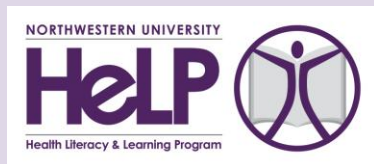


Northwestern University Feinberg School of Medicine



# A Consumer-Led Process for Improving FDA Medication Guides

- **Principal Investigator: Michael Wolf, PhD MPH**
- **Co-Investigators: Allison L Russell, BA; Cammeo R Medici, BA; Elizabeth A H Wilson, PhD; Jennifer P King, MPH; Bruce L Lambert, PhD**



*Funded by an unrestricted research grant from  
Abbott Laboratories*





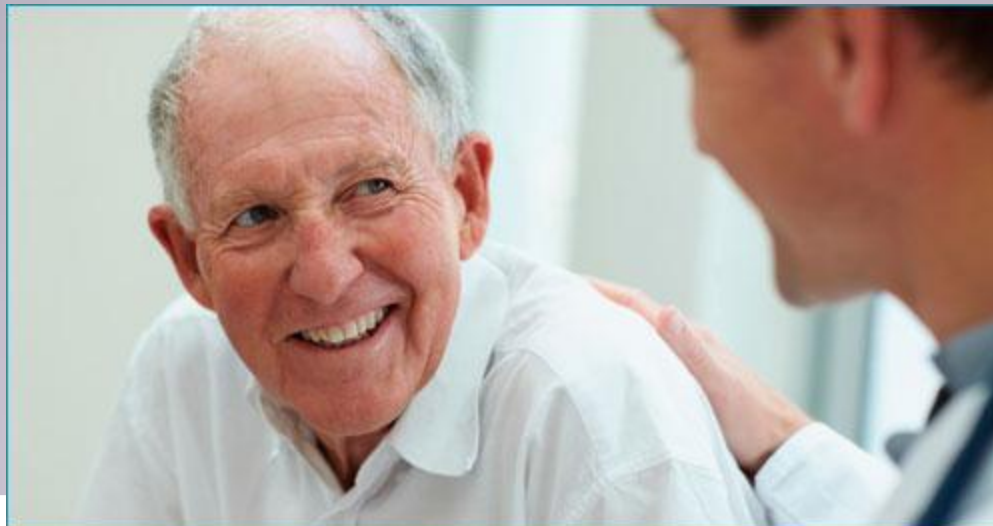
# Background – Medication Guides

- FDA required; issued to consumers for prescription medications that possess “serious and significant public health concerns”
- Industry-developed; no standard format
- Wolf et al.
  - 2006 study - Too complex and written at too high a reading grade level
  - 2010 study - 53% correct in an open book, untimed assessment
- FDA and Brookings Institution actively working to create improved, more readable documents



# Objective

Obtain consumer feedback and refinement on proposed, one-page Med Guide prototypes, which will then be incorporated in developing and field-testing an improved, patient-centered Med Guide.



# Methods - Materials

- Piloted 7 one-page prototypes
- 4 FDA proposed
- 1 European

Rheutopia	
<b>Active ingredient</b>	• arisalate
<b>Uses</b>	• rheumatoid arthritis (adults and children older than 4) • plaque psoriasis
<b>Warnings</b>	<b>Important warnings about Rheutopia</b> • You can have serious side effects, including an infection that can cause death.
<b>Ask your doctor before use if you</b>	• have any signs of infection (fever, cough, flu-like symptoms) • have a skin infection (warm, red, painful skin or open sores) • have tested positive for tuberculosis (TB) or know someone who has TB • are taking Kinert (ankinra) • have recently been vaccinated or are scheduled to be vaccinated • have any heart problems
<b>Stop use and call your doctor right away if you</b>	• have an infection (fever, cough) • have a skin rash • have numbness (can't feel your skin) • have shortness of breath or joint pain • have weakness in your arms or legs • feel faint or light headed
You may report side effects to FDA at 1-800-FDA-1088.	
<b>When using this medicine you may get</b>	• a stuffy or runny nose • headaches
These can be side effects of Rheutopia. Tell your doctor about any side effect that does not go away or gets worse.	
<b>Directions</b>	• Rheutopia is taken as an injection (shot). Do not use until your doctor tells you when and how to take this drug. • Do not freeze Rheutopia. Do not use Rheutopia that has been frozen. • Store Rheutopia in the refrigerator, between 36°F to 46°F. • Do not drop or crush the glass syringe.
<b>Questions</b>	• For more information on Rheutopia visit <a href="http://www.fda-more-information.gov">www.fda-more-information.gov</a> • Call Abbott Laboratories toll-free 1-800-448-6472.
<b>Inactive ingredients</b>	• Single use prefilled syringe: microse, sodium chloride, L-arginine hydrochloride

