Health Literacy Strategies to Promote Consumer Understanding of Active Ingredient and Concomitant Use Warnings for Acetaminophen: A Randomized Trial

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Acknowledgments

Marina Serper, MD Lisa Belter, MPH Kara Jacobson, MPH Stacy Cooper-Bailey, PhD MPH Terry Davis, PhD Ruth Parker, MD Michael Wolf, PhD MPH

This study was funding by an investigator-initiated research grant by McNeil Consumer Healthcare.

The Problem Defined

- Acetaminophen overdose is the leading cause of acute liver failure (ALF) in the U.S.¹⁻³
- Half to two-thirds of overdoses leading to ALF are unintentional¹⁻³
- Two-fold problem:
 - Unaware of active ingredient (AI) information^{4,5}
 - Confusion about concomitant use⁵

¹Bower et al. *Am J Gastroenterol* 2007, ²Larson et al. *Hepatology* 2005, ³Ostapowicz et al. *Ann Internal Med* 2002, ⁴King et al. *Am J Prev Med* 2011, ⁵Wolf et al. *J Gen Intern Med* 2012



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USUAL CARE: Standard label

OTC Label

Accetaminophen 650 mg...... Pain reliever/fever reducer Uses retemporarily relieves minor aches and pains due to: muscular aches backache headache toothache the common cold menstrual cramps minor pain of arthritis temporarily reduces fever Warnings: Alcohol warning: If you consume 3 or more alcoholic drinks every day, ask your doctor whether you should take acetaminophen or other pain reviever or fever reducers. Acetaminophen may cause liver damage. Do not use with any other product containing acetaminophen. Stop use and ask a doctor if pain gets worse or lasts more than 10 days fev gets worse or lasts more than 3 days I new symptoms occ redness or swelling is present. These could be signs of a serious condition. If pregnant or breast-feeding, ask a heal professional before use. Keep out of reach of children. Overdose warning: Taking more than the recommended dose (overdose) may cause liver damage. In case of overdose,

Acctive ingredient (in each caplet)

Ac

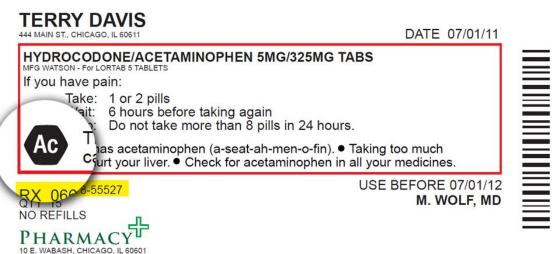
III READ THE LABEL III NDC 50580-297-24 DO NOT USE WITH OTHER MEDICINES CONTAINING ACETAMINOPHEN Take only as directed. Take only as directed.

Purpose

get medical help or contact a Poison Control Center right away (1-800-222-1222). Quick medical attention is critical for adults as well as for children even if you do not notice any signs or symptoms. Directions do not take more than directed (see overdose warning). Adults and children 12 years and over: atke 2 caplets every 8 hours with water swallow whole - do not crush, chew, or dissolve I do not take more than 6 caplets in 24 hours do not use for more than 10 days unless directed by a doctor. Children under 12 years: do not use Other information store at 20-26 C (68-70F). Avoid excessive heat 40 C (104 F) do not use if neck wrap or foil inner seal imprinted with "Safety Seal" is broken. Inactive ingredients corn starch, D&C yellow #10, FD&C red #40, FD&C yellow #6, hydroxyethyl cellulose, magnesium stearate, microcrystalline cellulose, polyethylene glycol, polyvinyl alcohol, povidone, powdered cellulose, pregelatinized starch, sodium starch glycolate, sucralose, talc, titarium dioxide. Questions or comments?

call 1-877-895-3665 (English) or 1-888-466-8746 (Spanish)

Rx Label



(312) 555-5555

Methods

Design – 3-arm, cluster-randomized trial

Subjects – 662 primary care patients: 1) 18-80 years old; 2) English-speaking; 3) no severe cognitive, visual, hearing impairment

Sites – 1 academic and 1 community GIM clinic each in Chicago and Atlanta (N=4 clinics)

Recruitment – August 2012 – February 2013

Outcome - AI identification (accuracy + efficiency) Knowledge of concomitant use warning

Al Identification Task

Sorting speed task:

- Accuracy of identifying acetaminophen across 8 OTC products
- Efficiency assessed via timed framing "as quickly as you can..."



