about illness in the media is reliable?

Disease prevention

- 18. ...find information on how to manage mental health problems like stress or depression?
- 29. ...decide if you should have a flu vaccination?

Health promotion

- 38. ... understand information on food packaging?
- 47. ... take part in activities that improve health and well-being in your community?



2.5 The standardized modular format of HLS-EU-Q47 allows to construct 20 indices & 2 scales and to have additional items & indices

Concrete items

Difficulty of 47 core tasks, representing the HLS-EU matrix

Optional:

difficulty further specific tasks (e.g. for countries, specific illnesses, vulnerable groups)

Indices & scales

20 (Sub)Indices

1 Short scale

1 Short-short scale

Specific indices / scales



2.6 HLS-EU Survey Overview: Sampling, Data collection

Countries	Austria (AT), Bulgaria (BG), Germany (DE) (only NRW), Greece (EL) (only Athens +), Spain (ES), Ireland (IE), Netherlands (NL), Poland (PL)
Survey Institut	TNS Opinion on behalf of the HLS-EU Consortium
Survey Periode	Summer 2011
Target Population, Population Coverage	EU citizens (!) aged 15 years and over (Euro-barometer Methodology)
HL Instrument	HLS-EU-Q86 (including HLS-EU-Q47 and NVS Test)
Data collection	by computer-assisted personal interviewing technique (CAPI) (BG, IE = PAPI)
Sampling design	Euro-barometer Methodology Stratified probability sampling (multistage random sample): National sampling points selected randomly (applying random-walk procedure) after stratification for population size and population density (metropolitan, urban and rural areas).
Response Rates	Austria (67%), Bulgaria (75%), Germany (DE) (53%), Greece (65%), Spain (62%), Ireland (69%), Netherlands (36%), Poland (67%)
Sample Sizes	Austria (1015), Bulgaria (1002), Germany (DE) (1057), Greece (1000), Spain (1000), Ireland (1005), Netherlands (1023), Poland (1000)
Weights	National samples were weighted by gender, age group and size of locality, based on national census data. Country size was not used as a weighting criterion for the analyses of the total sample. Total sample values therefore represent a ,country average' where all countries are represented with equal weights regardless of their population size.



3. CONSTRUCTING INDICES FOR HLS-EU-Q47



3.1 Types of Health Literacy Indices by the HLS-EU Model: 1 comprehensive index, 7 sub-indices and 12 sub-sub-indices

Comprohon	OI-Index	UI-Index	PI-Index	AI –Index
Comprehen.	(13Items)	(11Items)	(12 Items)	(11 Items)
HL Index	Access/obtain health	Understanding health	Process/Appraise	Apply/Use
	information	information	health information	Health information
HC-HL Index (16Items) Health Care	1) Ability to access information on medical or clinical issues (4 Questions) HC-FHI (2012)	2) Ability to understand medical information and derive meaning (4 Questions) HC-UHI (2012)	3) Ability to interpret and evaluate medical information (4 Questions) HC-JHI (2012)	4) Ability to make informed decisions on medical issues (4 Questions) HC-AHI (2012)
DP-HL Index (15 Items) Disease prevention	5) Ability to access information on risk factors for health (4 Questions) DP-FHI (2012)	6) Ability to understand information on risk factors and derive meaning (3 Questions) DP-UHI (2012)	7) Ability to interpret and evaluate information on risk factors (5 Questions) DP-JHI (2012)	8) Ability to judge the relevance of the information on risk factors (3 Questions) DP-AHI (2012)
HP-HL Index (16 Items) Health promotion	9) Ability to update oneself on health realted issues (5 Questions) HP-FHI (2012)		11) Ability to interpret and evaluate information on health related issues (3 Questions) HP-UHI (2012)	12) Ability to make a informed decision on health related issues (4 Questions) HP-AHI (2012)



3.2 Procedure of Index Construction

- 1. Index scores where only **computed** for respondents who **answered** at least 80% of the items associated to the specific indices. Depending on the index no value could be calculated for 2,4 12, 7 % of the total sample! But other strategy is possible!
- For calculation the item values where inverted so that a higher value of the index denotes better health literacy.
- The comprehensive index and the 7 sub-indices were **standardized** on a scale from a minimum of **0** to a maximum of **50** (=best possible HL) $Index = (mean 1) * (\frac{50}{3})$
- 4. The 12 sub-sub-indices were standardized on a scale from a minimum of 0 to a maximum of 5 (= best possible HL)



3.3 Cronbach's alphas for all HLS-EU indices for countries and total

> Cronbach's alphas are sufficiently high, with few exceptions!