PROTOTYPE 2 Rheutopia (arisalate) solution and powder for solution for subcutaneous injection	
<b>Important Warning about Rheutopia</b> You can develop a serious infection that can cause death, including: • tuberculosis (TB) • infections caused by viruses, fungi, or bacteria	<b>Uses</b> Rheutopia is a prescription medicine called a Tumor Necrosis Factor (TNF) blocker used to treat: • moderate to severe rheumatoid arthritis (RA) in adults • moderate to severe juvenile rheumatoid arthritis (JRA) in children older than 4 years old who did not have good results from other medicines. Rheutopia reduces pain, swelling, and improves mobility. It also helps clear up areas of skin with psoriasis.
<b>Important Warning: Serious Infections</b> Rheutopia affects the immune system. It can lower your ability to fight infections. Do not use Rheutopia if you have an active infection. People taking Rheutopia have gotten serious infections including tuberculosis (TB) and infections caused by viruses, fungi, or bacteria. Some people have died from these infections.	<b>Ask your doctor before use if you</b> • have any signs of infection (fever, cough, flu-like symptoms) • have a skin infection (warm, red, painful skin or open sores) • have tested positive for tuberculosis (TB) or know someone who has TB • are taking Kinert (ankinra) • have recently been vaccinated or are scheduled to be vaccinated • have any heart problems
<b>Stop use and call your doctor right away if you develop</b>	• have an infection, are being treated for an infection, or think you have an infection (such as a cold, flu or skin infection) • have TB or have been near someone who has TB • have any nervous system or heart problems
<b>Common side effects</b>	• redness, rash, swelling, itching, or bruising where the shot was given • headache • runny nose
<b>Directions for use</b>	• Rheutopia is an injection (shot). Do not use Rheutopia until your doctor has shown you how to give a shot. • Store Rheutopia in the refrigerator. Do not shake or freeze. • If you forget to take a dose, take it as soon as you remember. Take your next dose at your regularly scheduled time. • Your doctor will tell you how often to use Rheutopia. Do not use Rheutopia more often than prescribed.

Draft Prototype 2A\_Warnings

- Lymph node cancer. You may have a higher chance of getting cancer of the lymph nodes.
- Blood problems. Your body may not make enough blood cells to fight infection or to help stop bleeding. Symptoms include bruising, fatigue, and pale skin.
- Heart failure. You may get heart failure or worsening heart failure. Symptoms include shortness of breath, swelling of ankles or feet, or sudden weight gain.
- Immune reactions with a lupus-like syndrome. Symptoms include chest discomfort or pain, shortness of breath, joint pain or a rash on your cheeks or arms.

- Common side effects  
• Injection site reactions (redness, rash, swelling, bruising), infections, headache, and runny nose.
- Tell your doctor about any side effect that does not go away or gets worse.
- Taking other medicines with Rheutopia  
• Do not take the medicine Kinert (ankinra) while you take Rheutopia. You are more likely to develop a serious infection.  
• Do not get a vaccination while you are taking Rheutopia. Tell your doctor that you take Rheutopia before you get any vaccine.
- Specific Groups  
• Rheutopia has not been studied in children younger than 4 years old.
- More Information  
• Talk to your doctor or pharmacist  
• Visit [www.fda-more-information.gov](http://www.fda-more-information.gov)  
• Call (manufacturer) at 1-800-123-4567  
• To report any side effects contact (manufacturer) at phone # and Web address) or FDA at 1-800-FDA-1088

Rheutopia was approved by the FDA in 2002.  
Revised: 5/2009

- Call Your Doctor**  
Before using Rheutopia, tell your doctor if you:  
• have an infection, are being treated for an infection, or think you have an infection (such as a cold, flu or skin infection)  
• have TB or have been near someone who has TB  
• have any nervous system or heart problems  
• have lived in or traveled to other countries  
• have been recently vaccinated (or are scheduled to receive a vaccination) (including a flu shot)  
• are taking the medicine Kinert (ankinra).

