

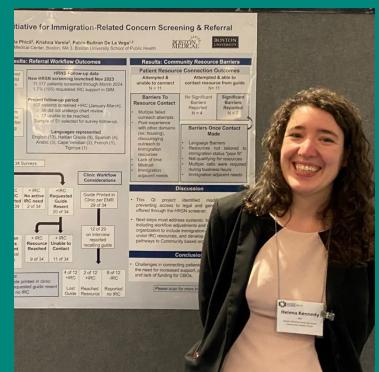


2024 State of the Section

General Internal Medicine

Michael Fischer, MD, MS











Innovations in patient care & systems

- Weight management clinic
- Expanded joint injection clinic
- Improving diabetes & hypertension care
- System change to improve clinician experience
 - Practice support NP
 - In-basket and other epic changes

Other Achievements

- Strong recruitment year
- New onboarding/mentorship structure

Future Plans

- Continued innovation to improve work/life balance
- Pilot model to increase access





Innovations to increase access to care

- Expanded LARC credentialed providers
- New expanded referral services
- Protocol for medication abortion





Innovations to <u>serve our</u> community's newest members

- Telemedicine model for new patients
- Triage systems to support patients with highest level of medical need
- Immigrant health fellowship entering second year





OBAT: Innovations for 20 years &counting

New innovative services:

- Medical/behavioral health/SUD group
- Pain & SUD group with acupuncture
- Pharmacotherapy & behavioral support
- Integrated harm reduction

OBAT Future Plans

- Phlebotomy & Reiki certifications
- Integrating psych NP
- Behavioral health group







Faster Paths: Innovations for <u>on-demand access</u>

- Hybrid scheduling model
- Expansion of on-demand reproductive health services
- Collaboration with ACS to expand services to patients in the ED

Safespot: MA Overdose Prevention Helpline

- 24/7 phone service trained peer operators make a safety plan with people using drugs alone, "spot" them and send help when needed
- This American Life podcast: The Call



Stephen Murray Director



Alex Walley Medical Director



Sarah Kosakowski Research Director



Ally Cogan



Kimber King Project Manager Program Coordinator



Grayken Center:

Innovations in collaboration

- Together for Hope: Boston Addiction
 Conference embedded in the community
- Research program to increase the inclusivity of SUD treatment:
 - Substance Use & Anti-Racism Research
 Program
 - Lived Experience Advisory Panel (LEAP)









Addiction Consult Service: Innovations serving as a national example

- National leader in inpatient addiction care
- High demand from learners
- With Faster Paths, awarded BSAS grant to serve patients in the ED



Innovations to expand inpatient services

- Ultrasound training pathway
- Systems to improve flow and efficiency
- Expansion QI-focused pathway
- Successful start of Hospital at Home

Hospital at Home: An innovation <u>offering care</u> in the comfort of home

- Exceeded targets
- Increased patient & staff satisfaction
- BMC 2024 Be Exceptional Team Award
- Seeking to improve access for patients with housing instability







Innovations in new care settings

- Launching & expanding the outpatient palliative care clinic
- Steady increase in access & range of services
- Next innovation: home-based palliative care



Innovations to improve quality of care

- New population health specialist
- New dashboard to track metrics
- Reduction in readmissions for higher risk patients
 - Presented at SGIM 2024!





Partnering with community colleagues to support innovation

- M&M exploring challenging patient issues
- Annual CMU Grand Rounds
- Potential for growth with new partners



Residents & Medical Students: Innovations to improve clinical learning experiences

- New clinician educators & IM residency Program Director
- Increase in students applying for IM residency
- Improved ambulatory experience with specialty clinic rotations
- •Improved resident experience in continuity clinic
 - New NP roles collaborating with resident PCPs
- High academic engagement

Fellowships: Innovations to increase opportunities

Health Services Research

- Diverse group of new recruits
- National engagement on future directions

Preventive Medicine

- Fellowship focus on health equity
- Immigrant health fellowship in 2nd year

Addiction Medicine

• Flagship national program

Several graduates remaining at BU & BMC!







CARE Unit: Innovations to <u>build upon</u> successful programming

- 23rd annual immersion training programs
- Success of SAFEST Choice & SCOPE of Pain program

Future Plans

- R25 application for Summer Addiction Research Program
- RAMS Program **DEIB & harm reduction**







Innovations to <u>understand</u> how to improve health systems and outcomes

- New Associate Chief for Research:
 Marc Larochelle
- NEJM publication of the Healing
 Communities Study
- Consistent publication in leading journals



Studies building on our clinical innovations

- Learning health systems
- Target trial emulation
- THRIVE-based tools to address SDOH
- Non-pharmacologic pain management
- Office-based methadone treatment
- Care models for displaced persons
- Engagement with PrEP



Innovating <u>creative</u> solutions

- Supporting professionally diverse faculty
- Solution-focused
- Creating new systems and SOPs for important processes







More to Celebrate...

- AMA 2023 Excellence in LGBTQIA+ Health Award Carl Streed
- 2023 DOM Faculty/Evans Day Awards
 - Clinical Quality Improvement David Yuh
 - Research Mentoring Alex Walley
 - Faculty Diversity Kaku So-Armah
 - Junior Faculty Mentoring Jessica Taylor
 - Outstanding Citizenship Sarah Kimball
 - Maria Antoinette Evans Diversity Award Daneiris Heredia-Perez
- 2023 BUMG Clinical Excellence Awards
 - Excellence in Leadership Christine Pace
 - New Faculty Excellence Ana Sofia Warner
 - Excellence in Care Teresa Cheng



More to Celebrate...

- Sam Putnam Award Nicolas Cordella
- BU DEIA of the Year Award Ricardo Cruz
- STARDoM Award Linda Neville
- BMC Nurses Provider of the Year Daniel Newman & Vanessa Loukas
- AY24 Evans Junior Faculty Research Merit Awardees Simeon Kimmel
- November 2024 Distinguished Faculty of the Month Sarah Kimball
- Several nominations submitted for the 2024 BUMG and DOM awards!

AY24 GIM MVP

AY24 GIM MVP



Antonieta Camara, NP

Re fle ctions on Innovation

Thank you!