Massage Therapy Policies

Payment Policy:
So that we may continue to offer the massage program at Boston Medical Center, we ask that you provide payment at the time of your appointment based on what you are able to pay. This is known as a sliding scale, which means that you will be asked to contribute as payment only what you are able to afford at the time of appointment. For an hour-long massage, we recommend that you pay between $10 and $50. For a thirty-minute massage, we recommend that you pay between $5 and $25. If you are unable to pay the sliding scale minimum, you must complete a hardship application with our Clinical Services Coordinator, Danielle Dresner. This form will be reviewed to determine your eligibility for no-cost services. Please inquire at (617) 414-6795 for more details.

At this time, the clinic is able to accept only cash or check as payment. Please make all checks payable to “Department of Family Medicine, BMC”.

We ask that you arrive 10 minutes before your scheduled appointment so that you may check in with the front desk and pay. When you check in, you will be asked to submit your payment and/or a hardship application. If you require a hardship application, it must be filled out before your appointment. If you would like to request an application, call Danielle at (617) 414-6795.

Cancellation Policy:
Your missed appointment is a missed opportunity to extend a visit to someone in need. Kindly provide 24-hour notice of cancellations by calling Danielle at (617) 414-6795.

We have a strict cancellation and missed appointment policy. If you miss an appointment 2 times without calling the office, you will be unable to schedule a massage for six months.