

**From:** owner-gms-students@bu.edu <owner-gms-students@bu.edu> **On Behalf Of** Loans, BU GMS  
**Sent:** Tuesday, March 17, 2020 6:23 PM  
**To:** gms-students <gms-students@bu.edu>  
**Subject:** Important Message: Student Financial Services Working Remotely

Dear GMS students,

We hope that you and your loved ones are safe during this unprecedented time. Student Financial Services (SFS) is implementing additional measures to ensure the health and safety of our students, staff and community. Beginning on Wednesday, March 18<sup>th</sup>, SFS will be working remotely until further notice.

We will remain open online. Students can continue to access resources on our [website](#) and ask [Rhett](#), our chatbot, questions 24/7.

Our official method of communication will be email. We strongly recommend students looking to submit additional documentation for COA appeals or looking for additional Graduate PLUS loan funding, should login to [Data Motion](#) where you can attach the documents and send them securely to SFS.

Both the [AAMC First](#) and [Access Lex](#) have increased their offering of free webinars. Access Lex is providing greater accessibility to one-on-one financial coaching using their [MAX Coaching](#) and their [AccessConnex](#) helpline.

We are thinking of each of you and sending well wishes of health and strength. We look forward to serving you remotely and seeing you again in our office as soon as it's safe to do so.

Sincerely,

**Meaghan Smith**  
**Director**

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