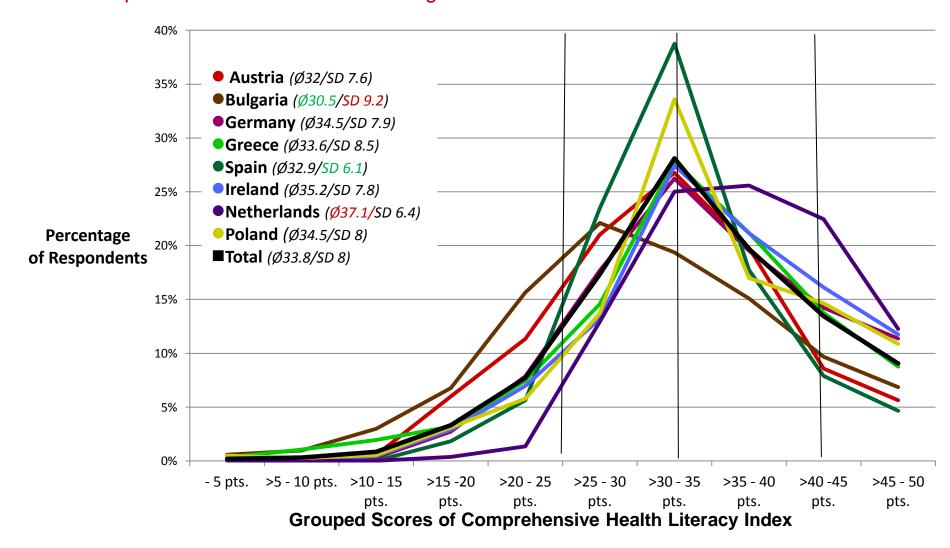
Cronbach´s α	AT	BG	DE(NRW)	EL	ES	IE	NL	PL	TOTAL
GEN HL	0,96	0,97	0,96	0,97	0,96	0,97	0,95	0,98	0,97
HC HL	0,90	0,93	0,90	0,92	0,90	0,91	0,88	0,93	0,91
PREV HL	0,90	0,93	0,91	0,92	0,89	0,91	0,86	0,94	0,91
HP HL	0,90	0,93	0,90	0,93	0,90	0,92	0,88	0,94	0,92
OBTAIN HL	0,88	0,93	0,87	0,93	0,87	0,88	0,85	0,93	0,91
UNDERSTAND HL	0,84	0,90	0,86	0,89	0,84	0,86	0,83	0,90	0,87
PROCESS HL	0,87	0,91	0,87	0,89	0,87	0,88	0,85	0,91	0,88
APPLY HL	0,81	0,86	0,82	0,85	0,82	0,85	0,77	0,88	0,84
HC OBTAIN HL	0,78	0,83	0,78	0,83	0,76	0,77	0,68	0,83	0,80
HC UNDERSTAND HL	0,75	0,81	0,71	0,77	0,74	0,73	0,73	0,82	0,76
HC PROCESS HL	0,73	0,81	0,78	0,81	0,75	0,78	0,76	0,78	0,78
HC APPLY HL	0,73	0,78	0,74	0,76	0,75	0,72	0,69	0,77	0,74
PV OBTAIN HL	0,80	0,87	0,83	0,89	0,79	0,78	0,75	0,85	0,84
PV UNDERSTAND HL	0,75	0,82	0,81	0,73	0,71	0,79	0,75	0,83	0,79
PV PROCESS HL	0,79	0,82	0,77	0,81	0,79	0,77	0,74	0,86	0,79
PV APPLY HL	0,61	0,71	0,68	0,73	0,61	0,69	0,62	0,76	0,68
HP OBTAIN HL	0,77	0,88	0,77	0,86	0,76	0,81	0,72	0,86	0,82
HP UNDERSTAND HL	0,72	0,78	0,73	0,82	0,71	0,76	0,73	0,81	0,76
HP PROCESS HL	0,80	0,85	0,80	0,86	0,76	0,84	0,77	0,84	0,82
HP APPLY HL	0,74	0,80	0,76	0,82	0,74	0,84	0,71	0,81	0,79
MEAN	0,80	0,86	0,81	0,85	0,80	0,82	0,78	0,86	0,83



3.4 Distribution of Comprehensive HL-Index

(Percentage Distributions, Means & S.D. for 8 Countries & Total Sample) (HLS-EU 2012)

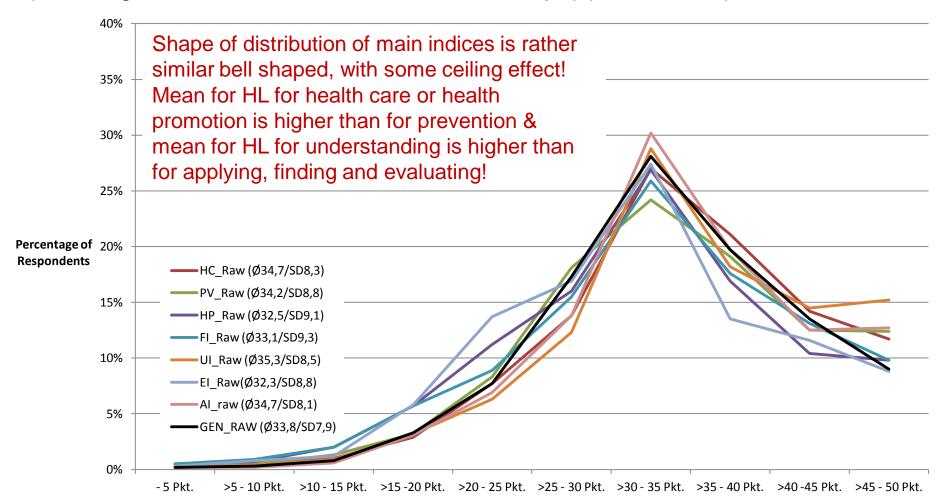
> Bell shaped distribution with some ceiling effect for all countries!





3.5 Distribution of 8 main HL-Indices

(Percentage Distributions, Means & S.D. for Total Sample) (HLS-EU 2012)

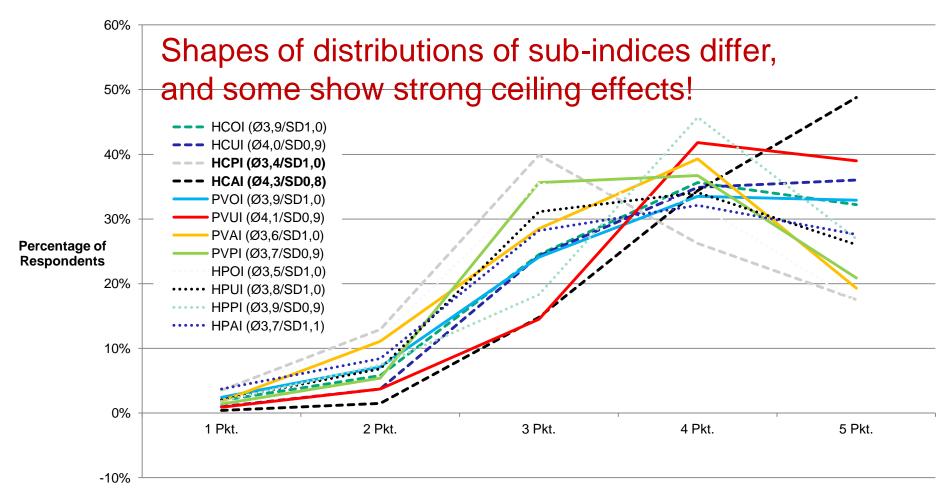


Grouped Scores of 8 Health Literacy Indices



3.6 Distribution of 12 HL-Sub-Indices

(Percentage Distributions, Means & S.D. for Total Sample) (HLS-EU 2012)



Grouped Scores of 12 Health Literacy Indices



3.7 Pearson Correlation Coefficients for all HLS-EU Indices for Total

> Correlations of main indices are very strong, of sub-indices they are strong!

