



KAISER PERMANENTE®

**BOSTON UNIVERSITY
MEDICAL STUDENT
HANDBOOK
2020-2021**



Overview

The Boston University Extension Campus at Kaiser Permanente Silicon Valley (KPSV) hosts 3rd year core clerkships up to one year in duration. It is an integrated program where student rotations occur at both Kaiser Permanente (KP) San Jose and Santa Clara medical centers. This clerkship program offers Boston University medical students an opportunity to train within the nonprofit, integrated, managed care system that is often viewed as the health care model for the future.

Our medical centers are currently training residents from affiliated university, community-based programs, and our own KP Residency programs. The KP Northern California residency programs have been in existence since 1947. Our goal is to train the finest quality physicians in the setting of the nation's largest and highly regarded integrated health care system. Our graduates are highly sought after and many become leaders in our own and other health care organizations and associations. Further information can be found at the follow web link: <http://residency-nkal.kaiserpermanente.org/>

Medical Centers

SAN JOSE MEDICAL CENTER

250 Hospital Parkway,
San Jose, CA 95119
Operator: 408-972-7000



SANTA CLARA MEDICAL CENTER

700 Lawrence Expressway,
Santa Clara CA 95051
Operator 408-851-1000



Contact Information

Director of
Medical Education
San Jose

Francis Chu, MD
408-972-6757
Francis.N.Chu@kp.org



Director of
Medical Education
Santa Clara

Danny Sam, MD
408-851-2173
Danny.Sam@kp.org



Office of Student Affairs Person of Contact

David Hensley, MD
408-972-7629
David.A.Hensley@kp.org



If Dr. Hensley is unavailable:

Rex Huang, MD
858-220-2038



Manasi Rana, MD
650-804-1111



Graduate Medical Education (GME) Staff

San Jose

Sandeep Tumber, Manager
669-272-4873
Sandeep.x.Tumber@kp.org

Santa Clara

Christopher Burdios, Coordinator
408-851-3795
Christopher.R.Burdios@kp.org

Clerkship Directors

San Jose Medical Center

Family Medicine

AJ Uy, MD
Al.J.Uy@kp.org



Hospital Medicine

Marina Dergun, MD
Marina.Dergun@kp.org



Subbu Lakshmi, MD
Subbu.Lakshmi@kp.org



Obstetrics/ Gynecology

Katie Lemieux, MD
Katie.Lemieux@kp.org



Psychiatry

Zhongshu Yang, MD
Zhongshu.Yang@kp.org



Santa Clara Medical Center

General Surgery

Melanie Gainsbury, MD
Melanie.L.Gainsbury@kp.org



Pediatrics

Sarah MacMahon, MD
Sarah.P.Macmahon@kp.org



Radiology

Lina Nayak, MD
Lina.Nayak@kp.org



William Mccullough, MD
William.Mccullough@kp.org



Neurology

Edwin Tasch, MD
408-829-6350
Edwin.S.Tasch@kp.org



Getting Started

Medical Student Onboarding

All medical students will receive a copy of the Medical Student Handbook, compliance training information, and request for student information form, computer system training, and other pertinent information. Please review them ahead of time and return the requested forms and attestations to us as soon as possible for processing of student identification badge, and to obtain Kaiser Permanente Health Connect (Health Information System/Electronic Health Record) user id and login.

Orientation

All incoming medical students are required to attend a medical student orientation/training. It will be held jointly at San Jose and Santa Clara to give students the chance to learn both campus layouts and to meet the Clerkship Directors and Medical Center Leadership.

Identification Badge

The Kaiser Permanente identification badge will be issued to the medical students at the orientation. It must be worn at all times in an easily seen location above the waist while the students are rotating at the Kaiser Permanente medical centers.

Kaiser Permanente Medical Student Dress Code

All Medical Students and Residents are expected to dress professionally. Business casual attire is appropriate. Please check in with your Clerkship Director for more information regarding department specific policies.

Illness/Emergency

If for any reason that you cannot attend the assigned rotation, please notify the Clerkship Director, and if known, the attending faculty for that date and Sandeep Tumber, GME Manager at (669) 272-4873.

