

Advanced Care Planning (ACP) Epic

Craig Noronha MD

How to find the ACP note

Test, Pat
42 y.o., Female, 01/05/1978

4/6/2020 visit with Craig Noronha, MD for Telemedicine

Snapshot Images References Dictations Media Manager Preview AVS More

CHARTING

- Contacts
- Attempts to Contact
- Telephone/Video
- Interpreter Use
- Consent and Time
- Travel Screening
- Progress Notes
- Review
- Allergies
- Problem List

ORDERS

- Meds & Orders
- Visit Diagnoses
- SmartSets
- BestPractice

DISCHARGE

- Pt. Instructions
- Follow-up
- Length of Visit
- Charge Capture

Customize More

Contacts

+ Incoming Call + Outgoing Call + Other

Date/Time Type

04/06/2020 01:25 PM Phone (Outgoing)

By Craig Noronha, MD

Attempts to Contact

Number of attempts to contact the patient: 1 2 3

Telephone/Video

When to conduct this Telemedicine visit? Telephone Video

Interpreter Usage

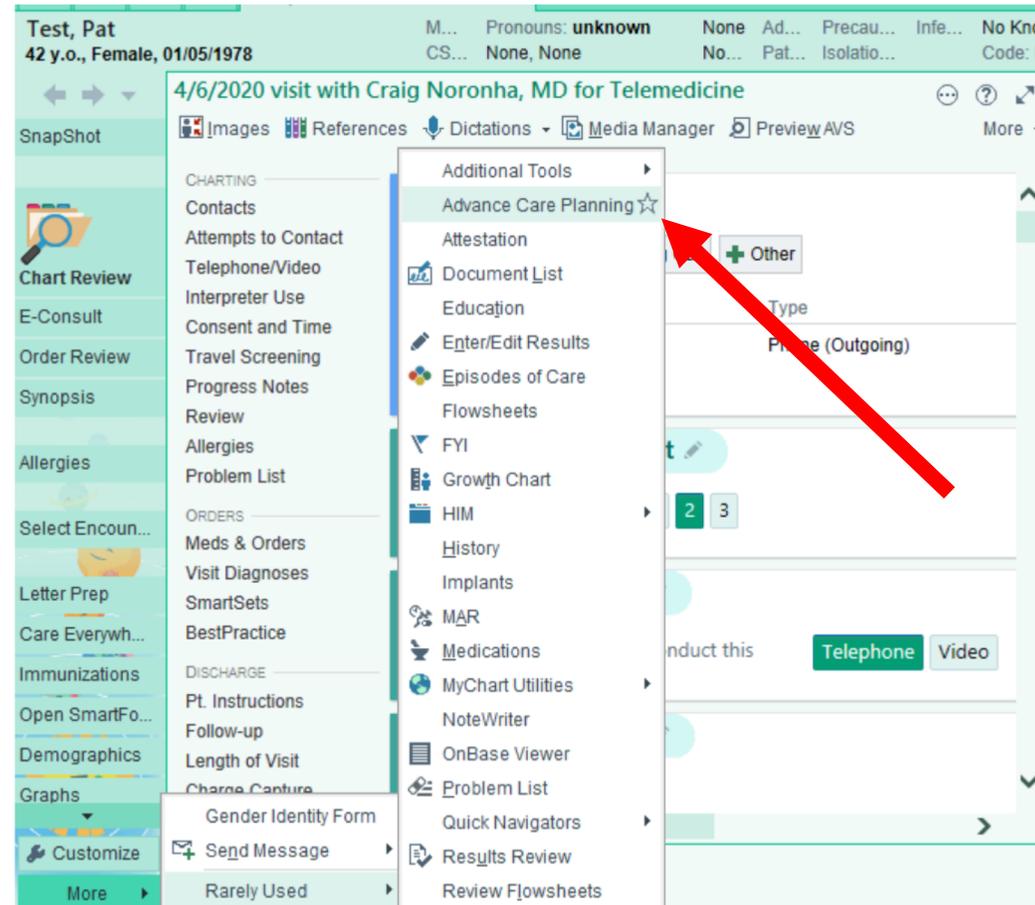
+ New Reading

+ ADD ORDER

Click on ACP note to open it up

The screenshot displays a patient's medical record in a software interface. At the top, the patient's name is 'Test, Pat', age is '42 y.o.', gender is 'Female', and birth date is '01/05/1978'. The visit title is '4/6/2020 visit with Craig Noronha, MD for Telemedicine'. A dropdown menu is open, listing various tools and options. The 'Advance Care Planning' option is highlighted in blue, and a red arrow points to it from the top right. Other options in the menu include 'Additional Tools', 'Attestation', 'Document List', 'Education', 'Enter/Edit Results', 'Episodes of Care', 'Flowsheets', 'FYI', 'Growth Chart', 'HIM', 'History', 'Implants', 'MAR', 'Medications', 'MyChart Utilities', 'NoteWriter', 'OnBase Viewer', 'Problem List', 'Quick Navigators', 'Results Review', and 'Review Flowsheets'. The interface also shows a 'SnapShot' section with icons for Images, References, Dictations, Media Manager, and Preview AVS. A 'Chart Review' section is visible on the left side of the screen.

You can click on star to “favorite” the ACP note so it is easy to find



After clicking star- ACP note will be in left sided navigator

The screenshot displays a patient record for 'Test, Pat', 42 years old, female, born 01/05/1978. The visit is dated 4/6/2020 and is titled '4/6/2020 visit with Craig Noronha, MD for Telemedicine'. The MRN is 3320832. The interface is divided into a left sidebar, a central menu, and a main content area.