Total

GEN HL HCHL PREV HL HP HL OBTAIN HL UNDERSTAND HL PROCESS HL APPLY HL HC OBTAIN HL HC UNDERSTAND HL HC PROCESS HL HC APPLY HL PV OBTAIN HL PV UNDERSTAND HL **PV PROCESS HL** PV APPLY HL **HP OBTAIN HL HP UNDERSTAND HL HP PROCESS HL HP APPLY HL** Mean

GEN HL	HC HL	PREV HL	HP HL	OBTAIN HL	UNDERSTAND HL	PROCESS HL	АРРLУ НL		HC UNDERSTAND HL	HC PROCESS HL	нс арргу нг		PV UNDERSTAND HL	PV PROCESS HL	PV APPLY HL		HP UNDERSTAND HL	HP PROCESS HL	нр арргу нг	Mean
	,89	,93	,92	,92	,92	,92	,90	,75	,75	,78	,73	,82	,76	,82	,72	,82	,81	,72	,72	,82
,89		,76	,70	,82	,86	,82	,79	,84	,87	,83	,81	,69	,63	,67	,57	,62	,66	,54	,54	,73
,93	,76		,80	,86	,84	,89	,82	,64	,63	,67	,64	,85	,82	,90	,78	,73	,71	,63	,61	,76
,92	,70	,80		,86	,82	,83	,85	,59	,59	,63	,56	,72	,63	,70	,64	,89	,85	,79	,81	<i>,</i> 75
,92	,82	,86	,86		,81	,79	,76	,81	,66	,67	,61	,89	,68	,70	,60	,88	,72	,61	,63	,75
,92	,86	,84	,82	,81		,80	,77	,67	,85	,67	,70	,73	,81	,70	,61	,69	,87	,64	,57	<i>,</i> 75
,92	,82	,89	,83	,79	,80		,78	,61	,65	,85	,62	,70	,66	,89	,69	,71	,71	,77	,60	,75
,90	,79	,82	,85	,76	,77	,78		,62	,63	,65	,77	,67	,64	,70	,77	,68	,69	,62	,85	,73
,75	,84	,64	,59	,81	,67	,61	,62		,64	,59	,58	,62	,54	,53	,45	,54	,53	,43	,47	,60
,75	,87	,63	,59	,66	,85	,65	,63	,64		,63	,66	,57	,54	,54	,46	,51	,58	,47	,42	,61
,78	,83	,67	,63	,67	,67	,85	,65	,59	,63		,55	,57	,47	,63	,57	,57	,59	,48	,48	,63
,73	,81	,64	,56	,61	,70	,62	,77	,58	,66	,55		,56	,60	,55	,45	,45	,53	,46	,45	,59
,82	,69	,85	,72	,89	,73	,70	,67	,62	,57	,57	,56		,67	,64	,51	,68	,63	,54	,54	,66
,76	,63	,82	,63	,68	,81	,66	,64	,54	,54	,47	,60	,67		,66	,50	,55	,58	,53	,48	,62
,82	,67	,90	,70	,70	,70	,89	,70	,53	,54	,63	,55	,64	,66		,65	,63	,61	,56	,53	,66
,72	,57	,78	,64	,60	,61	,69	,77	,45	,46	,57	,45	,51	,50	,65		,57	,59	,50	,48	,59
,82	,62	,73	,89	,88	,69	,71	,68	,54	,51	,57	,45	,68	,55	,63	,57		,69	,61	,60	,65
,81	,66	,71	,85	,72	,87	,71	,69	,53	,58	,59	,53	,63	,58	,61	,59	,69		,63	,55	,66
,72	,54	,63	,79	,61	,64	,77	,62	,43	,47	,48	,46	,54	,53	,56	,50	,61	,63	-	,53	,58
,72	,54	,61	,81	,63	,57	,60	,85	,47	,42	,48	,45	,54	,48	,53	,48	,60	,55	,53		,57
,82	,73	,76	,75	,75	,75	,75	,73	,60	,61	,63	,59	,66	,62	,66	,59	,65	,66	,58	,57	,67



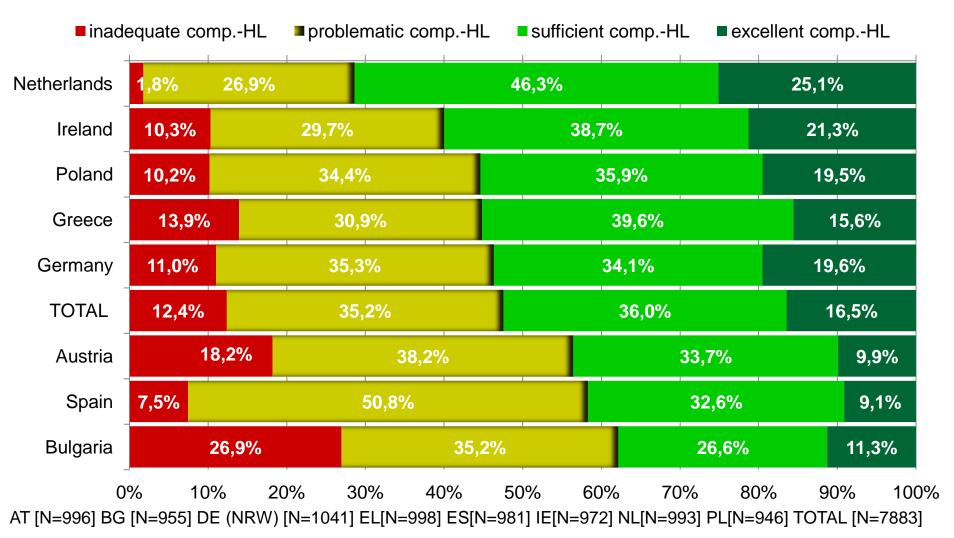
3.8 Pearson Correlations of all HLS-EU HL (Sub-)Indices with NVS Scores, for Countries and Total Sample (HLS-EU 2012) > Correlations with NVS are small to moderate!

