



#### Targeted Users: GIM & Family Medicine Release date: 3/20/2020

# BMC Requesting an E-Consult from Renal (for GIM & FM)

Due to the high volume of internal referrals to the Renal Clinic from GIM & Family Medicine, a new workflow has been developed that will allow Primary Care Physicians to send a request for an E-Consult to the Renal Clinic. With this, a patient can receive medical advice remotely, unless a visit is necessary.

## Sending a Request for E-Consult

 From within an Office Visit or Telemedicine encounter, open the E-Consult activity from the More menu > Quick Navigators > E-Consult.



**Note:** You have the option to click the star icon to favorite this activity. Doing so will dock it on the left hand side of your workspace.

2. Open the **Select Consulting Department** section and select "Renal Medicine". A "Reason for E-Consult" row will appear. You'll notice how it mentions that Renal would like a list of lab results from a certain SmartSet. You may preview and order these labs in the next section.

Y Renal Medicine								
5	Reason for E-Consult	CKD (GFR > 45)	Imaging Abnormalities	Medication Related	Persistent Hematuria	Proteinuria	Other	
↓ Fo as	For Persistent Hematuria: Renal recommends that the patient have recent results for the labs found in the "E-Consult: Renal Labs for Persistent Hematuria" SmartSet to assist with clinical decision making.							
D a p	Does this patient Types No also have proteinuria?							
H	Restore 🗸 Close	× Cancel				1	Previous	🖡 Next

3. In the SmartSets section, search for the corresponding SmartSet and open it. You can select, de-select, and odd any orders here. Sign the SmartSet once you're done.

### emerge Tip Sheet

E-CONSULT	Banner	Visit Media	Select Consulting Department	SmartSets	Send Chart	Charge Capture			
E-Cons	ult: Renal	Labs for Pers	sistent Hematuria 🖋 Persona	lize 🛪 🐟				× Remove	v <u>∧ P</u> end v Sign
▼ The n	ephrologis	t would like re	esults for ANA, Hep B/C sero	logies, comp	lement C3 an	d C4, ANCA, and a rena	al ultrasound.		
lf ar	ny of the bel	ow orders are n	ot appropriate for the aforemen	tioned request	ted labs, please	e add the appropriate orde	er in the "Additional Si	martSet Orders" section.	
▼Lab: □Al	s NA screen <b>a</b> 3 complemer	nt 📕							
	pected: 3/29/2 4 complemen pected: 3/29/2	2020 Approximate, at <b>20</b> 20 Approximate,	Expires: 9/29/2020, Routine, Lab Collec Expires: 9/29/2020, Routine, Lab Collec	:t :t					
	nca screen w,	/mpo and pr3, w/	rflx to anca titer 📕						
U []	S Renal 📕								
▼ Pati	ent over 40 mbulatory Re	y/o? Consider ferral To Urology	an : General						

4. In the Send Chart section, indicate the **BMC AMB Renal Econsult** pool as the recipient (you may search for **p renal econ** to find the pool). You may choose to send your E-Consult message when you close the section or exit the patient's workspace. You may write a routing comment to the Specialist here, if you wish.

① Send Chart						
Route as: <ul> <li>E-Consult</li> <li>CC'd Charts</li> </ul>						
Resp Recipient						
BMC AMB RENAL ECONSULT POOL [10699]						
🗩 🥸 🚾 😭 💭 🗭 İnsert SmartText						
Hi Renal clinic, May you please have a look at this patient? Thanks, - Primary Care Physican						
Send on Exiting Workspace						
I≪I Restore ✓ Close						

### emerge Tip Sheet

5. You may bill for the time spent initiating your request for an E-Consult (must be 16+ minutes). To do so, head to the Charge Capture section and find the "E-Consult" section. It contains one code, 99452, for this. If you will bill, add text to your Progress Note indicating how much time was spent (you may use the SmartPhrase .ECONSULTREFPROVBILL for this).

Charge Capture					
Search for new charge	+ Add				
My Favorites					
Injections					
E-Consult					
<ul> <li>E-Consult, 16-30 min (Referring Physician)</li> </ul>					
Charges to be Accepted Upon Leaving the Section					
Description 🔺	Code	) Dx			
☆ E-Consult, 16-30 mi Physician)	n (Referring 9945	2 CPT®			

### **Reviewing the Completed E-Consult**

Once the Specialist completes the e-consult, you will receive a message in the **E-Consult** folder of the InBasket. The message will include the Specialist's documentation.

