

MISSION

To improve health and well-being through excellence, innovation and equity in patient-centered care, education and research; to advance the professional and personal vitality and engagement of our team.

VISION

We will transform healthcare as a diverse, integrated academic organization that defines and delivers reliable, equitable, high value and cutting-edge care in partnership with, and to meet the needs of, our patients, communities and affiliated institutions.

WE THE MEMBERS OF THE BOSTON UNIVERSITY MEDICAL GROUP ESPOUSE THESE VALUES:

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| Quality | We embrace the highest standards of quality – safety, access, equity, integration, efficiency, effectiveness and patient-centered care. |
| Excellence | We are determined to always provide exceptional care for our patients. |
| Innovation | We are devoted to the development and introduction of advancements in health care through our research and educational missions. |
| Integrity | We act with honesty, respect, trust and fairness. |
| Compassion | We endeavor to understand the needs of others and commit to the healing and caring necessary to enhance health and relieve suffering. |
| Diversity | We build and foster a diverse workforce. |
| Equity | We investigate and address health care inequities in a compassionate and culturally humble manner. |
| Teamwork | We are committed to collaboration, courtesy, kindness and respect to our coworkers and learners. |
| Professionalism | We uphold the principles of patient autonomy and welfare, lifelong learning, responsible use of resources, access to high quality care, management of conflicts of interest and maintenance of the public trust. |
| Vitality | We invest in emotional, physical and professional well-being so, we can all do our chosen work with passion, vigor, effectiveness, joy and satisfaction. |