NVS		AT	BG	DE (NRW)	EL	ES	IE	NL	PL	TOTAL
GEN HL	r	,208**	,381**	,151**	,347**	,214**	,242**	,088**	,302**	,266**
HC HL	r	,181**	,383**	,165**	,316**	,197**	,209**	,117**	,291**	,254**
PREV HL	r	,181**	,374**	,094**	,276**	,170**	,188**	0,057	,287**	,236**
HP HL	r	,191**	,338**	,159**	,373**	,213**	,250**	,079*	,293**	,252**
OBTAIN HL	r	,203**	,379**	,168**	,364**	,269**	,219**	,147**	,326**	,290**
UNDERSTAND HL	r	,216**	,392**	,235**	,365**	,212**	,265**	,186**	,305**	,293**
PROCESS HL	r	,124**	,339**	,067*	,263**	,150**	,201**	-0,005	,261**	,175**
APPLY HL	r	,208**	,317**	,075*	,281**	,138**	,222**	0,008	,264**	,219**
HC OBTAIN HL	r	,154**	,374**	,151**	,311**	,248**	,200**	,160**	,285**	,268**
HC UNDERSTAND HL	r	,173**	,356**	,204**	,311**	,161**	,192**	,156**	,262**	,238**
HC PROCESS HL	r	,115**	,289**	,075*	,225**	,117**	,158**	0,063	,227**	,142**
HC APPLY HL	r	,196**	,318**	,132**	,215**	,126**	,134**	0,02	,272**	,218**
PV OBTAIN HL	r	,193**	,342**	,108**	,340**	,228**	,187**	,139**	,328**	,273**
PV UNDERSTAND H	L r	,173**	,315**	,164**	,270**	,171**	,175**	,137**	,282**	,258**
PV PROCESS HL	r	,091**	,321**	0,031	,193**	,108**	,162**	-0,035	,218**	,153**
PV APPLY HL	r	,121**	,336**	0,03	,114**	0,04	12,124**	0,002	,162**	,112**
HP OBTAIN HL	r	,146**	,317**	,159**	,333**	,223**	,184**	,083*	,274**	,229**
HP UNDERSTAND H	L	,194**	,372**	,203**	,362**	,189**	,274**	,153**	,262**	,253**
HP PROCESS HL	r	,108**	,297**	,076*	,278**	,175**	,202**	-0,024	,253**	,161**
HP APPLY HL	r	,193**	,209**	0.048	,297**	,145**	,246**	0.031	,217**	,206**

^{**.} Correlation is significant at the 0.01 level (2-tailed). *. Correlation is significant at the 0.05 level (2-tailed).

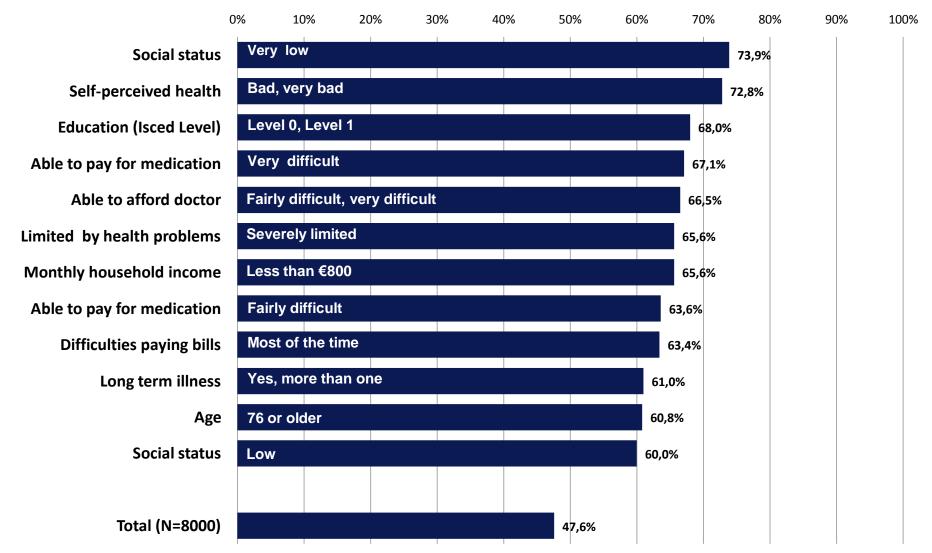


3.9 Percentage Distributions of Comprehensive HL-Index Levels, for Countries and Total (HLS-EU 2012)





3.10 Percentages of Individuals with Limited Comprehensive HL-Index Levels in Specific Vulnerable Groups for Total (N=8000) (HLS-EU 2012)





4. CONSTRUCTING A SHORT SCALE (Q16) FOR HLS-EU-Q



4.1 Process of Item Selection for HLS-EU-Q16

- 1. Iterative item selection was based on Rasch modeling (1-parametric dichotomous model) and on content and face validity criteria (good representation of the 3 x 4 HLS-EU dimensions and relevance of items).
- As split criteria for Rasch modeling were used: Median, gender and dichotomized education within every country sample.
- 3. Results of the initial analysis were also cross-validated for
 - an independent quota sample of N=571 15 year old adolescents in the Austrian health literacy youth study (Österreichische Gesundheitskompetenz Jugendstudie, 2013).
 - 2 independent probability samples for 300 residents with Turkish and 300 residents with Ex-Yugoslavian migration background in Austria (Österreichische MigrantInnenstudie 2014)



4.2 Resulting Items for Q 16 HLS-EU Short Scale

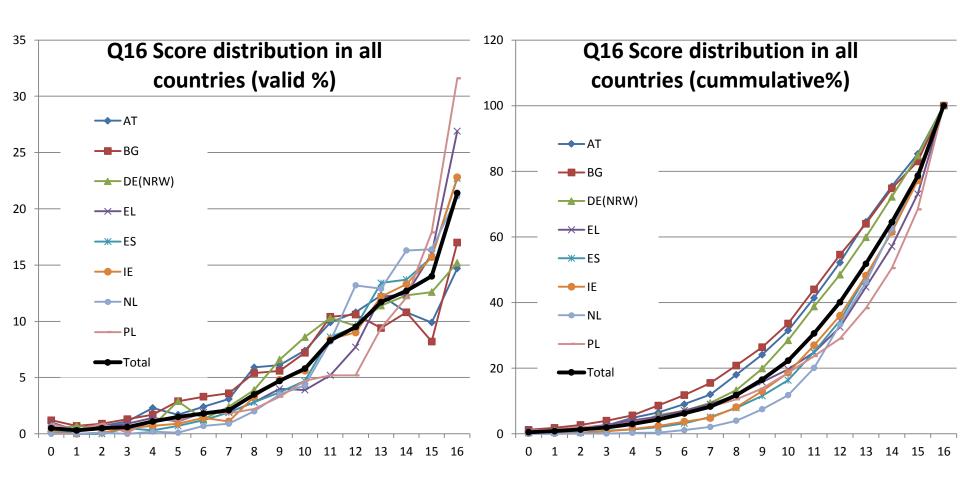
> Good representation of content of HL matrix!