Left Sidebar (Visit Navigator):

- Letter Prep
- Care Everywh...
- Immunizations
- Open SmartFo...
- Demographics
- Graphs
- Care Teams
- Forms
- Communicatio...
- HM
- Reconcile Out...
- This Visit
- Advance Care ...
- Visit Navigator**
- Customize
- More

Central Menu:

- CHARTING
 - Contacts
 - Attempts to Contact**
 - Telephone/Video
 - Interpreter Use
 - Consent and Time
 - Travel Screening
 - Progress Notes
 - Review
 - Allergies
 - Problem List
- ORDERS
 - Meds & Orders
 - Visit Diagnoses
 - SmartSets
 - BestPractice
- DISCHARGE
 - Instructions
 - Follow-up
 - Length of Visit
 - Charge Capture

Main Content Area:

- Contacts**
 - + Incoming Call + Outgoing Call + Other
 - Date/Time: 04/06/2020 01:25 PM Type: Phone (Outgoing)
 - By Craig Noronha, MD
- Attempts to Contact**
 - Number of attempts to contact the patient: 1 2 3
 - Restore Close
- Telephone/Video**
 - What method was used to conduct this Telemedicine Visit? Telephone Video
- Interpreter Usage**

Bottom Bar: + ADD ORDER

The ACP note shows up with “instructions” and please note “references” if you need help

Test, Pat
42 y.o., Female, 01/05/1978

4/6/2020 visit with Craig Noronha, MD for Telemedicine

ADVANCE CARE PLANNING

Instructions

Directives

ACP New Note

Filed ACP Notes

Code Status

Meds & Orders

Orders

References

Instructions

Advance Care Planning Recommendations

1. Complete Advance Care Planning note
2. Enter order for Code status (**Full code, DNAR, or, Advanced Directive***)
3. If appropriate use the Comfort Care Order Set
4. Complete HCP and/or MOLST paper form(s). Place copies in paper chart with patient label affixed**. To view/search for previously completed forms, look under the "Media" tab of EPIC and/or search in GRID under "Health Care Proxy".
5. Unless contraindicated, for patients with limited life-expectancy (less than 6 months), please offer the DPH pamphlet regarding palliative care and end-of-life options

***Advance Directive** order – options within the order allow for more specific directives (e.g., DNI (yes/no), vasopressors (yes/no), dialysis (yes/no), etc.); and, provides all of the MOLST options to allow for their immediate inclusion in the EMR; therefore, directives from a completed MOLST form should be entered

Make sure you fill out all parts of this section especially those with ***. If not you cannot close the note

