

# Overcoming Recruitment Challenges: Lightening Talks on Lessons Learned and Best Practices

December 16, 2024

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# **Lightning Talks: Workshop organization**

5 Lightning talks on recruitment challenges, what was done, and lessons learned/best practices

In the breakout rooms we will discuss our own experiences with recruitment challenges. Tell "your story": what was the challenge and what did you do to improve things?

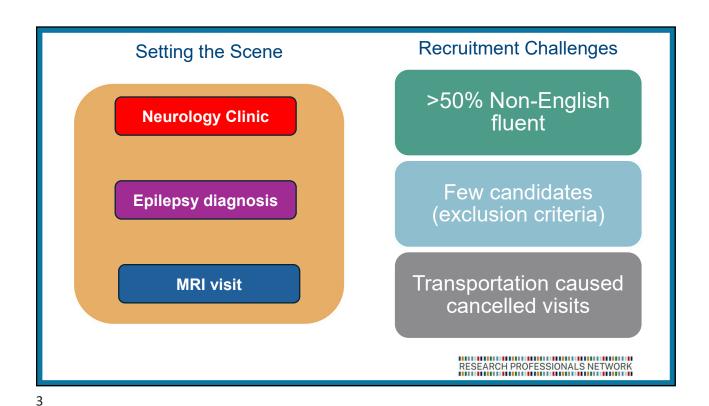
We'd like to "Crowd-source" Lessons Learned and Best Practices for these challenges!

We will share Zoom whiteboard within each Breakout room. Double click in the appropriate space in the table or make a post-it note to add your thoughts on Lessons Learned and Best Practices!

We'll combine all the Lessons Learned and Best Practices from each Breakout Room and the provide final product to all attendees! (And we'll post on the RPN Workshop Library too!)



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What did we do to address the challenge(s)? MRI visit Same days as another clinical visit (when possible) Language: Add consent in Top 3 non-English languages Interpreter service We realized we Our recruitment had to improved change Transportation fees covered: Phone parking voucher, gift card reminders ...... RESEARCH PROFESSIONALS NETWORK

- Planning for enough budget for recruitment
- Transportation
- Included additional FTE to have research team to screen EMR, contact consented participants /reminders

### **Best Practices**

- Important to know barriers of your population
- Languages
- Epilepsy:
- +++Driving
- ++memory
- Make it easy for the participant

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#### Setting the Scene

- "Atenolol for the Prevention of Osteoporosis"
- 2-year multi-site, randomized, placebo-controlled drug trial
- Our site sought to recruit
  ~140 healthy women 50-75
  years of age

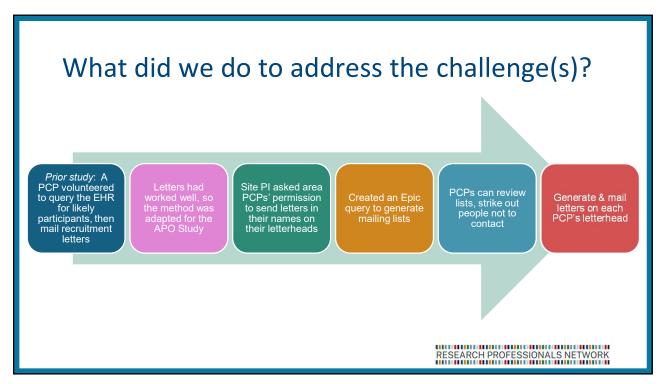
#### Recruitment Challenges

Regional newspaper & TV features generated a fair amount of interest, but not many qualified participants

Notice in the hospital staff newsletter worked only a little better

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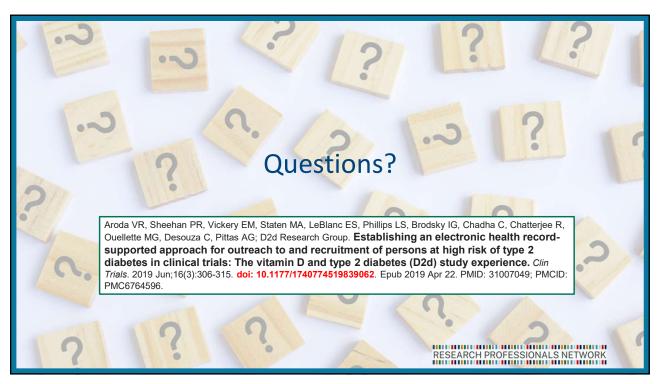
- Good response rate, good participant yield
- Link to PCP is a powerful motivator—pro & con
- Letter must be clear the PCP is just recommending inquiring about the study, not promising participation
- Lots of steps for each PCP office—takes time

