

Thank you for
participating in
the Commuter Rail
CharlieCard
pilot program!



Please let us know about your experience with
the Commuter Rail CharlieCard. Email us at:
CharlieCardcustserv@mbta.com



How to use your Commuter Rail CharlieCard:

On the Commuter Rail – just show the back of your CharlieCard to the conductor.



On a bus or Green Line trolley farebox – tap your CharlieCard on the target and get on board!



On a subway fare gate – simply tap your CharlieCard on the target. The gate will instantly open for you.



Pilot program details:

- Zone 7 and Zone 8 monthly passes only
- A limited number of customers participating in the pilot program
- Travel valid only for month listed
- Commuter Rail CharlieCard is not replaceable if lost or stolen
- Commuter Rail CharlieCard is not eligible for online registration