	•		i i E i i i ati i X.	
Health Literacy (16 of 47)	Obtain/Access information (4 of 13)	Understand information (6 of 11)	Process/Appraise information (3 of 12)	Apply/use information (3of 11)
Health Care (7 of 16)	treatments of illnesses that concern you? Q2find out where to get	•	Q5judge when you may need to get a second opinion from another doctor? (1 of 4)	
Disease Prevention (5 of 15)	how to manage mental			•
Health Promotion (4 of 16)			Q16judge which everyday behaviour is related to your health? (1 of 3)	•



4.3 Distributions of HLS-EU Q16 short scale for all countries

> Distributions J-shaped with clear ceiling effect for all countries!





4.4 Percentages of HLS-EU Q16 scale levels compared to corresponding HLS-EU Q47 index levels, and percentages of concurrent classifications (accuracy), for total and countries

> On average 75,8% concurrent classifications!

	(Likely) inadequate			(Likely) problematic			(Likely) sufficient*			
	Q16	Q47	diff.	Q16	Q47	diff.	Q16	Q47	diff.	% of concurrent Classifications
Austria	18.0	17.8	0.2	34.2	38.2	-4.0	47.8	44.0	3.7	74.8
Bulgaria	20.6	26.7	-6.1	33.5	34.7	-1.2	45.8	38.5	7.3	74.4
Germany	13.4	10.8	2.5	35.1	35.2	-0.1	51.6	54.0	-2.4	76.1
Greece	11.8	13.9	-2.1	20.7	30.8	-10.1	67.5	55.3	12.2	79.3
Spain	7.9	7.5	0.4	26.5	50.7	-24.1	65.6	41.8	23.7	67.5
Ireland	8.1	9.8	-1.7	27.8	29.5	-1.7	64.1	60.7	3.5	77.4
Netherlands	4.0	1.8	2.3	29.2	26.4	2.8	66.8	71.8	-5.1	78.3
Poland	10.4	10.3	0.1	18.5	33.1	-14.6	71.2	56.7	14.5	78.6
TOTAL	11.7	12.2	-0.5	28.3	34.8	-6.6	60.0	52.9	7.1	75.8

^{*}combination of the Q47 levels sufficient and excellent HL



4.5 Correlations of short scale HLS-EU-Q16 with HLS-EU (sub-)indices for countries and total > Correlations are high (moderate for NVS)!

			3.	(- / -		
HLS-EU-Q16 (Short Scale)	AT	BG	DE (NRW)	EL	ES	ΙE	NL	PL	TOTAL
					1				
NVS	,239**	,380**	,144**	,363**	,225**	,214**	,143**	,245**	,231**
GEN HL	,853**	,876**	,846**	,865**	,767**	,798**	,732**	,807**	,822**
HC HL	,795**	,807**	,788**	,804**	,710**	,703**	,624**	,738**	,754**
PREV HL	,786**	,844**	,766**	,810**	,715**	,741**	,678**	,783**	,767**
HP HL	,721**	,794**	,728**	,799**	,660**	,716**	,656**	,738**	,739**
OBTAIN HL	,779**	,814**	,788**	,814**	,732**	,758**	,658**	,780**	,770**
UNDERSTAND HL	,792**	,839**	,803**	,813**	,697**	,727**	,640**	,728**	,764**
PROCESS HL	,772**	,820**	,754**	,806**	,726**	,769**	,668**	,768**	,768**
APPLY HL	,763**	,787**	,707**	,774**	,602**	,692**	,604**	,725**	,705**
HC OBTAIN HL	,666**	,717**	,624**	,690**	,595**	,566**	,494**	,666**	,638**
HC UNDERSTAND HL	,673**	,686**	,678**	,702**	,570**	,582**	,450**	,584**	,628**
HC PROCESSHL	,671**	,721**	,676**	,720**	,648**	,680**	,647**	,695**	,687**
HC APPLY HL	,666**	,685**	,632**	,593**	,512**	,513**	,422**	,614**	,579**
PV OBTAIN HL	,665**	,761**	,689**	,753**	,633**	,661**	,536**	,707**	,684**
PV UNDERSTAND HL	,609**	,740**	,603**	,662**	,499**	,551**	,429**	,649**	,596**
PV PROCESS HL	,682**	,750**	,643**	,700**	,636**	,644**	,582**	,700**	,671**
PV APPLY HL	,602**	,724**	,605**	,625**	,540**	,631**	,561**	,639**	,620**
HP OBAIN HL	,642**	,683**	,643**	,729**	,607**	,663**	,587**	,697**	,671**
HP UNDERSTAND HL	,656**	,762**	,708**	,757**	,644**	,671**	,636**	,663**	,698**
HP PROCESS HL	,544**	,671**	,552**	,642**	,492**	,595**	,393**	,583**	,572**
HP APPLY HL	,535**	,593**	,463**	,621**	,425**	,547**	,420**	,605**	,528**
MEAN (HLS-EU-Q16/ All HLS-EU Sub Indices)	,69	,75	,68	,73	,62	,66	,57	,69	,68



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4.6 Comparison of selected bi-variate correlations of HLS-EU-Q16 short scale with HLS-EU-Q47 index, for total > Differences are small, but some are statistically significant due to large sample size!