Information for the Patient: Rheutopia (Roo-toh-pee-ah) (also known as arisalate)	
<b>What does Rheutopia treat?</b> • Rheumatoid arthritis in adults. It reduces pain and swelling, improves mobility, and improves the ability to do physical activities. • Polyarticular juvenile rheumatoid arthritis (JRA) in people older than 4 years of age who did not have good results from other medicines. Rheutopia reduces pain, improves mobility, and decreases the number of painful joints. • Ankylosing spondylitis. Rheutopia reduces back pain, swelling, and improves mobility. • Plaque psoriasis in adults who may benefit from medicines or having phototherapy (using ultraviolet light). Rheutopia improves or clears up areas of skin with psoriasis.	<b>When should I call my doctor?</b> Stop using Rheutopia and tell your doctor right away if you get: • Fever, cough, flu-like symptoms, skin infection (red, warm, painful skin or open sores). These can be signs of a serious infection. • Feeling numbness, weak, dizzy, tingling or vision problems. Signs of nervous system disease. Like multiple sclerosis, may develop or get worse. • Chills, swollen lymph nodes, night sweats, fever, or weight loss. You may have a higher chance of getting lymph node cancer. • Bruising, bleeding, and pale skin. Your body may not make enough blood cells to fight infection or to help stop bleeding. • Shortness of breath, swelling of ankles or feet, or sudden weight gain. These are signs of heart failure that may develop or get worse. • Chest discomfort or pain, shortness of breath, joint pain or a rash on your cheeks or arms. These may be signs of a serious immune reaction.
<b>Important Warning: Serious Infections</b> Rheutopia affects the immune system. It can lower your ability to fight infections. Do not use Rheutopia if you have an infection at the moment. People taking Rheutopia have gotten serious infections including tuberculosis (TB) and infections caused by viruses, fungi, or bacteria. Some people have died from these infections.	<b>What are some common side effects?</b> • Redness, rash, swelling, itching or bruising where the shot was given. • Headache or runny nose. Tell your doctor about any side effect that does not go away in a few days or gets worse.
<b>What should I tell my doctor?</b> Check with your doctor before using Rheutopia if: • You have an infection, are being treated for an infection, or think you have an infection (such as a cold, flu or skin infection). • You have TB or have been near someone with TB. You may be tested and treated for TB. Also tell your doctor if you have lived in or traveled to other countries. You are more likely to get TB or other infections in certain countries. • You have any nervous system or heart problems.	<b>How do I use Rheutopia?</b> Rheutopia is an injection (shot). Do not use until you have been shown how to give a shot. Your doctor will tell you how often to use it. • Store in the refrigerator. Do not shake or freeze. • If you forget to take a dose, take it as soon as you remember. Take your next dose at your regularly scheduled time.

