

Boston University Medical Group Strategic Plan

Year 2023 Performance



Final Performance Report

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Status	2023 Initiatives					
	Number			Percentage		
	Green	Yellow	Red	Green	Yellow	Red
Growth and Value	2	0	4	33%	0%	67%
Management and Resources	6	0	2	75%	0%	25%
Equity, Vitality, and Inclusion	6	0	6	50%	0%	50%
Education and Research	3	0	5	38%	0%	63%
TOTAL	17	0	17	50%	0%	50%

2023 Priority Outcomes			
Metric	Goal	YTD	
1. 55% of new ambulatory appts booked in specialty within 45 days.	55%	49%	At risk
2. Achieve 5 of 7 selected hospital and ACO quality measures	5 of 7	3 of 7	At risk
3. 95% Epic referrals closed within 14 days	95%	41%	At risk
4. Assess current ambulatory space utilization and determine capacity for growth	Y/N	Y	Achieved
5. Publish a dashboard of key metrics related to equity, vitality and inclusion	Y/N	N	At risk
6. Disseminate EVI data to all departments/sections; achieve 50% of AY23 goals	50%	63%	Achieved
7. Achieve 3% increase in total grant awards BUCASM + BMC (baseline of 3 year rolling average)	\$299.6M	\$312.3M	Achieved
8. Achieve 7 new career development awards (K or equivalent)	7	6	At risk
9. 30% of AY24 first-year residents identify as URiM	30%	27%	At risk
10. 4/7 3rd year core clerkships rated 95% "good to excellent" on BUSM evaluation of clerkship experience surveys	4 of 7	3 of 7	At risk



Quality Goal Detail

Final as of June 2023

Goal: Achieve 5 of 7 selected hospital and ACO quality measures

Selected Measures	Area	Goal	YTD	
1. Hospital-wide observed to expected mortality ratio	Hospital	≤ 0.80	0.77	Green
2. HAI incidence (All infections)	Hospital	≤ 81	66	Green
3. All payer hospital readmissions within 30 days of discharge	Hospital	≤ 15.6%	15.9%	Red
4. Members received all recommended immunizations by their 2 nd birthday	ACO	≥ 59%	48%	Red
5. Deliveries in which member had prenatal visit in first trimester or within 42 days of enrollment	ACO	≥ 94%	95%	Green
6. Members 18-64 years of age with hypertension and whose blood pressure is adequately controlled	ACO	≥ 77%	59%	Red
7. Members 18-64 years of age with diabetes whose most recent HbA1c level was < 9.0%	ACO	≥ 69%	64%	Red

Performance periods:

- Hospital measures 1-3 = academic year 7/1/2022 – 6/30/2023
- Mass Health quality measures 4-7 = trailing 12 months 6/30/2023