	HL determinants and consequences	Correlation with Q16	Correlation with Q47	Listwise valid N	Difference of corr. coefficient	t-Score of difference	P value of difference
	Gender	.044	.043	8039	-0.001	0.169	.866
	Age	134	123	8039	0.011	1.686	.092
	Migrational background	006	.005	8021	0.011	1.721	.085
	Education	.204	.241	8015	0.037	5.697	<.001**
	Financial deprivation	198	298	7717	-0.100	15.531	<.001**
	Social Status	.218	.289	7748	0.072	11.037	<.001**
	Employment Status	138	120	7972	0.018	2.720	.007**
	Household net income	.169	.224	5898	0.055	7.262	<.001**
	Global perceived health	234	275	8024	-0.041	6.451	<.001**
al	Long standing health problems	.172	.157	8005	-0.015	2.312	.021*
	Limitations in daily living	.190	.171	2848	-0.019	1.715	.086
	Physical exercising	125	189	8014	-0.063	9.699	<.001**
	Alcohol consumption	.057	.063	7848	0.007	1.028	.304
	Smoking	.006	012	7987	-0.017	2.597	.009**
	Body-Mass-Index	056	065	7708	-0.010	1.450	.147
	Emergency service contacts	069	063	8009	0.006	0.899	.369
	Doctor contacts	117	115	8022	0.002	0.298	.766
	Hospital stays	079	066	8006	0.013	1.957	.050
	Other health professionals contacts	.005	.063	8023	0.057	8.654	<.001**



4.7 Summary of validity of HLS-EU-Q47 indices

- **Face validity** for a number of different national contexts was ensured by involving health experts with different national and professional backgrounds in the process of item construction.
- Concurrent validity is demonstrated by associations of expected direction and magnitude (medium size, around ,25) with functional HL (NVS-Test).
- External validity is demonstrated by associations with "determinants" and "consequences" of HL as identified in the literature, e.g. HL score predicts health status (SF36 item).
- Reliability measured by Cronbach's alphas for nearly all indices is high. But caveat: No clean factor simple-structure could be identified.
- → **Dimensionality** needs to be further tested and developed. (see also Q16 and Q6)



5. CONSTRUCTING A SHORT SCALE (Q16) FOR HLS-EU-Q



5.1 Process of item selection for short-short form Q6

- 1. The item battery Q6 was developed using CFA modelling (Estimator WLSMV) in a random subsample of N= 3411 observations of the HLS-EU sample and cross validated for the other subsample (same sample size). Cases with missing values were excluded listwise, due to Wlsmv.
- 2. Items where selected from Q16 items based on higher item difficulty, representation of the HL matrix.
- 3. Each domain is represented by 2 items. All 4 stages of the information cycle are represented at least by one item.



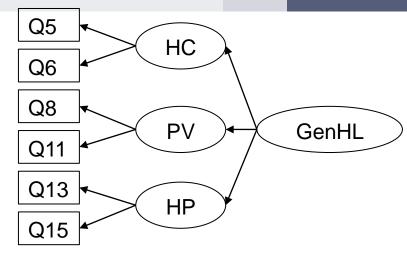
5.2 Resulting Items for HLS-Q Short-Short Form> Minimal fulfillment of representation of content of long form!

Health Literacy	Find/Access information relevant to health (2 of 13)	Understand Information relevant to health (1 of 11)	Evaluate/Appraise information relevant to health (2 of 12)	Apply/use information relevant to health (1 of 11)
Health Care (2 of 16)			Q11 judge when you may need to get a second opinion from another doctor?	
Disease Prevention (2 of 15)	Q18 find information on how to manage mental health problems like stress or depression.		Q28 judge if the information on health risks in the media is reliable.	
Health Promotion (2 of 16)		Q39 understand information in the media on how to get healthier.		



5.3 Model fit for CFA factor structure (estimated by WLSMV) of HLS-EU-Q6, for total and countries

> Acceptable factor structure!



Country	Chi2	DF	CFI/TLI	RMSEA	SRMR	N
AT	70.905	6	0.963/ 0.956	0.110	0.039	888
BG	84.871	5	0.962/ 0.962	0.143	0.038	776
DE	17.780	5	0.995/ 0.993	0.053	0.018	919
EL	45.869	6	0.988/ 0.988	0.083	0.026	972
ES	50.844	5	0.968/ 0.955	0.103	0.038	863
IE	27.715	6	0.989/ 0.987	0.067	0.023	805
NL	49.607	6	0.970/ 0.960	0.095	0.037	801
PL	21.323	6	0.994/ 0.996	0.058	0.014	770
TOTAL	315.445	6	0.981/ 0.981	0.087	0.025	6794

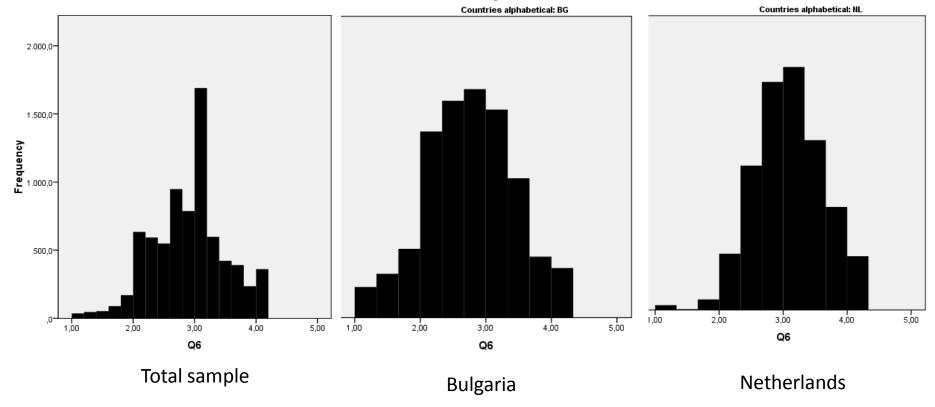


5.4 Scoring of HLS-EU-Q6-short-short-scale

- Coding of answer categories.
 - 1. Very difficult = 1 to very easy = 4 (better HL gets higher scores)
 - 2. Don't know answers (that were optional in the personal interviews) are coded as missing values.
- Score is a mean score that is calculated, if at least 5 of the 6 items are completed. (SUM of Answers/Number of Items)
 - 1. The Q6 ranges from 1 to 4
- 3. Three **levels** for the scale have been defined. Criterion was correct classification, as far as possible, compared to Q47 levels.
 - 1. (Likely) inadequate HL [1-2]
 - 2. (Likely) problematic HL (2-3)
 - 3. (Likely) sufficient HL [3-4]



6.5 Distributions Short-short Scale HLS-EU-Q6 for Total and two Countries > Bell shaped distributions!





6.6 Correlations of HLS-EU-Q6 scale with HLS-EU-Q16 scale & HLS-EU-Q47 index

> Correlations are very strong for main indices, strong for sub-indices & moderate for NVS!

