

Boston University Medical Group Strategic Plan

Fiscal Year 2020



AY20 Strategic Plan Performance

Boston University Medical Group Strategic Plan

Fiscal Year 2020 Performance



Strategic Plan Status As of Year-End	2020 Initiatives				2020 Priority Outcomes			
	Number		Percentage		Metric	Goal	Year End	
	Green	Red	Green	Red				
Growth and Value	7	9	44%	56%	1. 50% practices meet BMC ambulatory access goals	50%	60%	Green
					2. 80% departments meet BMC patient experience goal	80%	65%	Red
Management and Resources	8	12	40%	60%	3. Implement planned reports for revenue cycle & productivity	4/4	2/4	Red
					4. 95% Epic referrals resolved within 14 days of month end	95%	91%	Red
Equity, Vitality, and Inclusion	14	19	42%	58%	5. Implement guidelines for selection to leadership positions	YES	NO	Red
					6. Decrease burnout to 46% or increase fulfillment to 38%	46%/38%	N/A	Black
Education and Research	4	5	44%	56%	7. Total grant awards BU and BMC of \$308.5M	\$308.5M	\$296.8M	Red
					8. 70% residency programs ACGME survey ≥ national mean	70%	78%	Green
TOTAL	33	45	42%	58%				

■ Achieved
■ Not achieved