The screenshot displays a medical software interface for a patient named "Test, Pat", 42 years old, female, born 01/05/1978. The patient's chart is open to a visit on 4/6/2020 with Craig Noronha, MD for Telemedicine. The interface is divided into several sections:

- ADVANCE CARE PLANNING:** Includes a "Create Note" button, a message "No notes of this type filed. A new note is open and in progress which has not yet been saved.", and a "Filed ACP Notes" section stating "This patient has no ACP notes on file."
- Code Status:** A section titled "Current Code Status" with a table below it.
- Table:**

Date Active	Code Status	Order ID	Comments	User	Context
Not on file					
- Medications & Orders:** Includes a "Patient-Reported" button and a section for "New medications from outside sources".

The right side of the interface shows an active note editor titled "My Note" with the subtitle "Advance Care Planning Note". The note content includes:

- Advance Care Planning Note**
- Medical conditions and prognosis prompting ACP discussion: ***** (indicated by a red arrow)
- The following were present at the meeting (e.g. Family members, providers, pt):**
- Social history and functional status:**
- Pt's/surrogate's understanding of illness:**
- Pt's/surrogate's goals of care: *****

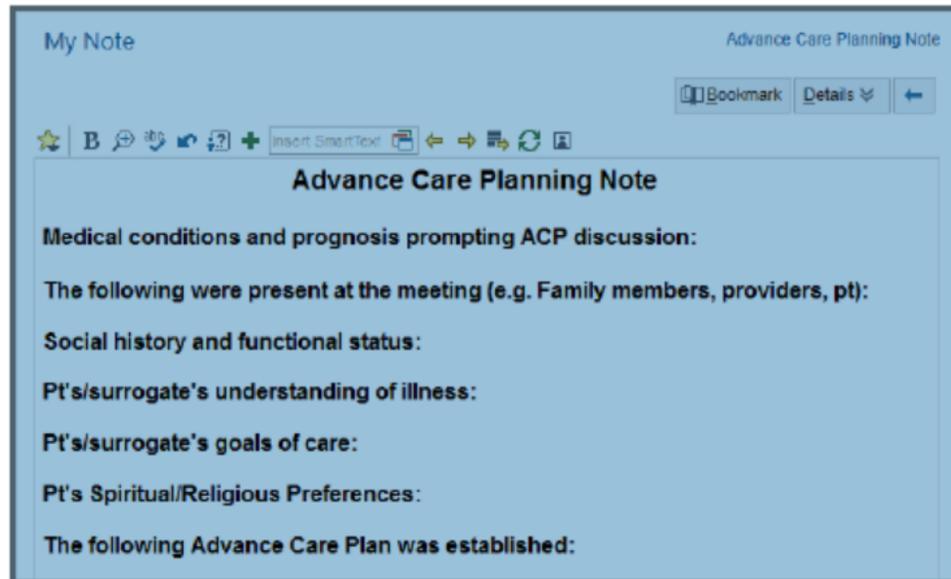
The details in the note can be found afterwards

The screenshot displays an EHR interface for a patient named Test, Pat, 42 y.o., Female, 01/05/1978. The patient's chart is open for a visit on 4/6/2020 with Craig Noronha, MD for Telemedicine. The interface is divided into several sections:

- Left Sidebar:** Contains navigation options such as Letter Prep, Care Everywhere, Immunizations, Open SmartForms, Demographics, Graphs, Care Teams, Forms, Communicator, HM, Reconcile Outcomes, This Visit, Advance Care Planning, Visit Navigator, and Customize.
- Top Bar:** Displays patient information and various clinical data points like Pronouns, Allergies, and MyChart Status.
- Main Content Area:** Shows a list of tabs for the visit, including ADVANCE CARE PLANNING, Instructions, Directives, ACP New Note, Filed ACP Notes, Code Status, Meds & Orders, Orders, and References. The 'Advance Care Planning' section is currently active, showing a 'Create Note' button and a message: 'No notes of this type filed. A new note is open and in progress which has not yet been saved.'
- Note Editor (Right Panel):** Displays the 'My Note' editor for an 'Advance Care Planning Note'. The note content includes:
 - Section Header:** **Advance Care Planning Note**
 - Text:** **Medical conditions and prognosis prompting ACP discussion** (highlighted by a red arrow)
 - Text:** End stage Chronic obstructive pulmonary disease and End stage renal disease . Poor overall prognosis.
 - Text:** **The following were present at the meeting (e.g. Family members, providers, pt):**
 - Text:** **Sister and son**

These are the questions in the ACP note

Complete the Advance Care Planning Note. Be sure to address all wildcards (***) and SmartLists before signing the note.