Students who require emergency services or are involved in an accident, needle stick, fall, etc., while rotating at a Kaiser Permanente facility must immediately notify the supervising attending/clerkship director. The student will be sent to Employee Health during clinic hours or the Emergency Room for after-hours care. Students should notify Sandeep Tumber, GME Manager at (669) 272-4873.

To report blood/body fluid exposure, needle stick injury:

During Business Hours: Go to Employee Health:

Kaiser Permanente San Jose: 275 Hospital Parkway, 5th floor. (408) 972-6112

Kaiser Permanente Santa Clara: 710 Lawrence Expressway 3rd Floor, Dept. 364 (408)851-3394

If after hours, go to the Emergency Room.

COVID-19 Exposure and Testing:

Any student who has been exposed to COVID-19 while on clinical rotations will report the exposure to the GME Manager and Director of GME (BUSM Assistant Dean). Upon confirmation of the date of exposure, Kaiser Permanente Employee Health Services (EHS) will contact the student, review the symptom monitoring process with the student and, if requested, test the student. Kaiser Permanente GME will notify the BU Assistant Deans in Boston of any exposure at Kaiser Permanente.

In addition to contacting their Kaiser Assistant Dean, any BU student regardless of location who has possible symptoms, a known COVID exposure in any setting, or has tested positive for COVID must call BU Healthway at (617) 353-0550. General information about COVID-19 for BU students is available at <https://www.bu.edu/healthway/> BU Healthway. Students may also reach the BU Healthway COVID medical line at (617) 353-0550 for COVID related questions or advice.

COVID-19 Illness and Symptom Reporting:

Students who develop potential COVID-19 symptoms should follow the sick call-off process and request an appointment for COVID-19 testing if symptoms are mild or seek medical attention immediately if symptoms are severe. If the student is a Kaiser Permanente Member, contact the Advice Nurse Hotline and proceed as directed. If the student is not a Kaiser Permanente Member, they should seek care based on their health insurance coverage. Students can find free testing locations in Santa Clara County at www.sccfreetest.org or by calling 2-1-1. Students must also reach the BU Healthway COVID medical line at (617) 353-0550 who can assist with triage. Students will notify the Site Director, GME Manager, and Director of GME if they are being tested for COVID-19.

Facility Information

Student Study Lounges

Kaiser Permanente San Jose: Students have access to the GME Small Workroom on the lobby level of the hospital near the cafeteria entrance.

Kaiser Permanente Santa Clara: Students have access to the Resident Lounge on the 3rd floor of the Hospital.

Telephones

Area code for both San Jose and Santa Clara is (408). To dial an internal hospital phone extension, use the 4-digit extension. To dial between medical centers or medical offices from an internal phone line, use the tie line plus the 4-digit extension:

San Jose: 8-440-xxxx

Santa Clara: 8-401-xxxx

Parking

Kaiser Permanente San Jose: Students can park on the 3rd, 4th or 5th floors of the parking structure at the medical center. Please see the map in this handbook for other appropriate parking areas.

Kaiser Permanente Santa Clara: Students can park in the areas indicated Physician or Employee parking on the map in this handbook.

Cafeteria Hours

Each medical center has its own cafeteria. Vending machines are also available when the cafeteria is closed.

Kaiser Permanente San Jose:

Located on 1st floor of the main hospital. Hours: M-F: 7:00am to 7:00pm

Sat, Sun & Holidays: 8:30am – 3:30pm

Kaiser Permanente Santa Clara:

Homestead Courtyard Café is located at the 1st floor of the Medical Office Building (710 Lawrence Expressway) Hours of Operation: M-F 7am-6pm Sat 10am-1pm Sun Closed

Homestead Orchard Café is located at the basement of the Homestead Hospital Building (700 Lawrence Expressway) Hours of Operation: M-F 7am-7pm Sat-Sun 9am-5pm

Library - CURRENTLY CLOSED DUE TO COVID-19

Kaiser Permanente San Jose: The Health Science Library is located on the 1st floor, Building 1, 275 Hospital Parkway, San Jose. Phone 408- 972-7243. Hours of Operation: M-Th: 8:00am - 5:00pm.

