Chobanian & Avedisian School of Medicine

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	12.4 Student Access to Healthcare Services
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# Attendance, Time Off, and Personal Days Policy

# POLICY STATEMENT

This policy addresses the expectations for student attendance and the procedures for requesting time off and defines the procedures and expectations of students taking excused absences during medical school.

#### PURPOSE

Developing competency to practice medicine within four years requires reliable attendance. This policy formalizes the process for requesting time off for both planned and unexpected absences during the four years of medical school. The clear communication of expectations between students and course and clerkship directors will permit flexibility within reasonable limits in a way that does not impact either education or reflect on a student's professionalism.

As part of becoming a professional, medical students should have the flexibility to address personal and professional needs at their discretion. In the clerkship year, as students transition to more of a professional work environment, they gain the responsibility of a working professional, yet do not have the agency to attend to their personal needs. As such, additional policies around personal days for the core clerkship year have been developed by the school.

In addition to addressing wellness and professional development issues, this policy aims to teach students the importance of time management and managing days off.

## DEFINITIONS

Students must participate in the curriculum as designed and scheduled to receive university credit. The curriculum cannot be redesigned to meet the individual needs of students, but the school will be flexible to help students through unanticipated absences and other reasons listed below.

A student can be placed on an **emergency short term leave** for up to 14 days. This absence reason must fall within the excused absences listed below and be an unanticipated event. If the matter is confidential or related to a health matter, the student should meet with a Student Affairs Dean.

#### Excused absence:

- across ALL years includes:
  - Acute Illness (physical or mental health)
  - Diagnostic, preventative, and therapeutic health services (including sick days)
  - Religious observances
  - o Jury Duty
  - o Unanticipated Family/Personal Emergencies

- Conferences (only if the student is presenting, is an officer in a national organization, or other situations by special permission from the course/clerkship director)
- in the third and fourth year, excused absences also include:
  - o <u>Residency interviews</u>
  - o Step 2 CK
  - Missed clerkship time due to travel complications (must be reported to clerkship director immediately)
  - o Match Day
  - Required teaching as part of a longitudinal elective (this excludes when a student is enrolled on a sub internship or geriatrics)
- <u>Personal Days in the core clerkship year (3<sup>rd</sup> year)</u> are not included in the total absence count and are monitored separately.

## **Restricted Days:**

LPA, OSCE/OCRA, End of Year Assessment and Shelf Exam days are generally restricted but will be excused for unanticipated or unavoidable emergencies.

- The **make-up date for LPAs** will be within 3-4 days of the original date and will generally not be given after the second business day of a new module's start date due to risk of missing required content. LPAs can also be made up during reexamination and remediation dates listed on the calendar.
- Shelf exams can only be made up on a date when shelf exams are being regularly administered AND the student cannot make up a shelf exam when they have another shelf exam scheduled or are on a rotation that has a shelf exam at the end of the block for risk of jeopardizing performance on both exams. Shelf exam can also be made up on the remediation dates listed on the academic calendar.
- **OSCEs and OCRA exams** take a significant amount of administration and will be scheduled only on course determined remediation dates and at the discretion of the course/clerkship director.
- **3**<sup>rd</sup> year restricted days personal day is not permitted across all clerkships, as missing these activities will be detrimental to the student's learning experience are listed on the clerkship site. Please see *"restricted dates."*

# NOTIFICATION EXPECTATIONS

Students must use the **online absence forms** to report their absences in all four years.

For all **planned time off**, the student must notify the course, module, or clerkship director as far in advance as possible:

- **Religious holiday** notifications should occur 8 weeks before the start of the module or course given that the dates are known well in advance. A change to religious needs will be accommodated later but should be the notification exception.
- **Conference** requests must be made at least 8 weeks before the required attendance. It is recommended that students notify faculty as soon as the dates are known.
- For all **excused absences**, the student must contact the module or course director and coordinator to report the absence and its expected length as soon as possible through the absence form unless it is a restricted date.
- If a student will be **absent for more than 3 days in a row**, the student must notify course directors in an email and it will be discussed with the ADME.
- For **personal days**, see "Personal Days in the Core Clerkship Year" section below.

## **EXTENDED ABSENCES**

If a student is absent from the required pre-clerkship curriculum for 5 or greater consecutive days, the student is required to contact the course director(s) to discuss making up the academic time lost and cc the ADME. Every attempt will be made by the course/clerkship directors to help the student make-up sessions, if possible. If the time cannot be made up, the student may be required to make the time up in another academic year.

A student can be placed on an **emergency short term leave** for up to 14 days. This absence reason must fall within the definition above. Students with absences that exceed 14 business days will be asked to meet with the Associate Deans of Medical Education and Student Affairs to discuss a potential leave of absence. Any exception to policy will need to be submitted as a petition to the Student Evaluation and Promotions Committee.