The screenshot shows a software interface for creating an Advance Care Planning Note. At the top, it says "My Note" on the left and "Advance Care Planning Note" on the right. Below this is a toolbar with icons for star, bold, undo, redo, link, unlink, insert SmartText, and a plus sign. To the right of the toolbar are buttons for "Bookmark", "Details", and a back arrow. The main content area is titled "Advance Care Planning Note" and contains the following prompts:

- Medical conditions and prognosis prompting ACP discussion:**
- The following were present at the meeting (e.g. Family members, providers, pt):**
- Social history and functional status:**
- Pt's/surrogate's understanding of illness:**
- Pt's/surrogate's goals of care:**
- Pt's Spiritual/Religious Preferences:**
- The following Advance Care Plan was established:**

You can use the “order” section of the ACP note or the usual order section to put in the full code, DNAR et orders

The screenshot displays an EHR interface for a patient named Test, Pat, 42 y.o., Female, 01/05/1978. The patient's chart status is 'None'. The current visit is dated 4/6/2020 and was conducted via telemedicine with Dr. Craig Noronha, MD. The interface is divided into several sections:

- Code Status:** A table showing the current code status. The table has columns for 'Date Active', 'Code', 'Status', 'Order ID', 'Comments', 'User', and 'Context'. The current status is 'Not on file'.
- Medications & Orders:** A section for managing medications and orders. It includes a 'Patient-Reported' button, a warning for 'New medications from outside sources' with a 'Go Reconcile' button, and a note that there are 'No active orders'. It also features buttons for 'Mark All Taking', 'Mark as Reviewed', and 'Last Reviewed by Craig Noronha, MD on 4/6/2020 at 1:26 PM'. There is a link to 'Click here to select a pharmacy' and buttons for 'Associate Signed Orders' and 'Patient Estimate'.
- Orders:** A section for entering orders. A red arrow points to the 'Orders' section in the left sidebar. At the bottom, a text input field contains the code 'dnar'.
- My Note:** A right-hand pane titled 'My Note' showing the 'Advance Care Planning Note'. It includes a 'Tag' button, a 'Details' dropdown, and a rich text editor. The note content includes: 'Bob xxx-xxx-xxxx', 'Guardian Name/contact information: ***', 'Code Status: DNAR', 'Code Orders Placed? Yes', and 'Patient involvement – Did the patient have capacity to understand and agree to this plan? Yes, understood discussion'.

If you type in code status you get multiple options

The screenshot displays a medical software interface for a patient named Pat, 42 years old, female, born 01/05/1978. The patient's current code status is DNAR, established on 4/7/2020 by Craig Noronha, MD. The interface includes a sidebar with navigation options like 'Code Status', 'Medications & Orders', and 'References'. A search bar at the bottom contains the text 'code status', with a red arrow pointing to it. The search results show a table with columns for Date Active, Code, Status, Order ID, Comments, User, and Context. The current code status is listed as DNAR with Order ID 104819573. Below the code status section, there is a 'Medications & Orders' section with a 'Go Reconcile' button. The interface also shows a 'Snipping Tool' window at the bottom right.

Test, Pat
42 y.o., Female, 01/05/1978

4/6/2020 visit with Craig Noronha, MD for Telemedicine

Code Status

Current Code Status

Date Active	Code	Status	Order ID	Comments	User	Context
4/7/2020	1259	DNAR	104819573		Craig Noronha, MD	Outpatient

Code Status History

This patient has a current code status but no historical code status.

