

Boston University Medical Group Strategic Plan

Fiscal Year 2021 Performance



AY21 Strategic Plan **Final Performance Report**

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Final Status	2021 Initiatives				2021 Priority Outcomes			
	Number		Percentage		Metric	Goal	Final Status	
	Achieved	Not Achieved	Achieved	Not Achieved			Achieved	Not Achieved
Growth and Value	3	2	60%	40%	1. 65% of practices meet BMC ambulatory access goals	65%	53.1%	Not Achieved
Management and Resources	12	2	86%	14%	2. 25% telehealth visits conducted with video	25%	33.1%	Achieved
					3. Implement planned reports for revenue cycle & productivity	2/2	2/2	Achieved
Equity, Vitality, and Inclusion	13	8	62%	38%	4. 70% of total Epic referrals scheduled within 14 days of receipt	70%	59.6%	Not Achieved
					5. Diversity dashboard published on BUMG website	Y/N	N	Not Achieved
Education and Research	4	5	44%	55%	6. Implement mental health initiatives in collaboration with BMC	Y/N	Y	Achieved
					7. 5% increase in total grant awards BUSM + BMC*	\$311.6M	\$299.5M	Not Achieved
					8. 75% residency programs with survey results \geq national mean	75%	96%	Achieved
					9. 100% 3rd year clerkships overall rating \geq 50 th percentile on AAMC GQ survey	100%	14%	Not Achieved
TOTAL	32	17	65%	35%	10. 25 th percentile for students never experiencing public humiliation on AAMC GQ survey	25 th %	<10 th %	Not Achieved

*BUSM grants (7/1/20 – 6/30/21) -9%
BMC grants (10/1/20 – 9/30/21) +25%

Achieved
 Not achieved