# MEDICAL STUDENT TIME OFF DURING THE CLERKSHIP and 4th YEAR CURRICULUM

Professionalism in patient care requires reliable attendance.

## RESPONSIBILITIES

**Clerkship directors** will not penalize students or make assumptions regarding interest when students take a personal day or excused absence day.

**Students** must understand that there are a minimum number of experiences required for valid assessment of their performance on a clinical clerkship. Students must meet all required experiences for a clerkship and as such, students will not be able to meet expectations of a third-year clerkship if too many days are missed.

Total absences (including unexcused, excused, and personal days) of more than 3 days in a 4-week third-year clerkship or 4<sup>th</sup> year rotation, 4 days in a 6-week third-year clerkship, or 5 days in an 8-week third-year clerkship will require notification to the Associate Dean of Medical Education, who, in collaboration with the clerkship director, determines if the clerkship needs to be repeated or if the missed time can be remediated. If there are concerns with multiple absences, the clerkship director will notify the Associate Deans of Student Affairs and Medical Education.

Students should not miss greater than **4 total days per half year (**indicated on academic calendar website), excluding personal days, in the third year. After 4 days, if a student has another absence, they will be required to make up any additional days on the clerkship they are assigned, and the Associate Dean of Medical Education will be notified.

#### MAKING UP TIME IN CLINICAL EXPERIENCES

For clinical experiences in the clerkships, the student must be available to make up any time off at the discretion of the clerkship director if the minimum number of experiences is not met or the student cannot be evaluated. Clerkship and rotation directors have a limited number of days and sites for make-up activities. Therefore, the student will be expected to be available during and attend the dates offered, with the exception of the reasons listed in the excused absence policy.

## PERSONAL DAYS IN THE CORE CLERKSHIP YEAR

#### Procedure

Third-year students are allowed **three (3) personal days for each half of the clerkship year**. Unused personal days from the first half of the clerkship year will not roll over into the second half of the year. This does not apply to fourth year students.

No more than one personal day can be taken on any individual clerkship. Personal Days should be requested as early as possible but not less than 24 hours before the requested date. Requests made after that time will likely be denied. Students must complete the following procedures to take a personal day.

Personal days are **restricted** as follows:

- Clerkship orientation day
- End of clerkship exam or OSCE/OCRA
- Assignment in which a student has responsibilities that would impact the clerkship, e.g., overnight or weekend call (unless the student can make arrangements for coverage)
- Clerkship specific restricted dates that will be clearly outlined on the MEO website

Steps that must be completed before personal day is granted:

- Student completes the online Core Clerkship Personal Day request Form, indicating the clerkship and dates requested.
- Student attests that the personal day request does not fall on a clerkship restricted day.
- The clerkship director or coordinator receives an email notification of the request via an email generated by the Registrar's personal day system.
- The Registrar reviews the student's Personal Day log and if the student has not previously used all personal days notifies the clerkship director and clerkship coordinator via email.
- The clerkship coordinator is responsible for confirming that the requested date does not fall in a restricted period and notifies both the student and the service attending or preceptor that the absence request is approved.
- Student is responsible for notifying their team/preceptor of the Personal Day absence and confirming patient coverage at least 24 hours prior to the personal day. Notification must be sent via email to the team, copying the clerkship director and clerkship coordinator.
  - Students should send a reminder 24 hours prior to the personal day reminding their team/preceptor and clerkship of the upcoming personal day, copying the clerkship director and clerkship coordinator to provide additional support and verification if needed

Standard notification template to use with teams/supervisors 24 hours prior to personal day To: Team (resident and attending), supervisor, clerkship director, clerkship coordinator

This is a reminder that tomorrow is my approved day away from the clerkship. I will return the following day. I have obtained coverage for my patients, where relevant. If there are any concerns, please contact my clerkship director, who is CC'd here.

Thank you, [Student Name]

## SPECIFIC REQUIREMENTS FOR RESIDENCY INTERVIEWS

In addition:

- All requests for time off must be submitted through the online absence form as soon as the interview is scheduled.
- Students who need time away from their clerkships for residency interviews are permitted to request up to 12 days off during interview season, which runs from October 1 through February 15 of each academic year.
- Students may request no more than 3 days off for interviewing during any 4-week rotation, and no more than 2 days over any 2-week rotation. This includes partial day absences of greater than four hours. Students will be required to make up time off at the rotation director's discretion.

- Missed days cannot be made up by taking time from other rotations.
- Students are not permitted to take more than 2 days off in any **core clerkship** for residency interviews.
- Students needing more than 3 days off in a 4-week rotation do not meet the credit requirements unless the time can be made up within the 4 week rotation and documented before the final grade is submitted.