Medications & Orders

+ Comments

+ Patient-Reported

New medications from outside sources

Medications need attention. [Go Reconcile](#)

Change/Modify 0 Orders | Reorder 0 Orders | Discontinue 0 Orders

Outpatient Procedures Ordered This Visit

DNR (Do Not Resuscitate) 4/7/2020

code status

Snipping Tool

This is what appears when you write “code status” in the orders

The screenshot shows the Epic EMR interface with a search window titled "Order Search". The search term "CODE STATUS" is entered in the search bar. The results are organized into several sections:

- Panels**: (No results found)
- After Visit Medications**: (No results found)
- After Visit Procedures**: (Alt+3)

Name	Type	Pref List	Px Code
Advance Directives (aka CODE STATUS)	Code Status	BMC AMB FAC PREF...	COD3
DNR (Do Not Resuscitate) (aka CODE STATUS)	Code Status	BMC AMB FAC PREF...	COD1
Full code (aka CODE STATUS)	Code Status	BMC AMB FAC PREF...	COD2
- During Visit Medications**: (No results found)
- During Visit Procedures**: (Alt+5)

Name	Type	Pref List	Code
Advance Directives (aka CODE STATUS)	Code Status	BMC IP FAC PREF - OTHER	COD3
DNAR (Do Not Resuscitate) (aka CODE STATUS)	Code Status	BMC IP FAC PREF - OTHER	COD1
Full code (aka CODE STATUS)	Code Status	BMC IP FAC PREF - OTHER	COD2