HLS-EU-Q6	A.T.	B.C.	DE (NIDIAI)	.	FC	ır	NII	DI .	TOTAL
(Short-Short Scale) NVS	,187**	BG ,367**	DE (NRW) ,105**	,210**	,210**	,200**	NL ,092**	PL ,286**	TOTAL ,222**
HLS-EU-Q16	,824**	,859**	,834**	,803**	,803**	,824**	,803**	,794**	,826**
GEN HL-HLS-EU-Q47	,874**	,918**	,892**	,886**	,886**	,890**	,875**	,924**	,896**
HC HL	,756**	,815**	,783**	,781**	,781**	,762**	,764**	,826**	,793**
PREV HL	,810**	,887**	,814**	,829**	,829**	,835**	,803**	,889**	,842**
HP HL	,788**	,863**	,811**	,802**	,802**	,814**	,776**	,878**	,828**
OBTAIN HL	,820**	,890**	,833**	,830**	,830**	,846**	,799**	,894**	,848**
UNDERSTAND HL	,753**	,840**	,781**	,793**	,793**	,801**	,735**	,818**	,799**
PROCESS HL	,841**	,868**	,858**	,852**	,852**	,877**	,815**	,897**	,867**
APPLY HL	,760**	,815**	,728**	,719**	,719**	,767**	,705**	,834**	,760**
HC OBTAIN HL	,584**	,693**	,560**	,580**	,580**	,554**	,560**	,705**	,624**
HC UNDERSTAND HL	,584**	,654**	,630**	,622**	,622**	,611**	,536**	,623**	,627**
HC PROCESS HL	,773**	,824**	,774**	,771**	,771**	,796**	,768**	,828**	,795**
HC APPLY HL	,599**	,671**	,612**	,597**	,597**	,594**	,574**	,724**	,617**
PV OBTAIN HL	,726**	,849**	,747**	,743**	,743**	,764**	,718**	,826**	,779**
PV UNDERSTAND HL	,532**	,701**	,552**	,578**	,578**	,590**	,485**	,715**	,603**
PV PROCESS HL	,733**	,799**	,733**	,748**	,748**	,745**	,708**	,806**	,761**
PV APPLY HL	,638**	,751**	,621**	,607**	,607**	,688**	,555**	,716**	,658**
HP OBTAIN HL	,741**	,803**	,742**	,745**	,745**	,773**	,704**	,842**	,778**
HP UNDERSTAND HL	,718**	,829**	,746**	,756**	,756**	,774**	,721**	,794**	,777**
HP PROCESS HL	,562**	,635**	,614**	,572**	,572**	,659**	,482**	,689**	,618**
HP APPLY HL	,569**	,644**	,521**	,549**	,549**	,605**	,495**	,690**	,582**
MEAN (HLS-EU-Q16/ All HLS- EU Sub Indices)	0,71	0,79	0,72	0,72	0,72	0,74	0,68	0,80	0,74



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6.7 Comparison of selected bi-variate associations HL short-short scale (Q6) with comprehensive HL index (Q47), for total > Differences are small, but some are statistically significant due to large sample size!

	HL determinants and consequences	Correlation with Q6	Correlation with Q47	Listwise valid N	Difference of corr. coefficient	t-Score of difference	P value of difference
	Gender	.048	.042	7961	-0.006	1.257	.209
	Age	132	121	7961	0.011	2.130	.033*
	Migrational background	002	.005	7943	0.007	1.365	.172
	Education	.215	.240	7936	0.025	5.092	<.001**
	Financial deprivation	219	300	7646	-0.081	16.328	<.001**
	Social Status	.243	.289	7680	0.046	9.259	<.001**
	Employment Status	131	121	7892	0.010	1.926	.054
	Household net income	.188	.224	5856	0.036	6.187	<.001**
	Global perceived health	247	276	7948	-0.029	5.873	<.001**
al	Long standing health problems	.149	.157	7928	0.008	1.599	.110
	Limitations in daily living	.176	.172	2823	-0.004	0.454	.650
	Physical exercising	141	191	7936	-0.050	9.948	<.001**
	Alcohol consumption	.042	.063	7771	0.021	4.058	<.001**
	Smoking	.017	013	7909	-0.030	5.809	<.001**
	Body-Mass-Index	064	063	7632	0.001	0.151	.880
	Emergency service contacts	058	063	7932	-0.005	0.903	.366
	Doctor contacts	115	112	7944	0.002	0.438	.662
	Hospital stays	072	067	7928	0.005	0.931	.352
	Other health professionals contacts	.026	.060	7946	0.033	6.506	<.001**



6.8 Percentages of HLS-EU Q6 scale levels compared to corresponding HLS-EU Q47 index levels, and percentages of concurrent classifications (accuracy) for total and countries

> On average 76,6% concurrent classifications!

	(Likely) inadequate		(Likely) problematic			(Likely) sufficient*				
	Q6	Q47	diff.	Q6	Q47	diff.	Q6	Q47	diff.	% of concurrent Classifications
Austria	11.6	17.8	-6.2	49.6	38.0	11.6	38.8	44.2	-5.4	73.6
Bulgaria	19.4	27.3	-7.9	43.2	34.3	8.9	37.4	38.4	-1.0	73.5
Germany	9.9	10.9	-1.0	47.5	35.2	12.3	42.6	53.9	-11.3	73.1
Greece	8.3	13.8	-5.5	34.7	30.8	3.9	57.0	55.4	1.6	80.3
Spain	4.2	7.7	-3.5	51.5	50.4	1.1	44.3	41.9	2.4	78.5
Ireland	9.2	9.9	-0.7	38.8	29.7	9.1	52.0	60.4	-8.4	77.6
Netherlands	3.8	1.7	2.2	40.1	26.7	13.4	56.1	71.4	-15.3	76.8
Poland	5.7	10.7	-5.0	31.5	32.9	-1.4	62.8	56.4	6.4	79.6
TOTAL	9.0	12.4	-3.4	42.2	34.8	7.4	48.8	52.8	-4.0	76.6