Concomitant Use Task

A total of 13 comparisons across 3 base products

Scenario	Primary product (A)	Comparison #1	Comparison #2 (A)	Comparison #3 (A)	Comparison #4 (A)	Comparison #5 (A)
1	Tylenol Extra Strength (icon) Excedrin (icon)	Advil (no icon)	Tylenol 8hr (icon)	Generic Extra Strength Pain (no icon)	Cold medicine (icon)	Prescription (no icon) No 5th med
3	Prescription (icon)					No 5 th med

(A) = Medicines contain Acetaminophen

Sample Characteristics

- Mean Age 47 Years
- 63% Female
- 73% African American
- $50\% \leq HS$ education
- 57% < \$20,000
- 68% limited health literacy

AI Identification

		P value		
	Usual Care	Written	Written+Verbal	
Total correct, Mean (SD)	6.1 (1.4)	7.0 (1.3)	7.2 (1.2)	<0.001
All correct, n (%)	19 (9.2%)	79 (47.0%)	125 (55.3%)	<0.001
Time (in seconds) among those with all correct	37.6 (37.2)	49.1 (53.6)	32.5 (27.9)	0.02
responses, Mean (SD)	Range 10-170	Range 7-374	Range 4-228	

Pairwise comparisons for total correct: UC v W, p<0.001; UC v WV, p<0.001; W v WV p=0.14 Pairwise comparisons for % with all correct: UC v W, p<0.001; UC v WV, p<0.001; W v WV p=0.10 Pairwise comparisons for time (sec) - ttests: UC v W, NS; UC v WV, NS; W v WV p=0.004

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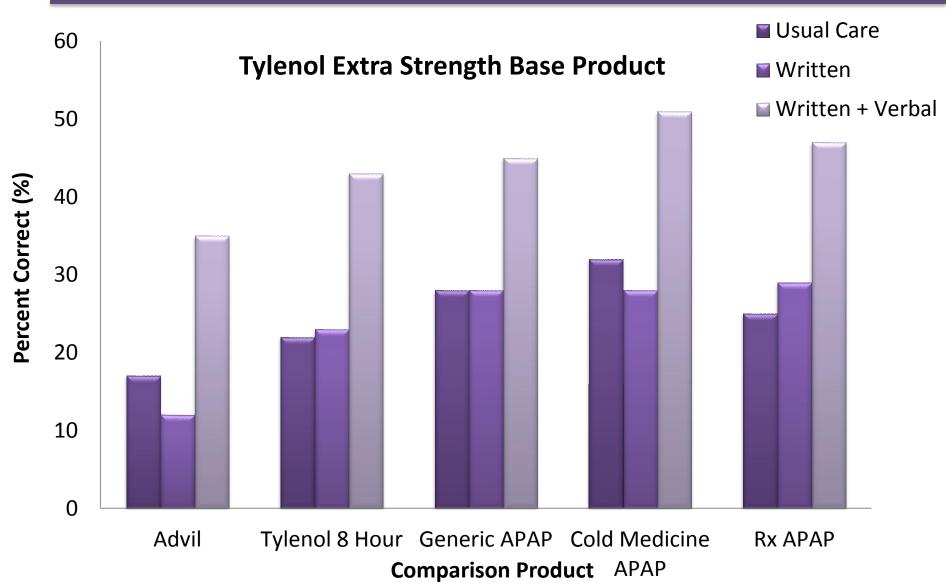
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Concomitant Use



Variable	Total Correct Identification of Concomitant Use Warning			Total Correct Awareness of Active Ingredient		
	β	95% CI	P value	β	95% CI	P value
Arm						
Usual Care						
Written	0.51	-0.18 - 1.21	0.15	0.81	0.55 - 1.06	< 0.001
Written + Verbal	3.06	2.40 - 3.72	< 0.001	1.05	0.81 - 1.29	< 0.001
Age	-0.02	-0.04 - 0.01	0.13	-0.003	-0.01 - 0.00	0.37
Literacy Level						
Low	-4.16	-4.873.45	< 0.001	-1.18	-1.430.92	< 0.001
Marginal	-1.93	-2.641.22	< 0.001	-0.40	-0.660.15	0.002
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Summary

- Written & Written + Verbal strategies improved AI identification
 - Written strategy lagged in efficiency
- Only Written + Verbal strategy improved understanding of concomitant use warning
- Neither strategy improved understanding to acceptable levels (~50%)
- Unable to reduce literacy disparities

Limitations

- Not an actual use study
 - task not reflective of need
 - increased attentiveness?
- Generalizability of sample
 - Disproportionately lower SES, lower literate

Thank You

NORTHWESTERN UNIVERSITY Health Literacy & Learning Program

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