Kaiser Permanente Santa Clara: The library is located on the Homestead MOB, 3rd Floor, Dept. 394, 710 Lawrence Expressway, Santa Clara. Phone 408- 851-2790. Hours of Operation (M-F) 8:30am - 5:00pm

Farmers Market - CURRENTLY CLOSED DUE TO COVID-19

A certified Farmer's Market takes place every Fridays at Kaiser Permanente San Jose and Santa Clara from 8:30am to 1:30pm, rain or shine. There is a range of vendors selling fresh healthy fruits and vegetables, fresh cut flowers, baked goods, nuts, honey and other goods available.

Fitness Center - CURRENTLY CLOSED DUE TO COVID-19

A Fitness Center is available 24 hours a day to employees and volunteers. You must obtain access by visiting the Healthy Living Center/Health Education Department.

Kaiser Permanente San Jose- is located in the Support Services Building. To gain access to the Fitness Center, please visit the Healthy Living Center.

Kaiser Permanente Santa Clara – is located at 710 Lawrence Expressway. To gain access to the Fitness Center, please visit the Health Education Department, Dept. # 182.

Healthy Living Center - CURRENTLY CLOSED DUE TO COVID-19

Kaiser Permanente Healthy Living Center is an interactive learning space with trained staff designed to help members navigate health resources. In our Healthy Living Centers, we can assist you with classes, health education counseling, navigation of KP's wide range of valuable health information resources and online tools.

Chapel/Meditation Room

For individuals who desire a peaceful, quiet space, the hospital Meditation Room is available. It is available for use in the hospital, Room 202 across from the gift shop at Kaiser Permanente San Jose and is located on the 2nd floor in room 228 at KP Santa Clara.

Employee Assistance Program

Transitions can be difficult. At times it can be helpful to have the opportunity to speak with a mental health professional. Similar to what is available at Boston University, here at the KPSV sites, there are psychiatrists who are available to speak with about any mental health issues or questions you may have.

1. The primary Point of Contact is David Hensley, M.D. The best way to reach him for non-urgent questions or concerns is by email, david.a.hensley@kp.org or his office phone 408-972-7629.
2. If Dr. Hensley is out of the office or if for some reason the student would like to contact one of the back-up Points of Contact with non-urgent questions or concerns, they can contact Rex Huang, M.D at rex.w.huang@kp.org or 408-360-2340 or Manasi Rana, M.D. at manasi.rana@kp.org or 408-360-2316.
3. After communicating by phone or email, an in-person visit may be arranged. There should not be a payment required for the office visit. If the student is informed there is a fee, they should inform the reception staff that the copay should be waived, and they will inform the provider about the mistake.

4. The Point of Contact and the student will work together to come up with a plan to best address the student's concerns.

5. If a student has an urgent concern and they are unable to reach Dr.'s Hensley, Huang or Rana immediately, it is recommended that they contact the Kaiser Permanente San Jose Adult Psychiatry Clinic at 408-972-3095 and ask to speak with a member of the Triage Team. The students also have the option of working with their own insurance provider to obtain mental health treatment. For emergency situations, students can call 911 or the national suicide hotline at 800-273-8255.

Medical professionals are not immune from physical or psychological illness or chemical dependency. If you are concerned, take action to receive help. In San Jose, you can reach Dave Hensley, M.D., Office of Student Affairs at 408-972-7629. In Santa Clara, you can reach Lennon Smith, M.F.T, CEAP at (408) 851-4440.

