Your Family Care Benefits

Enroll today at **bumg.care.com**

Life happens. School closures. Sick nannies. Aging parents who need help. Pets who could use some mid-day love.

Now you have help!

Enroll today to access your family care benefits.

Care.com Membership
Post jobs, search, and reach out to local caregivers 24/7, to find care for children, adults, pets, housekeeping, tutors, and more.

Backup Care
Vetted and subsidized adult and childcare when your regular care is not available.

YOUR **BENEFITS** INCLUDE**:**

- Care.com Membership
- Child Backup Care
- Adult Backup Care

YOUR **BACKUP CARE** BENEFIT DETAILS:

- Up to 8 days per year

SUBSIDIZED RATES:

- $8/hour for in-home care
- $15/day/child for in-center care

care@work
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Boston University Medical Group
BOSTON UNIVERSITY | BOSTON MEDICAL CENTER

Frequently Asked Questions

What is Care@Work?

Care@Work by Care.com is an employee benefit that helps manage your family care needs while balancing work. Enroll today to learn more.

How do I sign up?

Visit your company's Care@Work website or download the Care@Work app to enroll (available in the App Store on your iOS device, and on Google Play). Your HR department has selected your username, which could be your work email address, employee ID, or another unique employee identifier.

I have questions about my Care@Work benefits. Who should I contact?

You can talk to a member of your HR department or contact Care@Work directly by calling 855.781.1303 or emailing careteam@care.com.

What kind of information do I need to provide about my dependents?

To ensure your care needs are met, we will ask for the following
information during enrollment: name, age, gender, and details on any special needs.

How does it work?

1. Enroll and log in to your account through your company's Care@Work website or the Care@Work app to get started. You can also call 855.781.1303.

2. Identify the type of care you need on your company's Care@Work website or the app. If you're calling in, press the number that corresponds to your care needs.

3. Follow the prompts to complete your search for care.

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