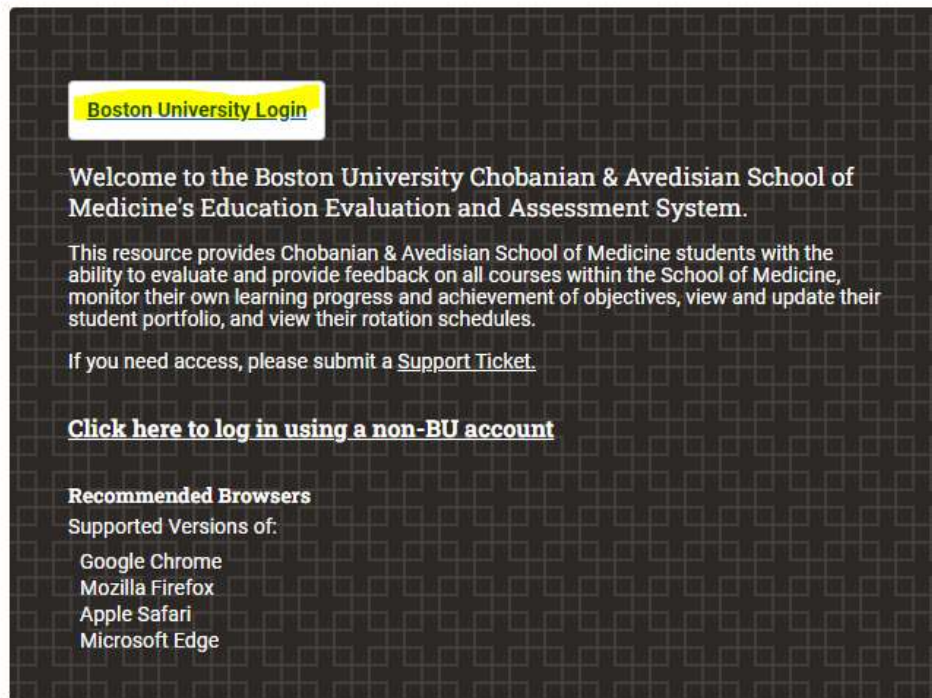


# Boston University MedHub Login - Single Sign On (SSO)

1. Go to [bu.medhub.com](https://bu.medhub.com)
2. Select Boston University Login





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Figure 1 MedHub Login Page

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3. Login using your BU Kerberos

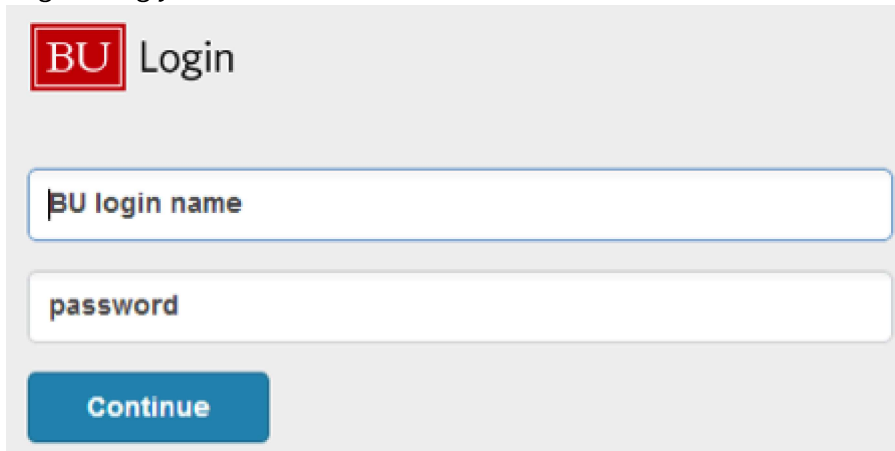
A screenshot of the BU Login interface. It features the BU logo and the text "Login" at the top left. Below this are two input fields: the first is labeled "BU login name" and the second is labeled "password". At the bottom of the form is a blue button labeled "Continue".

Figure 2 BU Kerberos Login

4. Accept the DUO push notification.

### Frequently Asked Questions

Q: How do I know if my account is a SSO?

A: All students and course administrators possess a SSO for MedHub. Faculty members will vary by individual. If you know you possess BU Kerberos, please try logging in using “Boston University Login.” If you are unsure, please reach out to the course administrator or make a ticket with BU Educational Technology by emailing [edtechhelp@bu.edu](mailto:edtechhelp@bu.edu)

Q: Is my login name my full email?

A: No, your login name is the prefix to your email. For example, my email is [gkmorris@bu.edu](mailto:gkmorris@bu.edu), so my login name would be gkmorris

Q: MedHub tells me that I have “Invalid Authentication Link”

A: Please try switching browsers. For example, switch from google chrome to Firefox or Microsoft edge. If this does not work, please clear your browser's cache/cookies. Lastly, if neither of these options work, please contact [edtechhelp@bu.edu](mailto:edtechhelp@bu.edu)

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