



## Acupuncture Policies 2014

So that we may better serve you, we have updated our policies for 2014. Please read carefully!

### Payment Policies:

- The cost of a 1-hour acupuncture appointment is between \$10- \$50, *based on your ability to pay*.
  - At this time, most insurances do not cover acupuncture.
  - Payment supports Integrative Medicine at BMC.
- If you are unable to pay the sliding scale minimum, you must complete a hardship application, available at the time of your appointment.
- We accept cash or check only. Checks should be made payable to "Department of Family Medicine, BMC".
  - Envelopes are made available in the treatment room at the end of your appointment.

### Appointment Policies:

- All patients are eligible for 10 appointments per year.
  - Patients interested in scheduling additional appointments are required to pay \$50 per session.
- Appointments start and end on time. Please arrive early to ensure that you are able to enjoy the full hour.

### Cancellation Policies:

- If you need to cancel, you must do so by 8:00 am on the day of your appointment.
  - Calling (617) 414-6795. Please leave a message if you are unable to reach someone.
  - Appointments cancelled after 8:00 am on the day of the appointment time will be counted as a no-show.
- We have a strict cancellation and missed appointment policy. If you miss an appointment 2 times without calling the office by 8:00 am, you will be unable to schedule an appointment with Integrative Medicine for six months.