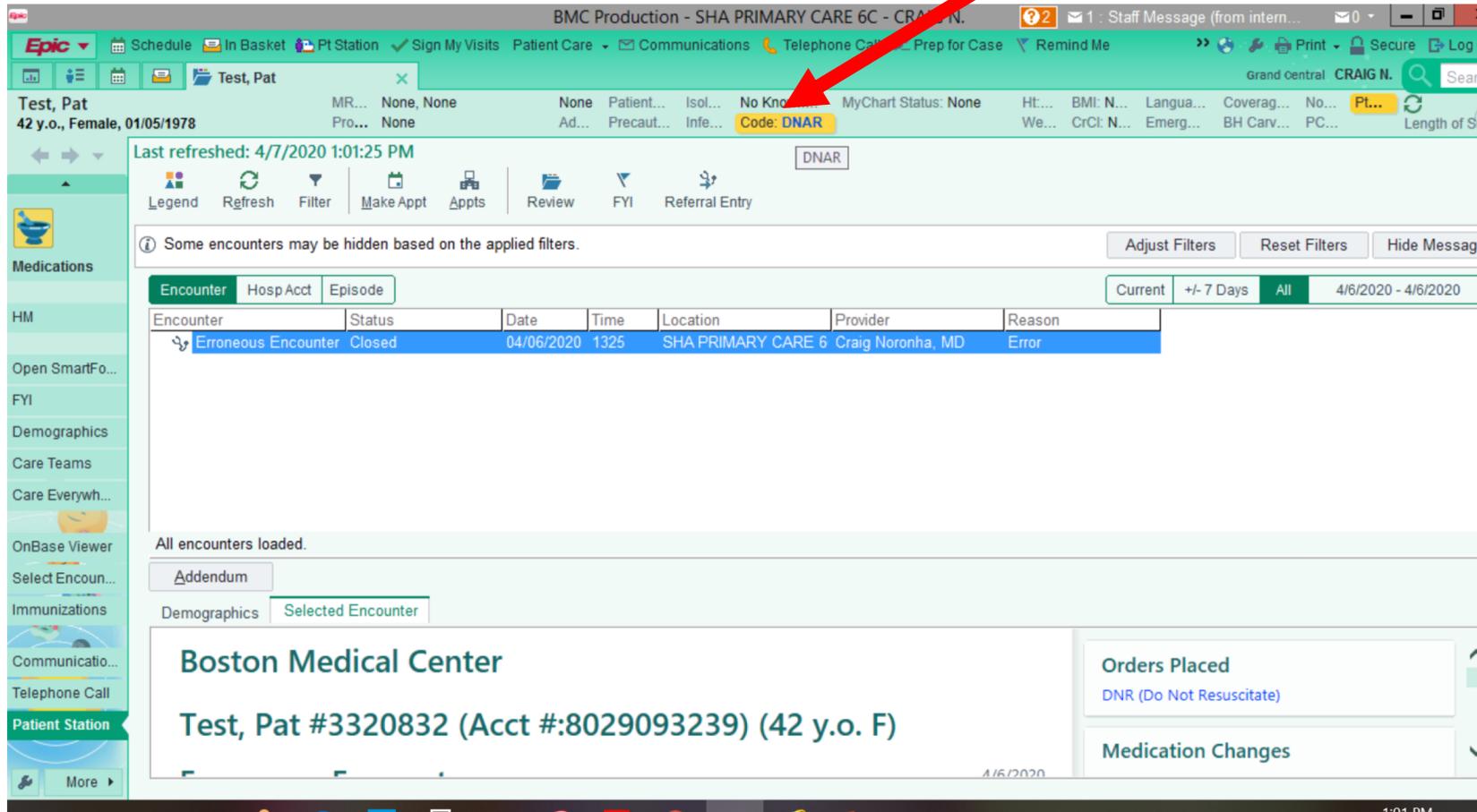


How do you find previous ACP notes or discussions?

The screenshot displays the Epic EMR interface for a patient named Test, Pat (42 y.o., Female, 01/05/1978). The patient header shows various fields, including 'Code: DNAR', which is highlighted by a red arrow. Below the header, there is a table of encounters. The table has columns for Encounter, Status, Date, Time, Location, Provider, and Reason. One encounter is listed as 'Erroneous Encounter' with a status of 'Closed', dated 04/06/2020 at 1325, located at SHA PRIMARY CARE 6, and provided by Craig Noronha, MD. The reason for this encounter is 'Error'. The interface also shows a sidebar with navigation options like Medications, HM, and Patient Station, and a bottom section with patient details and a list of orders placed, including 'DNR (Do Not Resuscitate)'.

Encounter	Status	Date	Time	Location	Provider	Reason
Erroneous Encounter	Closed	04/06/2020	1325	SHA PRIMARY CARE 6	Craig Noronha, MD	Error

Click on the order status to show previous ACP notes



The screenshot displays the Epic EMR interface for a patient named 'Test, Pat', a 42-year-old female born on 01/05/1978. The patient's status is 'No Known Allergies' and 'Code: DNAR'. A red arrow points to the 'Code: DNAR' field. The interface shows a table of encounters with the following data:

Encounter	Status	Date	Time	Location	Provider	Reason
Erroneous Encounter	Closed	04/06/2020	1325	SHA PRIMARY CARE 6	Craig Noronha, MD	Error

Below the table, the patient's name and account information are displayed: 'Boston Medical Center', 'Test, Pat #3320832 (Acct #:8029093239) (42 y.o. F)'. The date '4/6/2020' is also visible. On the right side, there are sections for 'Orders Placed' (DNR (Do Not Resuscitate)) and 'Medication Changes'.

Here is what happens when you click the “code” status

The screenshot displays the EpicCare interface for a patient named 'Test, Ambpatient A'. The patient's status is 'Activated' and their code is 'DNAR'. A red arrow points to the 'Code: DNAR' label in the patient header. The 'Report Viewer' window is open, showing the following information:

Patient Information

Patient Name	Sex	DOB	SSN
Test, Ambpatient A	Female	3/23/1968	xxx-xx-2233

Current Code Status

Date Active	Code Status	Order ID	Comments	User	Context
4/9/2020 1933	DNAR	97920578		Craig Noronha, MD	Outpatient

Code Status History

This patient has a current code status but no historical code status.

Healthcare Directives Documentation

Healthcare Directives Flowsheet	Healthcare Care Proxy Appointed
ADVANCE DIRECTIVES (FOR HEALTHCARE) Does patient have MOLST documentation?	—

The interface also shows a sidebar with navigation options like 'Review Flows...', 'Results Review', 'Allergies', and 'History'. The bottom right corner features a 'SIGN ENCOUNTER' button.

You can click the “advanced care planning activity” from the code status in the banner

The screenshot displays the EpicCare interface for a patient named Test, Ambpatient A. The patient's current code status is DNAR, and a red arrow points to the 'Advance Care Planning Activity' link. The interface includes a navigation pane on the left, a patient information banner at the top, and a central report viewer window.

