



Jo Shapiro, MD, FACS

Dr. Jo Shapiro is the director of the Center for Professionalism and Peer Support and Chief of the Division of Otolaryngology in the Department of Surgery at the Brigham and Women's Hospital (BWH) in Boston and an Associate Professor of Otolaryngology at Harvard Medical School.

Dr. Shapiro launched the BWH Center for Professionalism and Peer Support in 2008. Since that time the Center has become a model for institutions that are seeking methods to enhance teamwork and respect and are looking to help mitigate the epidemic of burnout that is plaguing the medical profession. Healthcare institutions nationally and internationally have turned to Dr. Shapiro for leadership and guidance in building professionalism and peer support programs; she has taught and consulted at Stanford, Johns Hopkins, Duke, Baylor, University of Washington, and healthcare organizations in Florida, North Carolina, New York, Maine, and Washington as well as in The Netherlands, England, Scotland, and Australia. She was recently appointed an Honorary Professor of Professional Behavior and Peer Support in Medicine through the academic track at Groningen University Medical Center in The Netherlands. She serves on the Ethics and Professionalism Committee of the American Board of Medical Specialties.

As a clinician leader Dr. Shapiro serves as Chief of the Division of Otolaryngology at BWH where she maintains a surgical practice specializing in oropharyngeal swallowing disorders. She served as President of the Society of University Otolaryngologists (SUO), Chair of the Faculty Development Committee of the SUO, appointed member of the American Board of Otolaryngology-Head and Neck Surgery Education Council, and was elected in 2012 as a Senior Examiner for the American Board of Otolaryngology.

In addition to her clinical work and innovative efforts in professionalism, she has held multiple educational leadership roles including: Associate Director of Graduate Medical Education for Partners HealthCare; founding member of the Harvard Medical School Academy for Teaching and Learning; Co-Chair of the Harvard Medical School Pedagogy Working Group for the Medical Education Reform effort; Visiting Professor and Otolaryngology Residency Program Advisor for Mbarara University of Science and Technology (MUST) in Uganda (in partnership with the Massachusetts General Hospital Division of Global Health); and member of the Israeli Commission for Higher Education International Committee for the Evaluation of Medical Schools in Israel.