Preceptors

San Jose Medical Center

Family Medicine



AJ
Uy



Allandale
Yap



Jacob
Evans



Edan
Wernik



Navin
Luthra



Sejal
Patel



Kenneth
Tan



Farhana
Rob



Kim
Hartwig



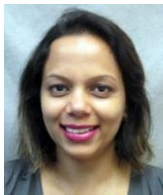
Sergio
Gonzalez



Melissa
Liu



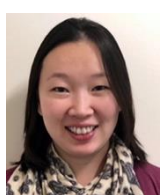
Monica
Donovan



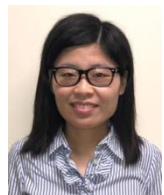
Divya
Reouk



Francis
Chu



Silvia
Shin



Yang
Cao



Monica
Donovan



Omar
Soha

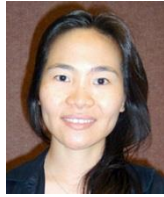
Hospital Based Medicine



Anthony
Tsao



Barbara
DeLara



Christine
Tsou



Cong
Nguyen



Frank
Joerke



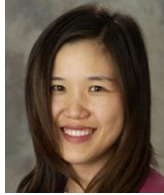
Hemali
Sudhalkar



Jasmine
Dhaliwal



Marina
Dergun



Michelle
Wang



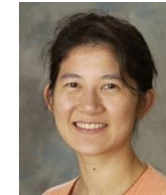
Priya
Rao



Ramon
Ortiz



Rizwana
Chaudhry



Rose
Dao



Ruma
Kumar



Jessica
Nijmeh



Jonathan
Kim



Jonathan
Ronquillo



Junghae
Choi



Lakshmi
Avula



Lin
Jin



Xiao
Cai



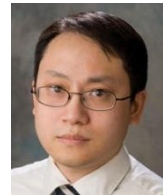
Sarala
Raja



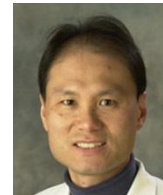
Subbu
Lakshmi



Tze
Chun Ho



Wei
Ye



William
Ho

Neurology



Mohammad
Moussavian



John
Neely



Pezhman
Zadeh



Edwin
Tasch

Obstetrics/Gynecology



Katie
Lemieux



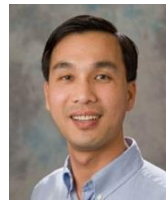
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Ghaffari