Patient Information

Patient Name	Test, Ambpatient A	Sex	Female	DOB	3/23/1968	SSN	xxx-xx-2233
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Current Code Status

Date Active	Code Status	Order ID	Comments	User	Context
4/9/2020 1933	DNAR	97920578		Craig Noronha, MD	Outpatient

[Advance Care Planning Activity](#)

Code Status History

This patient has a current code status but no historical code status.

[Advance Care Planning Activity](#)

Healthcare Directives Documentation

Healthcare Directives Flowsheet	Healthcare Care Proxy Appointed
ADVANCE DIRECTIVES (FOR HEALTHCARE) Does patient have MOLST documentation?	—

My Quick Buttons

[SIGN ENCOUNTER](#)

The ACP note opens up

The screenshot displays the Epic EMR interface for a patient named Test, Ambpatient A. The main window shows a note titled "10/4/2019 visit with Craig Noronha, MD for Telephone" with a sub-section for "Instructions". The instructions include an "Advance Care Planning Recommendation" with a list of five steps: 1. Complete Advance Care Planning forms, 2. Enter order for Code status (DNR), 3. If appropriate use the Comfort Care order, 4. Complete HCP and/or MOLST forms, and 5. Unless contraindicated, for patient care and end-of-life options. Below the list, there are two paragraphs: one explaining that an "Advance Directive" order provides MOLST options, and another stating that HCP and MOLST paper forms have been submitted.

A "Report Viewer" window is overlaid on the right side of the screen, displaying patient information and code status details. The patient information includes: Patient Name: Test, Ambpatient A; Sex: Female; DOB: 3/23/1968; SSN: xxx-xx-2233. The "Current Code Status" section shows a table with the following data:

Date Active	Code Status	Order ID	Comments	User	Context
4/9/2020 1933	DNAR	97920578		Craig Noronha, MD	Outpatient

The "Code Status History" section notes that the patient has a current code status but no historical code status. The "Healthcare Directives Documentation" section includes a table for the "ADVANCE DIRECTIVES (FOR HEALTHCARE)" with the following data:

Does patient have MOLST documentation?	Healthcare Care Proxy Appointed
—	—

The interface also shows a sidebar with navigation options like "Instructions", "Directives", and "ACP New Note". At the bottom, there are buttons for "ADD ORDER" and "SIGN ENCOU".

If you want you can add Advanced Directives Discussion to the problem list- this is a good way to record all the info and ensure it is not lost. Also good way to track different discussions over time.

The screenshot displays the Epic EMR interface for a patient named 'Test, Ambpatient A'. The main window shows the 'Problem List' section with a search bar containing the text 'advanced' and an '+ Add' button. A red arrow points from the search bar to a 'Preference List Search - Test, Ambpatient A' window. This window shows a search result for 'Advanced directives, counseling/discussion' with ICD-9-CM code V65.49 and ICD-10-CM code Z71.89. The preference list is 'BMC AMB PRIM CARE DEPT DX'.

Name	ICD-9-CM	ICD-10-CM	HCC Community Factor - Pri	Preference List
Advanced directives, counseling/discussion	V65.49	Z71.89		BMC AMB PRIM CARE DEPT DX

Test, Ambpatient A

MRN: ... Pronouns: unknown Isolati... No Known Aller... MyChart Status: Activated Ht: N... BMI: None
 CSN: ... Reason for Visit/Call: ... Infecti... Code: DNAR Wt: 6... CrCl: No...

Test, Ambpatient A
 12 y.o., Female, 03/23/1968

Problem List

+ Care Coordination Note

Search for new problem + Add View Drug-Disease Interactions Show: Past Problems

New Problem

Problem: Advanced directives, counseling/discussion

Display: Advanced directives, counseling/discussion

Priority: Noted: 4/9/2020 Chronic

Class: Resolved: Share with patient

Episodes:

Linked	Name	Type	Noted	Status	Comment
<input type="checkbox"/>	Pediatric Care Management	CARE MANAGEMENT -	2/27/2017		

Overview:

Est. delivery date: Comment: No longer pregnant

