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4. MedHub Mobile App for iPhone

The MedHub Mobile iPhone App provides trainees that use an iPhone with the ability to:

- Log work hours in real time.
- Access weekly work hour compliance overview.
- Complete pending evaluations, as well as initiate and request evaluations.
- Submit and review case logs.

Faculty members may also complete evaluations and verify pending procedures via the iPhone App.

Push Notifications can be enabled via the push notification pop-up after the initial download or through iPhone settings (Settings > Notifications > MedHub > Allow Notifications).
4.1. Accessing the MedHub iPhone App

The MedHub Mobile App is available for iPhone users and may be accessed via the App Store.

The Trainee will search for the App by typing 'Medhub' in the search field and the MedHub Mobile App will be displayed. When the App is initially opened the Trainee will be asked if they would like to receive notifications from Medhub (i.e., "Work Hours have not been submitted yet.").

When the App is opened the Trainee will select their home institution from the drop-down menu, enter their username and their password/passkey (for the users who use single-sign on credentials to access Medhub).

Choose Institution

MedHub

Username

loratta.mills

Password / Passkey

************

LOG IN

Push Notifications and Alerts

Upon login, the user has the option to allow (or prevent) notifications from the Medhub app. Push notifications pop-up on the screen of the user at first, with a prompt to answer whether they want notifications. These notices will tell the Trainee if they still have Work Hours to submit, or will tell a Trainee or Faculty member if an evaluation has been assigned to him or her.

The circular red alert icon, with the number of pending incomplete evaluations (if applicable), will show within the native App when it is open, over the Evaluations icon listed at the bottom of the screen.

The red alert icon also displays outside the native app icon before the app is selected and opened.
4. Using the MedWatch iPhone App "Notes" Tab

This section introduces the MedWatch app that allows users to record feedback to facilitate support. Note: these instructions assume the user has an iPhone.

**How to Send Feedback**

1. Open the app.
2. Tap the "Send" button.
3. Enter the feedback details.
4. Tap "Send".

**How to Review User Records**

1. Tap the "Review Records" button.
2. Review the user records.
3. Tap "Log Off" to exit.

**How to Edit User Profile**

1. Tap the user profile icon.
2. Edit the user profile details.
3. Tap "Log Off" to exit.

**How to Change Password**

1. Tap the "Change Password" button.
2. Enter the new password.
3. Tap "Change".