Rheutopia [Roo-TOH-pee-ah] (also known as arisalate)	
<b>What does Rheutopia treat?</b> Rheutopia treats painful and swollen joints, slows joint damage, and improves mobility and the ability to do physical activities. • Particular juvenile rheumatoid arthritis (JRA) in children at least 4 years old who did not have good results from other medicines. • Rheutopia reduces pain, improves mobility, decreases the number of painful joints. • Ankylosing spondylitis. Rheutopia reduces back pain, swelling, and improves mobility. • Plaque psoriasis in adults who may benefit from taking medicine or receiving phototherapy (using ultraviolet light). Rheutopia improves or clears up areas of skin with psoriasis.	<b>Call Your Doctor</b> Stop using Rheutopia and tell your doctor right away if you develop: • Fever, cough, flu-like symptoms, skin infection (red, warm, painful skin or open sores). • Numbness, tingling, weakness, vision problems, or dizziness. • Chills, swollen lymph nodes, night sweats, fever, or weight loss. • Bruising, bleeding, and pale skin. • Shortness of breath, swelling of ankles or feet, or sudden weight gain. • Chest discomfort or pain, shortness of breath, joint pain or a rash on your cheeks or arms.
<b>Important Warning: Serious Infections</b> Rheutopia affects the immune system. It can lower your ability to fight infections. Do not use Rheutopia if you have an active infection. People taking Rheutopia have gotten serious infections including tuberculosis (TB) and infections caused by viruses, fungi, or bacteria. Some people have died from these infections.	<b>Common Side Effects</b> • Redness, rash, swelling, itching or bruising where the shot was given. • Headache • Runny nose Call your doctor for medical advice about side effects. You may report side effects to FDA at 1-800-FDA-1088 or <a href="http://www.fda.gov/medwatch">www.fda.gov/medwatch</a> .

- Directions for Use**  
• Rheutopia is an injection (shot). Do not use Rheutopia until your doctor has shown you how to give a shot.  
• Store Rheutopia in the refrigerator. Do not shake or freeze.  
• If you forget to take a dose, take it as soon as you remember. Take your next dose at your regularly scheduled time.  
• Your doctor will tell you how often to use Rheutopia. Do not use Rheutopia more often than prescribed.

Draft Prototype 2A\_Warnings

# Methods – Materials, cont.

## ■ 2 Northwestern proposed

SOME IMPORTANT THINGS TO KNOW ABOUT YOUR MEDICATION	
Generic name	Arixalate
Brand name	Rheutopia
Purpose	This medicine helps treat rheumatoid arthritis (RA), ankylosing spondylitis (AS), ongoing (chronic) adult plaque psoriasis, and Crohn's Disease.
Benefit	Rheutopia is a tumor necrosis factor (TNF) blocker. Rheutopia helps to prevent the negative side effects of RA, AS, and Crohn's Disease.
How to take	<ul style="list-style-type: none"> <li>Take Rheutopia as prescribed by your doctor</li> <li>Rheutopia is taken as an injection (shot)</li> <li>Store Rheutopia in the refrigerator, between 36 to 46°F</li> <li>Do not drop or crush the glass syringe</li> </ul>
For how long	Your doctor will tell you how long you should be on this medication. Refill this medicine until your doctor tells you to stop.
Important!	<u>Ask your doctor before use if you:</u> <ul style="list-style-type: none"> <li>have any signs of infection (fever, cough, flu-like symptoms)</li> <li>have a skin infection (warm, red, painful skin or open sores)</li> <li>have tested positive for tuberculosis (TB) or know someone who has TB</li> <li>are taking Kineret (anakinra)</li> <li>have recently been vaccinated or are scheduled to be vaccinated</li> <li>have any heart problems</li> </ul>
Stop taking and call us	<u>Stop taking this medicine and call your doctor right away if you:</u> <ul style="list-style-type: none"> <li>have an infection (fever, cough, flu-like symptoms)</li> <li>have a skin rash</li> <li>have numbness (can't feel your skin) or tingling skin</li> <li>have shortness of breath or joint pain</li> <li>have weakness in your arms or legs</li> <li>feel faint or light headed</li> </ul>
Call us	Call us if these side effects are severe, last longer than one week, or if you feel concerned: <ul style="list-style-type: none"> <li>redness where the shot was given</li> <li>a stuffy or runny nose</li> <li>headaches</li> </ul>
Remember	Talk to your doctor about any questions or concerns you may have regarding this medicine. <ul style="list-style-type: none"> <li>Follow up is important to see how well the medicine is working.</li> <li>Remember the date of your next appointment.</li> </ul>

You will get more detailed information from your pharmacy. You may find the following website useful: [www.nlm.nih.gov/medlineplus](http://www.nlm.nih.gov/medlineplus)

### RHEUTOPIA® (ARIXALATE)

#### Purpose

This medication helps treat rheumatoid arthritis (RA), ankylosing spondylitis (AS), ongoing (chronic) adult plaque psoriasis, and Crohn's Disease.