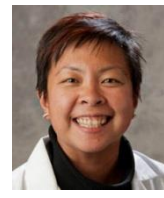
Joseph
Derrough



Mark
Korkowski



Michael
Lum



Pamela
Edillon



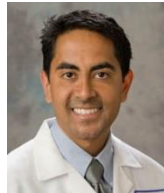
Karen
Garcia



Kathryn
Gunnison



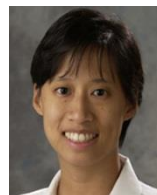
Vaji
Dharmasena



Reginald
Rampaul



Silvia
Teran



Suchada
Nopachai



Janna
Doherty



Hao
Nguyen



Heidi
Olander



Emily
Piper Adams

Psychiatry – Outpatient



Kavitha
Raja



Rochelle
Woods



Susan
Imamura

Psychiatry Inpatient



Anil
Assudani



David
Johnson



Louai
Bilal



Christine
Chang



Sung
Choi

Santa Clara Medical Center

General Surgery



Alex
Moskovitz



Amid
Keshavarzi



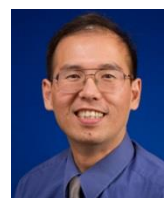
Annette
Chavez



Brad
Hill



Elliot
Brill



Jemmy
Hwang



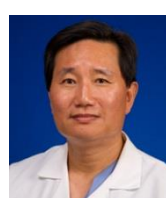
John
Stevenson



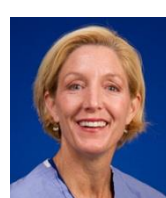
Jong-Ping
Lu



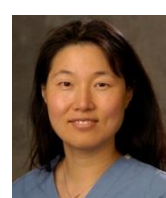
Aaron
Ilano



Justin
Choi



Kerry
Sullivan



Lucy
Kim



Maihgan
Kavanagh



Maureen
Tedesco



Nayan
Sivamurthy



Ninad
Dabadghav



Rishad
Faruqi

Pediatrics



Sarah
MacMahon



Laura
Webb



Claudette
Tan



Paul
Hwang

Radiology



Craig
McCormick



Edison
Chiu



Guido
Davidzon



James
Tang



Peter
Jun



Dustin
Johnson



Holly
Thompson



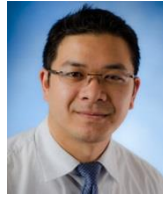
Brian
Kim



Ramin
Saket



Rita
Joshi



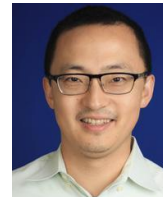
Thomas
Nguyen



Ryan
Niederkohr



Mark
Mamlouk



Peter
Shen



Brian
Baker



Mohsen
Ghofrani



Olegario
Jay Lara



Lawnie
Lau



William
McCullough



Lina
Navak



Kerry
Shiraki



John
Wu



Niusha
Rafie



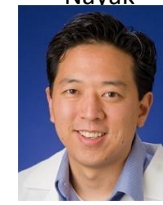
Nitin
Athavale



Kenneth
Ostrow



Riaz
Dhanani



Stephen
Wang



Michael
Wong



Lawrence
Scala



Joseph
Hastings



Tejvir
Nanda

San Jose Medical Center

The buildings receiving new names are the clinical outpatient building on our main campus.

The following building will not be affected:

- HOSPITAL • The Alpha Buildings • Parking Garage • Service Building • Engineering Building



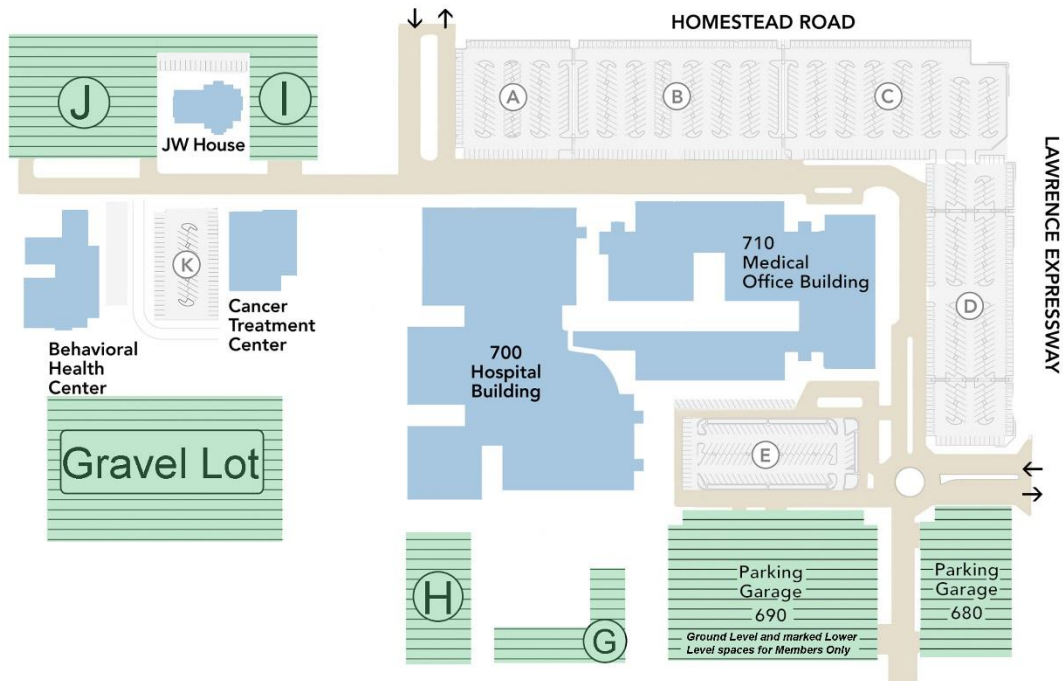
 KAISER PERMANENTE.

Santa Clara Campus Map

Student parking available in Employee Parking areas

Kaiser Permanente Santa Clara Medical Center
Homestead Campus

Physician and Employee Parking



 KAISER PERMANENTE®