

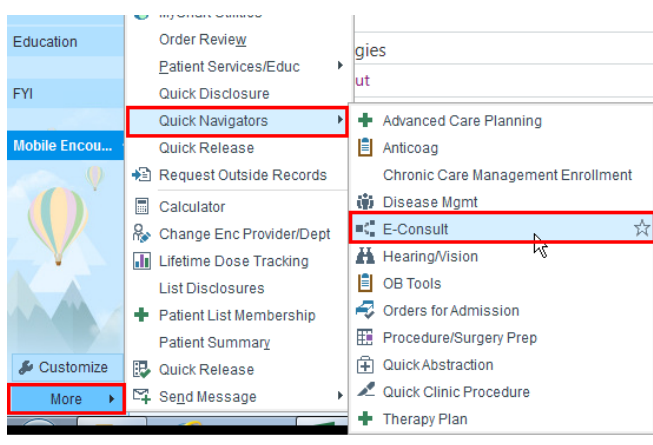
Targeted Users: GIM
Release date: 3/20/2020

BMC Requesting an E-Consult

Due to the high volume of internal referrals to the Neurology department, a new workflow has been developed to first consult Neurology providers to see if a visit is truly necessary or if medical advice can be provided remotely.

Sending a Request for E-Consult

- From within an Office Visit or Telemedicine encounter, open the E-Consult activity from the More menu > Quick Navigators > E-Consult.



Note: You have the option to click the star icon to favorite this activity. Doing so will dock it on the left hand side of your workspace.

- Open the “Select Consulting Department” section and select “Adult Neurology”. A “Reason for E-Consult” row will then appear. Selecting a Reason will display reason-specific documentation rows. If you’ve selected “Neuropathy/Tingling/Numbness”, you’ll notice how it mentions that the neurologist would like a list of lab results from a certain SmartSet. You may preview and order these labs from the next section.

Department

Which Department would you like to eConsult?

Adult Dermatology
 Pediatric Hematology
 Pediatric Cardiology
 Adult Neurology

Adult Neurology

Reason for E-Consult

Neuropathy/Tingling/Numbness
 Movement Disorder

For Neuropathy/Tingling/Numbness: Neuro recommends that the patient have recent r Neuropathy/Tingling/Numbness” SmartSet to assist with clinical decision making.

Duration of symptoms

Weeks
 Months
 Years

Rate of progression

Rapid
 Slow

Symmetry

Asymmetric
 Symmetric

- In SmartSets, search for the corresponding SmartSet. Since you've selected a Reason for E-Consult of "Neuropathy/Tingling/Numbness", search for and open its SmartSet. You can select, de-select, and add any orders here. Sign the SmartSet once you're done.

The screenshot shows the 'SmartSets' section of a software interface. At the top, there are navigation tabs: E-CONSULT, Banner, Visit Media, Select Consulting Department, SmartSets (highlighted), Send Chart, and Charge Capture. Below the tabs is a search bar with the text 'Search for new SmartSet' and a '+ Add' button. The search results section shows a single result: 'E-Consult: Neurology Labs for Neuropathy/Numbness/Tingling' with a checked checkbox. Below this is a 'Suggestions (1)' section. The main content area displays the title 'E-Consult: Neurology Labs for Neuropathy/Numbness/Tingling' with a 'Personalize' dropdown and an up arrow. A green callout box contains the text: 'Basic labs Neurology suggests ordering first, prior to sending the request for an E-Consult. Please consider ordering the EMG now. Note: upper & lower extremities need 2 EMG appointments on different days.' Below this is a 'Labs & EMG' section with three items, each with a checked checkbox: 'Vitamin B12', 'Hemoglobin a1c', and 'TSH'. Each item includes details like 'Expected: 3/29/2020 Approximate, Expires: 9/29/2020, Routine, Lab Collect'.

- In the Send Chart section, indicate the **BMC AMB Adult Neurology Econsult** pool as the recipient (you may search for **p adult neu econ** to find the pool). You may choose to send your E-Consult message when you close the section or exit the patient's workspace. You write to the Specialist here, if you wish.

The screenshot shows the 'Send Chart' dialog box. At the top, there is a 'Route as:' section with radio buttons for 'E-Consult' (selected) and 'CC'd Charts'. Below this is a table for recipient selection with columns 'Resp' and 'Recipient'. The first row is highlighted with a red box and contains a green circle icon in the 'Resp' column and the text 'BMC AMB ADULT NEUROLOGY ECONSULT [10560]' in the 'Recipient' column. Below the table is a text input area with a toolbar containing icons for undo, redo, bold, italic, link, unlink, and a plus sign, along with an 'Insert SmartText' button. The text area contains the message: 'Hello, This patient reports constant tingling in both arms. May you have a look? Thanks, - Referring Primary Care Physician'. At the bottom, there is a dropdown menu labeled 'Send on Exiting Workspace' and two buttons: 'Restore' and 'Close'.

- You may bill for the time spent initiating your request for an E-Consult (must be 16+ minutes). To do so, head to the Charge Capture section and find the "E-Consult" section. It contains one code, 99452, for this. If you will bill, add text to your Progress Note indicating how much time was spent (you may use the SmartPhrase .ECONSULTREFPROVBILL for this).

Charge Capture

Search for new charge + Add

My Favorites

Injections

E-Consult

E-Consult, 16-30 min (Referring Physician)

Charges to be Accepted Upon Leaving the Section

Description ▲	Code	Dx
☆ E-Consult, 16-30 min (Referring Physician)	99452 CPT®	

Reviewing the Completed E-Consult

Once the Specialist completes the e-consult, you will receive a message in the **E-Consult** folder of the InBasket. The message will include the Specialist's documentation.

Done Complete Take E-Consult Place Order Open Chart

Message Visit Summary

Message

Marie-Helene Saint-Hilaire, MD to Rebecca Grochow Mishuris, MD; 3/29/2020 4:21 PM

Hello,
Thank you for sending this patient our way.
Please see my findings.
- Neurologist
Attached Progress Notes

E-Consult Written Report/Note:

I was asked by Rebecca Grochow Mishuris, MD to consult on this patient, Dave Test, due to Reason for E-Consult: Neuropathy/Tingling/Numbness

Based on my review of the information provided, I would recommend: sssss

My selected, determined Diagnosis/es:
1. Tingling

Please note this is an advice only encounter based on communication with another provider and brief review of the above question and information provided. There was no direct clinical evaluation. I did not personally obtain a history or complete a physical evaluation. I spent 20 minutes on this E-Consult.