#### Benefit

People with these diseases have too much of a protein called tumor necrosis factor (TNF) in their body. This medicine can block pain and other bad effects of TNF.

#### Length of Treatment

You may need to be on this medication for the rest of your life.

#### Instructions

Rheutopia is taken as an injection (shot). Take Rheutopia as prescribed by your doctor and store it in the refrigerator at 36 to 46°F. Do not drop or crush the glass syringe.

#### Safe Use

To avoid unwanted interactions, it is very important that you tell us:

- About all your medications (especially Kineret), vitamins, herbal products, and supplements.
- If you are allergic to medications or foods.

To use this medicine safely, tell us if you:

- Have any signs of infection, or a problem with your heart.
- Have tested positive or been around someone with tuberculosis (TB).
- Have gone outside the country.
- Have recently been vaccinated or are scheduled to be vaccinated.

#### Side Effects

Some patients have redness where the shot was given, headaches, or a stuffy or runny nose when using this medicine. Call us if these last longer than one week or get worse (312-695-8630).

#### Risks and Warnings

All medicines have risks. This medicine affects your immune system and can lower the ability of your immune system to fight infections. Signs of infection include fever, cough, flu-like symptoms skin problems (red, warm, painful skin), or open sores. If any of these happen, stop taking this medicine and call us right away (312-695-8630).



For women of child bearing age: Talk to your doctor before use if you are pregnant, think you are pregnant, or breastfeeding.

#### Discussion Points

Be sure to review your ability to take the medication, to pay for it, and any concerns or questions.

#### Follow Up

You should follow up with your doctor to see how Rheutopia is working for you.

This sheet provides brief information to help you and your doctor make a decision about the medication. You will get more detailed information from your pharmacy.

You may find the following websites useful: [www.ahrq.gov/consumer](http://www.ahrq.gov/consumer) and [www.nlm.nih.gov/medlineplus/druginformation.html](http://www.nlm.nih.gov/medlineplus/druginformation.html)



# Study – Methods

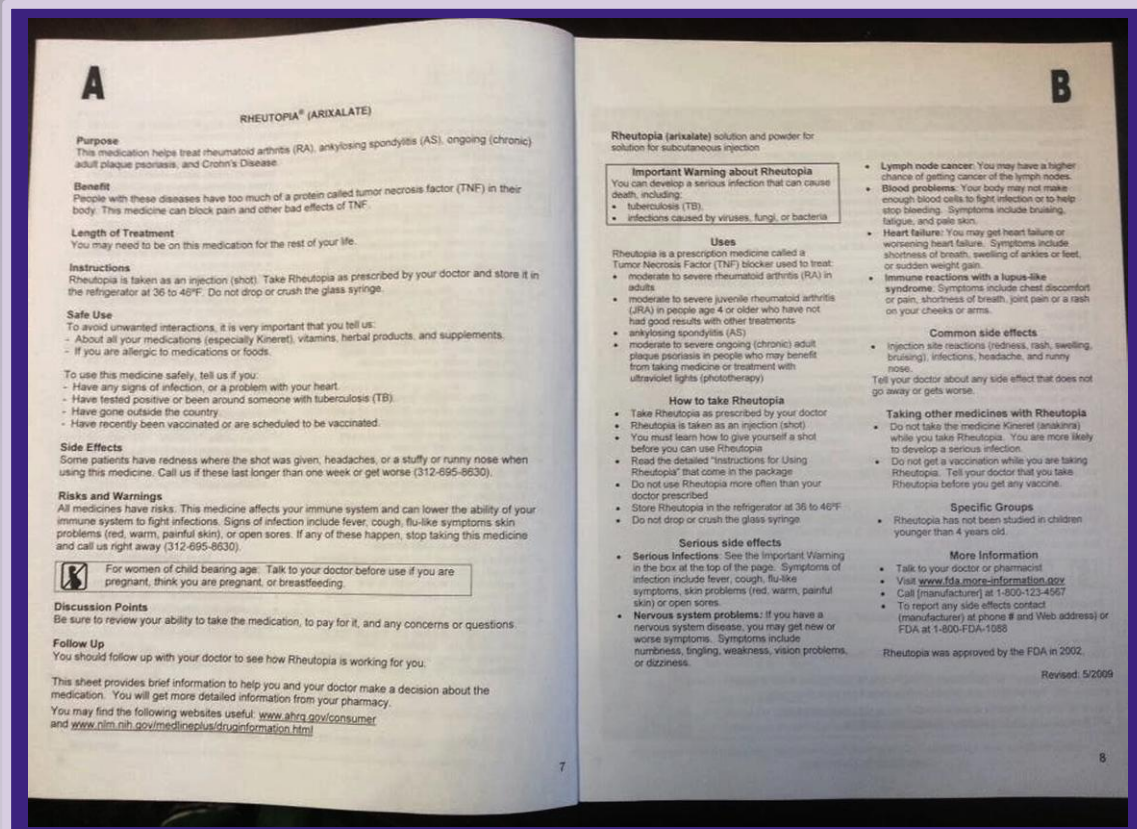
- 6 in-person focus groups; 47 English-speaking adults
- Recruited from 2 primary care clinics and 1 adult basic education center
- **Individual Interview**
  - Demographic and socioeconomic information
  - Prescription use and behaviors
  - Health literacy assessment - Newest Vital Sign (NVS)



