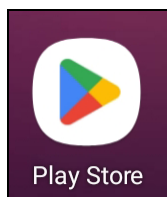# MedHub Mobile App – Android Download and Login

The following are instructions for downloading the MedHub mobile app for Android and how to log into the mobile app using your standard MedHub login credentials.

Navigate to and tap the **Google Play Store** icon on your home screen to open the Google app store.
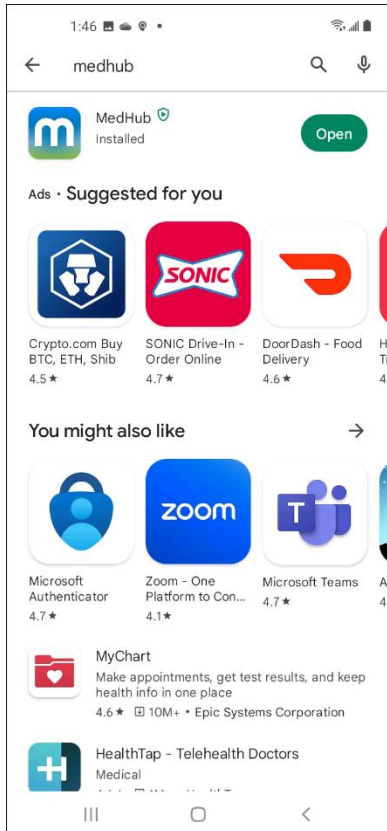

Tap the Search bar at the top of the screen and search for **MedHub**.

Click on the MedHub mobile application entry and tap **Install** to download the MedHub Android app.
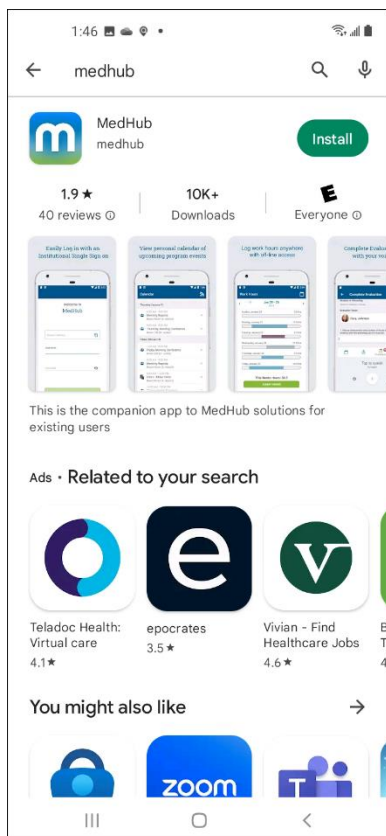
Once the app is downloaded, either click **Open** from within the Google Play Store or navigate to the MedHub mobile app on your home screen (if added to the home screen) and tap it to open.

When the MedHub mobile app launches, you will be asked to accept the MedHub privacy policy. The policy must be accepted to proceed to the login screen. Tap **Accept** for the MedHub and Ascend Global privacy policies to continue. You will not have to perform this step if you have already accepted the privacy policy.

The login screen is displayed once the privacy policy has been accepted.

Tap the **Choose Institution** menu and select your institution from the available options.

If your institution uses the Single-Sign-On (SSO) method for MedHub, you will see a **Login Options** menu with both your institution's SSO login and the standard MedHub login listed once you have selected your institution.
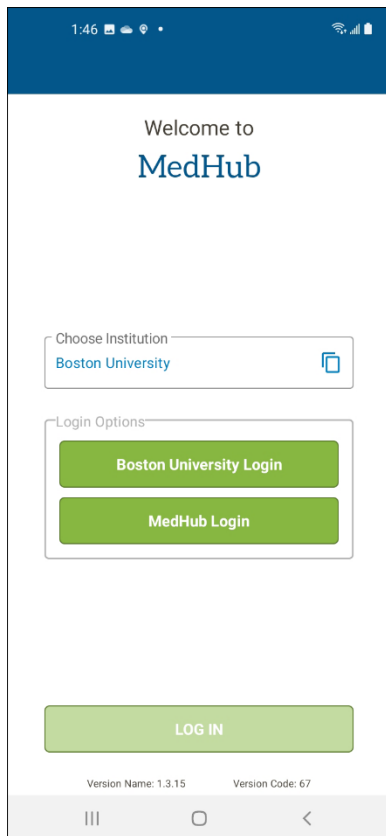
Tap on the **MedHub Login** option to enter your standard MedHub credentials. These logins use the same credentials as your login for the MedHub desktop website.

Enter your MedHub username and password and tap **Log In** to access your MedHub mobile account. Tap your institution's login option to use the your institution's Single-Sign-On (SSO) login method instead.
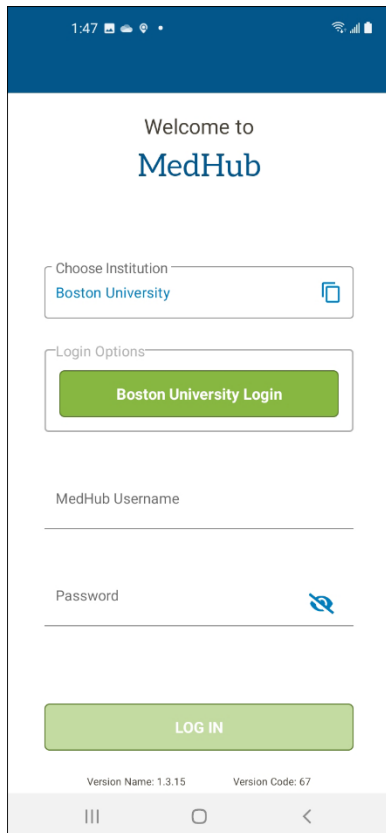
When first logging into the MedHub mobile app, you will be asked to allow push notifications. Tap **Allow** to allow or **Don't Allow** to turn off push notifications. Notification parameters can be changed in your mobile settings.

Once a period of seven days (by default) has elapsed, you will be required to re-enter your login credentials. This time period may be different depending on institutional settings.

You are now logged into the MedHub mobile app. Navigate through the Calendar, Work Hours, Evaluations, or Procedures features along the bottom of the screen, or click on the **More…** option to view additional features.

See the MedHub user manual for additional information on using the mobile app and related features.