^{*}combination of the Q47 levels sufficient and excellent HL



6. COMPARISON OF INDICES & SCALES, SUMMARY AND CONCLUSIONS



6.1 Comparison HLS-EU-Q 47, Q16, Q6

	HLS-EU –Q47	HLS-EU-Q16	HLS-EU-Q6
No. of items	47	Reduction to 16 out of 47 > loss of info, and of representativeness of theoretical scope >loss of reliability	Reduction to 6 out of 16 > strong loss of info, and of representativeness of theoretical scope,
Economy	long > time consuming (about 10)	short > less time (3 min)	very short > (1 minute)
Туре	One Index, up to 19 Sub-Indices following the theoretical concept	1 Rasch scale	1 scale consisting of 3 highly correlated sub-dimensions.
Scope & representation of concept	full	limited	very limited
Use of number of categories of single items	4	Dichotomized to 2 > Loss of information	4
Distribution of indices, scale*	bell-shaped; 1,2% reach maximum	strong negative skew (21,4% reach maximum=mode, mean=12,5)	bell-shaped, weak negative skew 4,7% reach maximum
Difficulty*	high	low	medium/high
Correlation with full instrument*		0,822	0,896
Reliability*	high	Cronbach alpha not computable	Alpha=0,803
Levels	4	3	3
Dimensionality	No clean factor simple structure	one	1 main 3 sub (but no scales for sub dimensions, due to high correlations with main index)
Recommendation	For fully HL focused surveys	For partly HL focused surveys or for giving space for additional context or vulnerable sub-group specific HL items (e.g. GKM, AOK).	Good compact HL measure for studies with other main focus

Computations based on HLS-EU total sample



6.2 Summary & Conclusions 1

The HLS-EU consortium (2009-2012)

- 1. developed based on existing models & definitions an expanded and integrated
 - 1. conceptual & generic *model* &
 - 2. definition for comprehensive HL in general populations (Sorensen et al 2012)
- 2. developed to measure this comprehensive concept an *instrument*
 - based on a 3 x 4 (health domains x literacy (information processing stages)) matrix
 - 2. containing 47 standardized questions, to be answered by a Likert scale of 4 categories
 - using a subjective self-assessment approach (in the tradition of e.g. Chew (2004)) to measure the fit of personal competencies to situational demands for concrete health relevant tasks (in the tradition e.g. of HALS) (Sorensen et al 2013)
- 3. collected in 2011 *data* with this instrument and a set of further indicators for co-variates of HL (HLS-EU-Q86)
 - in 8 member states of the EU (Austria, Bulgaria, Germany, Greece, Ireland, Netherlands, Poland, Spain) for multi-stage clustered probability samples of N=1000 for residing EU citizens aged 15+
 - 2. by CAPI or PAPI personal interview methodology.
- 4. constructed and validated, based on the 47 items, one general and 19 different more specific HL *indices* following the HLS-EU matrix, and defined 4 *levels* for the 8 main indices



6.3 Summary & Conclusions 2

The HLS-EU consortium (2009-2012)

- 5. analyzed data, showing as main *results*
 - that limited HL is not just a problem of minorities, but of nearly every second citizen
 - 2. that there is a moderate social gradient for HL
 - 3. that HL is related differently with relevant health status & health behavior consequences
 - 4. And, that there is considerable *variation* between countries concerning *distributions* and *associations* of HL (HLS-EU Consortium 2012, WHO 2013)
- 6. constructed and validated short scales with better psychometric properties, but more limited conceptual representation
 - a short (HLS-EU-Q16) scale and
 - a short-short (HLS-EU-Q6) scale.

In the meantime these instruments have been used in further HL studies

- in the 8 original countries (e.g. Austria, Germany, Netherlands) and
- in other European countries (e.g. Belgium, Denmark, Israel, Portugal, Sweden, Switzerland)
- in Asian countries (e.g. Indonesia, Kazakhstan, Laos, Malaysia, Myanmar, Pakistan, Taiwan, Vietnam).

The HLS-EU Consortium is trying to institutionalize, supported by EC and WHO

- joint regular monitoring of population HL and
- joint further *development* of the HLS-EU *instruments*



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Thank you for your attention!

Contact: juergen.pelikan@lbihpr.lbg.ac.at

http://www.lbihpr.lbg.ac.at

http://www.health-literacy.eu

LBIHPR: A-1020 Vienna, Untere Donaustraße 47, Austria | office@lbihpr.lbg.ac.at | www.lbihpr.lbg.ac.at | +43 1 2121493 -10 | FAX - 50



















2.1 In which discourses has HL been taken up so far?

- 1. As a specific target in **school** (*Health-*)*education* (Simmonds,1974)
 - 1. 1985: First publication linking literacy and patient education: "Teaching Patients with Low Literacy Skills" (Doak, Doak & Root, 1985)
- 2. Improvements in safety, quality, convenience / user friendliness of health care & reduction of costs by patient enablement / empowerment (> up to HLO)
 - Development of (short) tests for patient HL (REALM, Davis et al. 1991; TOFHLA, Parker et al. 1995; NVS, Weiss et al. 2005; Chew's 3, Chew et al. 2004).
 - 2. National US strategy "Healthy People 2010" (2000) defines HL for the first time as **product of individual abilities and system demands** and the strengthening of HL as national target and subsequent uptake in publications and concept papers, e.g. by IOM (Brach et al. 2012)
- 3. **Determinant, mediator, moderator** of health gap, social *inequalities in health* (discrimination of vulnerable / disadvantaged groups)
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- 4. Strengthen / empower **citizens** for more health-related self responsibility, healthy living and better health & wellbeing
 - 1. EU's Together for Health 2008-2013, 3rd health programme of the European Union 2014-2020
 - 2. WHO Europe's Health 2020
- 5. Monitoring of health and health determinants for health reporting and identifying problems as a basis for planning and evaluating health promotion / public health interventions
 - 1. WHO Health Literacy Solid Facts (2013)