# Study – Methods

## ■ Group Discussion

- Brief overview
- Pairwise comparison
- Group discussion





## Results – Sample Characteristics (N=47)

- Age - 54% between 18-45 years old
- Female - 60%
- 69% NH-Black, 69% ≤ High School, and 64% ≤ \$20,000

Health Literacy, %			Read Info	New Rx, %	Refill, %
Limited	49		Always/often	58	33
Marginal	24		Sometimes	18	24
Adequate	27		Rarely/never	24	42





# Results – Pairwise Comparison

## Winners:

Rheutopia	
<b>Active ingredient</b> <ul style="list-style-type: none"><li>arixalate</li></ul>	
<b>Uses</b> <ul style="list-style-type: none"><li>rheumatoid arthritis (adults and children older than 4)</li><li>plaque psoriasis</li></ul>	
<b>Warnings</b> <b>Important warnings about Rheutopia</b> <ul style="list-style-type: none"><li>You can have serious side effects, including an infection that can cause death.</li></ul> <b>Ask your doctor before use if you</b> <ul style="list-style-type: none"><li>have any signs of infection (fever, cough, flu-like symptoms)</li><li>have a skin infection (warm, red, painful skin or open sores)</li><li>have tested positive for tuberculosis (TB) or know someone who has TB</li><li>are taking Kineret (anakinra)</li><li>have recently been vaccinated or are scheduled to be vaccinated</li><li>have any heart problems</li></ul> <b>Stop use and call your doctor right away if you</b> <ul style="list-style-type: none"><li>have an infection (fever, cough)</li><li>have a skin rash</li><li>have numbness (can't feel your skin)</li><li>have shortness of breath or joint pain</li><li>have weakness in your arms or legs</li><li>feel faint or light headed</li></ul> <p>You may report side effects to FDA at 1-800-FDA-1088.</p> <b>When using this medicine you may get</b> <ul style="list-style-type: none"><li>redness where the shot is given</li><li>a stuffy or runny nose</li><li>headaches</li></ul> <p>These can be side effects of Rheutopia. Tell your doctor about any side effect that does not go away or gets worse.</p> <b>Directions</b> <ul style="list-style-type: none"><li>Rheutopia is taken as an injection (shot). Do not use until your doctor tells you when and how to take this drug.</li><li>Do not freeze Rheutopia. Do not use Rheutopia that has been frozen.</li><li>Store Rheutopia in the refrigerator, between 36°F to 46°F.</li><li>Do not drop or crush the glass syringe.</li></ul> <b>Questions</b> <ul style="list-style-type: none"><li>For more information on Rheutopia visit <a href="http://www.fda.more-information.gov">www.fda.more-information.gov</a></li><li>Call Abbott Laboratories toll-free 1-800-448-6472.</li></ul> <b>Inactive ingredients</b> <ul style="list-style-type: none"><li>Single-use prefilled syringe: sucrose, sodium chloride, L-arginine hydrochloride</li></ul>	

