

How to Increase Motivation

Richard Saitz, MD, MPH
Professor of Medicine & Epidemiology
Boston University Schools of Medicine and Public
Health
Boston Medical Center



What Is Motivation? (Or Lack of Motivation?)

A personality trait?



What Is Motivation? (Or Lack of Motivation?)

- A result of a confrontational counseling style
- Ambivalence is normal
- The probability that a person will enter into, continue, and adhere to a specific change strategy
- A state of readiness to change











A way to counsel to increase motivation?

- Motivational interviewing is a <u>directive</u>, <u>client-centered</u> counseling style for eliciting behavior change by helping clients to explore and resolve <u>ambivalence</u>.
- Accurate empathy is a key skill
- "Spirit" of MI: collaboration (partnership), evocation (listening and eliciting), autonomy (ability to choose)

Rollnick, S., & Miller, W. R. What is motivational interviewing? Behavioural and Cognitive Psychotherapy. 1995;23:325-334.



Principles of Motivational Interviewing (DARES)

- Develop Discrepancy
- Avoid Argumentation
- Roll with Resistance
- Express Empathy
- Support Self-efficacy

Miller WR, Rollnick S. Motivational Interviewing, Second Edition: Preparing People for Change. New York: Guilford Press; 2002.



Develop Discrepancy

- •Change is motivated by a perceived discrepancy between present behavior and important personal goals or values
- •The person rather than the counselor should present the arguments for change



Avoid Argumentation

- Arguing is not listening
- Arguing is counterproductive
- Arguing leads the patient to take the other side
- Arguing causes resistance



Roll with Resistance

- •The person is a primary resource in finding answers and solutions
- Avoid arguing for change
- •Resistance is not directly opposed
- New perspectives are invited, not imposed
- •Resistance is a signal to respond differently



Express Empathy

- Acceptance facilitates change
- Skillful reflective listening is fundamental
- Ambivalence is normal



Support Self-Efficacy

- A person's belief in the possibility of change is an important motivator
- The person, not the counselor, is responsible for choosing and carrying out change
- The counselor's own belief in the person's ability to change becomes a self-fulfilling prophecy



Roadmap of a Motivational Interview

- Building motivation for change (Part I)
 - Enhancing alliance and autonomy
- Negotiating change and strengthening commitment (Part II)
 - Providing information while creating dialogue



Five Early Methods

- 1. Ask Open Questions
- 2. Listen Reflectively
- 3. Affirm
- 4. Summarize
- 5. Elicit Change Talk



Change Talk Self-Motivating Speech

- Disadvantages of Status Quo
- Advantages of Change
- Optimism for Change
- Intention to Change

Change Talk DARN-C



- Desire
- Ability
- Reasons
- Need
- Commitment



Reflective Listening

- SIMPLE (repeat, rephrase)
- PARAPHRASE (infers meaning)
- REFLECT FEELING (emphasizes underlying emotion)
- Variations: Amplified, Double-sided



Strengthening Commitment

- Recapitulation
- Key Question
- Advice
- Negotiate a plan
- "Endgame" (elicit commitment)

See www.motivationalinterview.org



Elicit-Provide-Elicit

- Elicit patient's view of drinking, pros and cons of use and change
- Provide a reflection, or information, with permission
- Elicit patient's response, concerns, questions, change talk



Brief Intervention and Motivational Interviewing

- Ask
- Assess
- Brief intervention
 - Build motivation
 - Feedback
 - Pros and cons, readiness
 - Advice
 - Negotiate change/strengthen commitment
 - Goal setting (menu)