



## **BOSTON UNIVERSITY MEDICAL GROUP**

### **MISSION, VISION AND VALUES**



#### **MISSION**

To improve health and well-being through excellence, innovation and equity in patient-centered care, education and research; to advance the professional and personal vitality and engagement of our team.

#### **VISION**

We will transform healthcare as a diverse, integrated academic organization that defines and delivers reliable, equitable, high value and cutting-edge care in partnership with, and to meet the needs of, our patients, communities and affiliated institutions.

#### **WE THE MEMBERS OF THE BOSTON UNIVERSITY MEDICAL GROUP ESPOUSE THESE VALUES:**

<b>Quality</b>	We embrace the highest standards of quality – safety, access, equity, integration, efficiency, effectiveness and patient-centered care.
<b>Excellence</b>	We are determined to always provide exceptional care for our patients.
<b>Innovation</b>	We are devoted to the development and introduction of advancements in health care through our research and educational missions.
<b>Integrity</b>	We act with honesty, respect, trust and fairness.
<b>Compassion</b>	We endeavor to understand the needs of others and commit to the healing and caring necessary to enhance health and relieve suffering.
<b>Diversity</b>	We build and foster a diverse workforce.
<b>Equity</b>	We investigate and address health care inequities in a compassionate and culturally humble manner.
<b>Teamwork</b>	We are committed to collaboration, courtesy, kindness and respect to our coworkers.
<b>Professionalism</b>	We uphold the principles of patient autonomy and welfare, lifelong learning, responsible use of resources, access to high quality care, management of conflicts of interest and maintenance of the public trust.
<b>Vitality</b>	We invest in emotional, physical and professional well-being so, we can all do our chosen work with passion, vigor, effectiveness, joy and satisfaction.