SOME IMPORTANT THINGS TO KNOW ABOUT YOUR MEDICATION	
Generic name	Arixalate
Brand name	Rheutopia
Purpose	This medicine helps treat rheumatoid arthritis (RA), ankylosing spondylitis (AS), ongoing (chronic) adult plaque psoriasis, and Crohn's Disease.
Benefit	Rheutopia is a tumor necrosis factor (TNF) blocker. Rheutopia helps to prevent the negative side effects of RA, AS, and Crohn's Disease.
How to take	<ul style="list-style-type: none"><li>Take Rheutopia as prescribed by your doctor</li><li>Rheutopia is taken as an injection (shot)</li><li>Store Rheutopia in the refrigerator, between 36 to 46°F</li><li>Do not drop or crush the glass syringe</li></ul>
For how long	Your doctor will tell you how long you should be on this medication. Refill this medicine until your doctor tells you to stop.
Important!	<b>Ask your doctor before use if you:</b> <ul style="list-style-type: none"><li>have any signs of infection (fever, cough, flu-like symptoms)</li><li>have a skin infection (warm, red, painful skin or open sores)</li><li>have tested positive for tuberculosis (TB) or know someone who has TB</li><li>are taking Kineret (anakinra)</li><li>have recently been vaccinated or are scheduled to be vaccinated</li><li>have any heart problems</li></ul>
Stop taking and call us	<b>Stop taking this medicine and call your doctor right away if you:</b> <ul style="list-style-type: none"><li>have an infection (fever, cough, flu-like symptoms)</li><li>have a skin rash</li><li>have numbness (can't feel your skin) or tingling skin</li><li>have shortness of breath or joint pain</li><li>have weakness in your arms or legs</li><li>feel faint or light headed</li></ul>
Call us	Call us if these side effects are severe, last longer than one week, or if you feel concerned: <ul style="list-style-type: none"><li>redness where the shot was given</li><li>a stuffy or runny nose</li><li>headaches</li></ul>
Remember	Talk to your doctor about any questions or concerns you may have regarding this medicine. <ul style="list-style-type: none"><li>Follow up is important to see how well the medicine is working.</li><li>Remember the date of your next appointment.</li></ul>

You will get more detailed information from your pharmacy. You may find the following website useful: [www.nlm.nih.gov/medlineplus](http://www.nlm.nih.gov/medlineplus)

Chosen 54.5% (138/235)

Chosen 54.0% (127/235)



# Results - Formatting

- **Break up text, white space**
  - “It’s too hectic; the words are too back-to-back.”
  - “It looks like a textbook, or a homework assignment I’d throw in my bag and never take out again.”
- **Headings**
  - “I can find the information based on the heading. It helps me to decide what information I want to read.”
- **Bolding, bullets, and boxes**
  - “I like that the warning is shaded because side effects are important to me and the box means that is important information.”



## Results – Sequence and More Information

- **Sequence of topic areas**

- “I want the directions at the top – I won’t have adverse reactions to the medicine if I take it correctly.”
- “The information in the box seems a little bit more important, but everything is important on here.”

- **Icons**

- “I like the symbol of a pregnant woman because it makes me read the information very closely.”

- **More Information**

- “If I can’t read this paper or don’t understand something, I want a phone number up at the top, real big, for me to call and talk to someone.”



# Limitations

- Small sample size (N=47)
- Hypothetical situation
- Pharmacy limitations of color



# Conclusion and Next Steps

- Patient-centered approach can confirm viable improvements to current Med Guide formats and support the need for a standardized template
- Found very popular to have a one page, 'top hits', document
- Merge findings with evidence-based guidelines for content
- Next steps to finalize optimal final format(s), confirm via clinical trial
- Recognize there may be multiple 'winners' in the end

# Questions?

## Contact Information

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