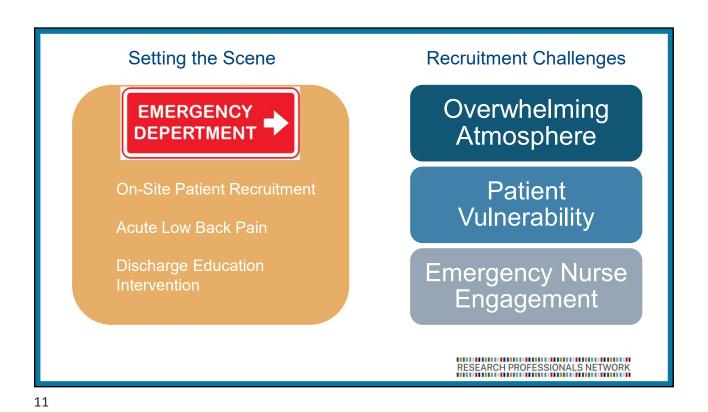
#### **Best Practices**

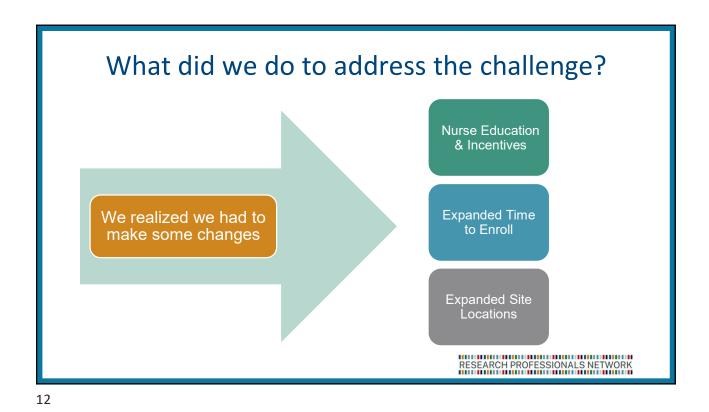
- Be sure the letter appeals first to participants' interests, not just the recruiters' need for bodies
- Try to direct participant questions to the study office, not the PCP's clinic
- Mail letters gradually to "flatten the curve" of responses

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- ED experienced researchers
- Researcher lived experience
- Continuous staff retraining and reminders

### **Best Practices**

- Include bedside ED nurses in the planning stage
- Incorporate charge nurses or coordinators as subject matter experts
- Make it a win-win

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#### Setting the Scene

- The Yoga MAT Study efficacy of yoga for chronic pain in people with opioid use disorder
- Feasibility study for recruitment and retention
- Protocol's recruitment plan -- to recruit from BMC General Internal Medicine Clinics for people with OUD
- We needed to recruit 96 participants

#### Recruitment Challenges

Over saturation of projects competing for the same participants

Finding additional places to recruit our population

Maintaining recruitment rates consistent with our timeline

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#### What did we do to address the challenge(s)? We did a CDW pull We worked with the We decided to and estimated We recruited 110 IRB, onboard external possible recruitment participants. 14 sites and made a Recruited external rates from other more than required plan departments at BMC ..... RESEARCH PROFESSIONALS NETWORK

- External sites are an option but have some upsides and downsides
- Recruiting from external sites took additional staff resources, and impacted data collection rates

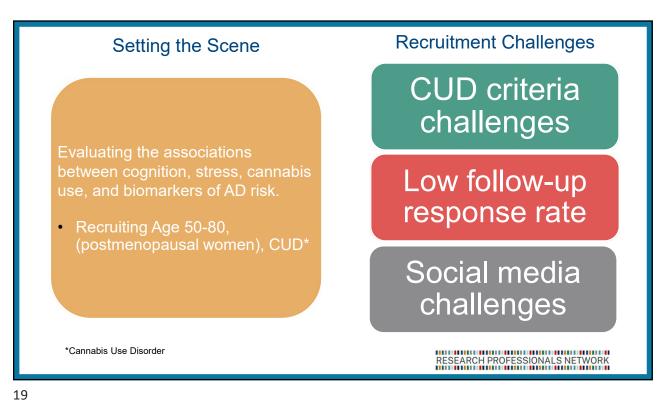
### **Best Practices**

- Brainstorm difficulties in your recruitment plan early and often
- Include plans and resources for external sites in your grant
- Work with the treatment sites—it's a relationship

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- Flyers: 
   <sup>1</sup> effort, 
   <sup>↓</sup> yield
- Facebook: red tape, slow, **1** effort
- Social media marketing: \$\$\$\$, budget concerns, high hit rates but low patient response

### **Best Practices**

- Budget appropriately
  time & money
- Stay organized
- Be persistent

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